

Baptist Hospitals of Southeast Texas complies with applicable Federal civil rights laws including Section 1557 of the Affordable Care Act (Section 1557). BHSET does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or including, but not limited to, discrimination on the basis of: sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender sex stereotypes. In compliance with Section 1557 and other federal civil rights laws, BHSET provides individuals the following in a timely manner and free of charge:

- **Language assistance services** for individuals with limited English proficiency (including individuals' companions with limited English proficiency) to ensure meaningful access to our programs, activities, services, and other benefits.
- **Appropriate auxiliary aids and services** for individuals with disabilities (including individuals' companions with disabilities) to ensure effective communication.

If you believe that Baptist Hospitals of Southeast Texas has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the:

Section 1557 Coordinator, Glen Christensen, CFO

3080 College Street

Beaumont, TX 77701

phone: 409-212-5003, or email: gchristensen@bhset.net

Filing a grievance does not prevent a person from pursuing other legal or administrative remedies, including filing a complaint of discrimination on the basis of race, color, national origin, sex, age, or disability in court or with the U.S. Department of Health and Human Services, Office for Civil Rights. A person can file a complaint of discrimination electronically through the Office for Civil Rights Complaint Portal, which is available at:

<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F,

HHH Building

Washington, D.C. 20201

1-800-368-1019

TDD: 1-800-537-7697