

Keeping the H in Hometown®

Baptist Hospitals of Southeast Texas

Community Health Needs Assessment and Implementation Plan

March 2022





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Section 1:Community Health Needs Assessment

EXECUTIVE SUMMARY



Executive Summary

A comprehensive, six-step community health needs assessment ("CHNA") was conducted for Baptist Hospitals of Southeast Texas (BHSET) by Community Hospital Corporation (CHC). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Jefferson and Orange Counties in Texas.

The CHNA Team, consisting of leadership from BHSET, met with staff from CHC on December 2, 2021 to review the research findings and prioritize the community health needs. Six significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

Baptist Hospitals of Southeast Texas participated in a roundtable discussion to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and the hospital's capacity to address the need. Through collaboration, engagement and partnership with the community, BHSET will address the following priorities with a specific focus on affordable care and reducing health disparities among specific populations.

The six most significant needs, as ranked during the December 2nd prioritization meeting, are listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Access to Mental and Behavioral Health Care Services and Providers
- 3.) Access to Primary and Specialty Care Services and Providers
- 4.) Increased Emphasis on Education and Awareness of Existing Health Care Resources
- 5.) Continued Focus on COVID-19 Prevention & Response
- 6.) Access to Dental Care Services and Providers

Once this prioritization process was complete, the hospital leadership discussed the results and decided to address five of the prioritized needs in various capacities through hospital specific implementation plans. This implementation plan addresses the top five of the six needs. "Access to Dental Care Services and Providers" is not addressed largely due to the fact that it is not a core business function of the hospital and the limited capacity of the hospital to address such needs.

BHSET leadership has developed the following implementation plan to identify specific activities and services which directly address the top five priorities. The objectives were identified by studying the prioritized health needs, within the context of the hospital's overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, progress, and key results (as appropriate).

The BHSET Board reviewed and adopted the 2022 Community Health Needs Assessment and Implementation Plan on March 28, 2022.

Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrants a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Jefferson and Orange Counties. Jefferson and Orange Counties have higher mortality rates than Texas for the following causes of death: heart disease; cancer; Alzheimer's disease; chronic lower respiratory diseases; cerebrovascular disease; accidents (unintentional injuries); diabetes mellitus; nephrotic syndrome and nephrosis; intentional self-harm (suicide); lung and bronchus cancer; and colon & rectum cancer. Additionally, Jefferson County has a higher prostate cancer mortality rate than the state and Orange County has a higher rate of chronic liver disease and cirrhosis than the state.

Both Jefferson and Orange Counties have higher prevalence rates of chronic conditions such as adult diabetes, obesity, arthritis, adult asthma, diabetes for Medicare beneficiaries and high blood pressure for Medicare beneficiaries than the state. Jefferson County has higher prevalence rates of communicable diseases such as chlamydia, gonorrhea, syphilis and HIV than the state. Both counties have higher percentages of residents participating in unhealthy lifestyle behaviors such as smoking and physical inactivity than the state. With regards to maternal and child health, specifically, Jefferson and Orange Counties have higher low birth weight births and higher teen (age 0-19 years) birth rates than the state.

Data suggests that Jefferson and Orange County residents are not appropriately seeking preventive care services, such as timely pap tests and adults (age 18-64) who did not receive their flu vaccine in the past year. Orange County has a lower rate of individuals who received a mammogram when compared to the state. Additionally, both counties have a lower rate of primary care providers per 100,000 persons as compared to the state, and Orange County has a lower rate of dentists per 100,000 persons than the state as well.

Several interviewees noted that there are emerging chronic conditions like obesity, diabetes, heart disease and hypertension in the community. Interviewees expressed concern surrounding the increasing need to address chronic conditions in the area. One interviewee stated: "There are nonprofits in the community attempting to service as many of our residents as they can, but the need is greater than our capacity to serve." Additionally, interviewees discussed limited availability of the built environment as well as wellness opportunities in the area, particularly in Orange County. One interviewee stated: "...the first thing Orange County needs is a hospital, and then we just need education to make sure everyone knows what's available and could get regular health checks that are preventive that would help alleviate more serious problems down the road."

Interviewees also discussed the impact of COVID-19 on prevalence of lung issues like asthma and COPD as well as HIV infections. One interviewee stated: "...we're going to have a higher case rate of HIV and that is because of the interruption with HIV testing over the past year. Right now we are seeing more new cases of HIV and I fear we are going to see more in the younger population." It was mentioned that there is limited awareness and understanding of health care resources and benefits available in minority populations, particularly the Hispanic population. One interviewee stated: "Our Hispanic population doesn't know about the different health care benefits that are available. It's about getting them to be aware and checking on everything and taking those preventive steps." Interviewees also emphasized the disparate rates of chronic conditions in the African American population. One interviewee stated: "We still have an inordinate number of our black community suffering from diabetes, high blood pressure and that's a disparity that's ongoing and we see it. We need to be active in educating where we can."

Priority #2: Access to Mental and Behavioral Health Care Services and Providers

Data suggests that residents in Jefferson and Orange Counties do not have adequate access to mental and behavioral health care services and providers. Jefferson and Orange Counties have a lower rate of mental health care providers per 100,000 than the state. Additionally, both counties have higher rates of adult (age 18+) depression and those individuals who reported having 14+ days of poor mental health.

Many interviewees mentioned the significant impact of natural disasters and the COVID-19 pandemic on residents' mental health. Several interviewees discussed the difficulty in recruiting mental and behavioral health providers and how the shortage of providers and resources is leading to long wait times for all payer types and outmigration to Houston. One interviewee stated: "The name of the game is long wait times for mental health, regardless...

Priority #2: Access to Mental and Behavioral Health Care Services and Providers (continued)

...payment source. Even if you're cash, Medicare, low income, sliding scale, it's very hard to get in as a new patient." Another interviewee stated: "People who need psychological counseling go to Houston. They'll find Houston counseling centers with certified therapists, licensed counselors to go to."

Interviewees also discussed the need for affordable outpatient services and the concern surrounding how mental and behavioral health patients are landing in the Emergency Room, judicial system or using ambulances. One interviewee stated: "Post pandemic, there's an increase in mental health patients. We could double what we've put out there. A lot of people with mental health problems just end up in the back of an ambulance or the back of a police car." Another interviewee stated: "Mental and behavioral health is an issue, especially as it pertains to individuals placed in the judicial system inaccurately that really are more a mental or behavioral health issue."

Several people discussed the need for substance abuse treatment for women in the community and concerns about the impact of COVID-19 on remote access of services. One interviewee stated: "The need for substance abuse treatment is dire. Substance abuse disorder clogs our jails and prisons and also clogs our hospital ERs. Substance use disorders have been mainly focused on men however we're seeing a huge growth in a need of services for women." Another interviewee stated: "There's an enormous change since COVID-19 came around. Almost all mental health providers are remote now, psychiatrists as well as counselors. There are a few who have gone back to face to face, but very few. Most are very remote."

Priority #3: Access to Primary and Specialty Care Services and Providers

Both counties have higher preventable hospitalization rates than the state. Additionally, Jefferson and Orange Counties have several Health Professional Shortage Area and Medically Underserved Area/Population designations as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

With regards to primary care access, interviewees noted difficulty accessing primary care in Southeast Texas, particularly for the low income, un/underinsured and Medicare/Medicaid residents in the area. Interviewees discussed the limited supply of resources accepting underserved residents and how that is leading to long wait times. One interviewee stated: "...There's not a huge amount of PCPs who are taking Medicare, Medicaid, and/or un/underinsured patients. There are a few resources in town and the wait times for those resources are very long."

Interviewees discussed long wait times for appointments in the community and that is leading to patients inappropriately using the Emergency Room, individuals foregoing care and worsened health outcomes. In conjunction to that, interviewees mentioned how the urgent care services are used by individuals because they perceive it to be lower in cost and having a shorter wait time than their provider. One interviewee stated: "I seek out one of the urgent care facilities when I'm sick because I know it's a shorter wait time and what my copay will be, so I very seldom use my PCP when I'm ill."

It was noted that residents who were impacted by disasters are utilizing urgent care facilities as a stop-gap measure. Several people mentioned the difficulty in accessing primary care in Orange County and the need for greater diversity in providers who can relate to minority populations in the community. One interviewee stated: "We need to have more diversity in primary care providers. We have an emerging Spanish speaking population. They may understand English but they're more comfortable expressing themselves in Spanish. There's also a shortage of black female providers and more requests for black female providers."

Access to specialty care was brought up by several interviewees as a need because there has been historical outmigration to Houston due to a "bigger is better" perception of services. Additionally, several people noted the long wait times in the area for specialty care services and that is leading to individuals foregoing care, particularly the un/underinsured and Medicaid patients. One interviewee stated: "They do have wait times, there are many who do not accept Medicaid or un/underinsured so it takes a longer time for people to get into care. That's actually causing a lot of people to forego care."

Interviewees also discussed the difficulty in finding providers with similar cultural backgrounds and how this issue is leading to some individuals foregoing care. In Jefferson County specifically, interviewees mentioned the limited supply of certain specialties causing patients to travel to nearby communities and these services include: OB/GYN, Neurology, Rheumatology, Endocrinology, Pain management, Ortho/Spine, Female Cancer, and inpatient Pediatric surgery. For Orange County, it was mentioned that there was a greater shortage of specialty services due to lack of a hospital.

Priority #3: Access to Primary and Specialty Care Services and Providers (continued)

One interviewee stated: "In Orange County, we've lost a lot of our specialty doctors because there's not a hospital so they don't want to be in a smaller area without a hospital."

Priority #4: Increased Emphasis on Education and Awareness of Existing Health Care Resources

Interviewees raised concern surrounding the limited awareness of local opportunities to access health resources and the difference between health care access points. One interviewee stated: "People just don't know where to go. The community in general is not very visible about where people can go just for health care. It doesn't matter if it's a pregnancy test or surgery, there doesn't seem to be a hub where everyone goes to. People do not know where to go. There's just no navigator - this is not just uninsured people, it's all different kinds of people and payer types."

Several interviewees discussed health literacy, connectivity/social media and cost barriers to care as factors inhibiting awareness of health care resources in the community. Concern was raised surrounding lack of awareness of available primary care services for the underserved residents in the community. Several people discussed the difficulty in accessing/utilizing appropriate healthcare resources for the underserved population and how that is leading to delaying or foregoing care. One interviewee stated: "I don't think people are aware of everything they can get that may be low cost. There's a lot of people that may not go seek out medical help when they have an issue for fear of not having the money to pay for it."

It was mentioned that in Orange County, there is a lack of resources and that is leading to a limited number of residents seeking appropriate care. Lastly, challenges were discussed in finding methods of communication and education for the homeless population in the community. One interviewee stated: "There is not a single shelter in Orange County for homeless people and that makes it hard to communicate with them, educate them, even let them know what is available to help them. When they don't have shelter, it also means they're going to the doctor and getting medications they have nowhere to store."

Priority #5: Continued Focus on COVID-19 Prevention & Response

Both counties have a lower percent of their population (age 5+) vaccinated with the COVID-19 vaccine as compared to the state (information as of November 30, 2021).

Interviewees expressed appreciation for the hospital and the community's quick response to the COVID-19 pandemic as well as the distribution of vaccines and appropriate communication regarding information about the pandemic. However, concerns were brought up about the impact of the pandemic including: vaccine administration; new virus strains; long term health effects of the COVID-19 virus as well as the vaccine, availability of vaccines and the limited supply of associated specialists; and the financial impact on health care systems. One interviewee stated: "We don't know what's going to happen with people who have had COVID-19, and we don't have a lot of either one of those specialists in this town. It's going to have a lot of lasting effects, we just don't know yet." Another interviewee stated: "The concern around the COVID-19 vaccine - what will this look like moving forward? Will it be available every year? What are the long term effects? The long term effects of vaccinations and availability is my biggest concern and think it'll be the biggest concern of a lot of people."

It was also mentioned that there is an increasing rate of mental health concerns due to COVID-19 and the pandemic, including youth substance abuse and isolation and fear in the elderly population. One interviewee specifically stated: "With COVID-19, people have been home with nothing to do and are so bored that they're turning to substances. Substance abuse seems to be everywhere in the schools, and now it seems to be in the middle schools."



PROCESS AND METHODOLOGY



Background & Objectives

- This CHNA is designed in accordance with CHNA requirements identified in the Patient Protection and Affordable Care Act and further addressed in the Internal Revenue Service final regulations released in December 29, 2014. The objectives of the CHNA are to:
 - Meet federal government and regulatory requirements
 - Research and report on the demographics and health status of the study area, including a review of state and local data
 - Gather input, data and opinions from persons who represent the broad interest of the community
 - Analyze the quantitative and qualitative data gathered and communicate results via a final comprehensive report on the needs of the communities served by BHSET
 - Document the progress of previous implementation plan activities
 - Prioritize the needs of the community served by the hospital
 - Create an implementation plan that addresses the prioritized needs for the hospital

Scope

- The CHNA components include:
 - A description of the process and methods used to conduct this CHNA, including a summary of data sources used in this report
 - A biography of Baptist Hospitals of Southeast Texas
 - A description of the hospital's defined study area
 - Definition and analysis of the communities served, including demographic and health data analyses
 - Findings from phone interviews collecting input from community representatives, including:
 - State, local, tribal or regional governmental public health department (or equivalent department or agency) with knowledge, information or expertise relevant to the health needs of the community;
 - Members of a medically underserved, low-income or minority populations in the community, or individuals or organizations serving or representing the interests of such populations
 - A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
 - The prioritized community needs and separate implementation plan, which intend to address the community needs identified
 - Documentation and rationalization of priorities not addressed by the implementation plan
 - A description of additional health services and resources available in the community
 - A list of information gaps that impact the hospital's ability to assess the health needs of the community served



Methodology

- Baptist Hospitals of Southeast Texas worked with CHC in the development of its CHNA.
 Baptist Hospitals of Southeast Texas provided essential data and resources necessary to initiate and complete the process, including the definition of the hospital's study area and the identification of key community stakeholders to be interviewed.
- CHC conducted the following research:
 - A demographic analysis of the study area, utilizing demographic data from Stratasan and local reports
 - A study of the most recent health data available
 - Conducted one-on-one phone interviews with individuals who have special knowledge of the communities, and analyzed results
 - Facilitated the review of collected data in December 2021 with the CHNA Team. The CHNA Team included:
 - Bryan Chandler, Chief Operations Officer
 - Stephanie Harris, Director of Marketing & Communications
 - Mary Poole, Consultant
- The methodology for each component of this study is summarized in the following section.
 In certain cases methodology is elaborated in the body of the report.



Methodology (continued)

Baptist Hospitals of Southeast Texas Biography

Background information about Baptist Hospitals of Southeast Texas, mission, vision, values and services
provided were provided by the hospital or taken from its website

Study Area Definition

• The study area for Baptist Hospitals of Southeast Texas is based on hospital inpatient discharge data from July 1, 2020 - June 30, 2021 and discussions with hospital staff

Demographics of the Study Area

- Population demographics include population change by race, ethnicity, age, median income analysis, unemployment and economic statistics in the study area
- Demographic data sources include, but are not limited to, Stratasan, the U.S. Census Bureau and the United States Bureau of Labor Statistics

Health Data Collection Process

- A variety of sources (also listed in the reference section) were utilized in the health data collection process
- Health data sources include, but are not limited to, the Robert Wood Johnson Foundation, Texas
 Department of Health and Human Services, SparkMap, United States Census Bureau, and the Centers for
 Disease Control and Prevention



Methodology (continued)

Interview Methodology

- Baptist Hospitals of Southeast Texas provided CHC with a list of persons with special knowledge of public health in Jefferson and Orange Counties, including public health representatives and other individuals who focus specifically on underrepresented groups
- From that list, thirty in depth phone interviews were conducted using a structured interview guide
- Extensive notes were taken during each interview and then quantified based on responses, communities and populations (minority, elderly, un/underinsured, etc.) served, and priorities identified by respondents. Qualitative data from the interviews was also analyzed and reported.

- Evaluation of Hospital's Impact

- A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
- Baptist Hospitals of Southeast Texas provided CHC with a report of community benefit activity progress since the previous CHNA report

Prioritization Strategy

- Six significant needs were determined by assessing the prevalence of the issues identified in the health data findings, combined with the frequency and severity of mentions in the interviews
- Three factors were used to rank those needs during the prioritization process
- See the prioritization section for a more detailed description of the prioritization methodology



HOSPITAL BIOGRAPHY



About Baptist Hospitals of Southeast Texas

Performing Sacred Work by Delivering Quality Healthcare Solutions

The mission of Baptist Hospitals of Southeast Texas is and always has been dedicated to providing quality healthcare and sacred work in a Christian environment to all who need it. For over seventy years, our Partners in Caring — physicians, nurses, and staff — practice a philosophy that inspires an environment of teamwork, respect, encouragement, opportunity, and trust. Our efforts continue each day as we strive to offer newer and better programs, services, and technologies for the members of our community.

The dedicated staff at our Beaumont hospital provide their time and talents to performing life-changing education and community-focused programs and services meant to enable us to achieve our vision of improving the health of our community.

Our History

Established in 1949 when L.E. Stagg Sr. — a Beaumont businessman and Baptist leader — led the effort to build a "City of Healing" as a response to the serious hospital bed shortage in the Southeast Texas area. In keeping with the spirit of his membership in the Baptist General Convention of Texas, the Christian emphasis continues to be exemplified through the interrelationships of our organization's management, 1,500 employees, and the presence and participation of the chaplaincy in the healing process.

Having served Southeast Texas for more than 70 years, Baptist Hospitals of Southeast Texas has had the opportunity to touch, heal, and change many lives. With a long history of clinical excellence, high quality healthcare, cutting-edge technology, excellent customer service, and a mission and vision founded in faith, Baptist Hospitals is privileged to be entrusted with the health of our families, friends, and neighbors.



About Baptist Hospitals of Southeast Texas (cont'd)

Serving the Southeast Texas Community

Baptist Beaumont Hospital is located just off I-10 approximately 90 miles east of Houston, 60 miles from Galveston and 25 miles from the Louisiana border. This area of Southeast Texas is home to some of the world's largest refining and petrochemical centers, and has become a source of sophisticated medical technology, precision industrial equipment, large and small business, and higher education facilities that appreciate the low cost of living and the skilled workforce.

As the population changes, healthcare must adapt to the needs of the community. Caring for generations — from pediatrics to geriatrics — requires constant adaptation to meet the needs of the population. Baptist Hospitals of Southeast Texas provides abundant resources for outpatient services, inpatient services, high definition imaging, and emergency medical care 24/7 for all those needing services.

Specialized Services to Deliver Better Care

Baptist Hospitals of Southeast Texas hosts the only Behavioral Health Inpatient facility in Southeast Texas, a strong emphasis has been placed on serving patients struggling with mental and/or addiction disorders. New programs have been designed to support those in need of intensive outpatient therapy, group therapy, medical detoxification, and crisis stabilization for all generations.

As the need for cancer services continued to increase in our regional area as well, Baptist Hospitals of Southeast Texas Partnered with the Cancer Center of Southeast Texas and Altus Cancer Center to create the Baptist Hospitals of Southeast Texas Regional Cancer Network. This consolidation of specialized radiation therapy, hematology and medical oncology serves to expand and enhance regional cancer care in Southeast Texas.



About Baptist Hospitals of Southeast Texas (cont'd)

Specialized Services to Deliver Better Care (cont'd)

This partnership, combined with the recent Comprehensive Accreditation through the Commission on Cancer for the Baptist Cancer Center demonstrates the commitment to providing safe, efficient, and high-quality cancer services in a loving environment to members of the community.

Care for the Whole Family

With the only pediatric emergency room in Southeast Texas, the Children's Emergency Center boasts five treatment rooms in a designated child-friendly area. The pediatric emergency unit is open 24 hours a day/7 days a week, staffed with nurses who have special pediatric emergency training.

As part of the commitment to the members of our community, Baptist Hospitals of Southeast Texas partnered with the Beaumont Foundation and the Reaud Foundation to open the Albert E. and Gena Reaud Guest House to provide lodging for members of our community and surrounding areas receiving medical treatment.



Mission, Vision and Values

Mission

Together, we perform Sacred Work by uniting Kindness, Quality and Healing...ALWAYS.

Vision

Baptist Hospitals of Southeast Texas will be the premier healthcare system by creating the best possible outcomes with exceptional patient care experiences. We will accomplish this by keeping quality (best clinical outcomes, excellent customer service and a reasonable or commensurate price) at the core of everything we do.

Values

We are committed to assisting and meeting the health care needs of the individuals in our diverse communities We are stewards of community resources and are committed to being medically, socially, financially, legally, and environmentally responsible

We are devoted to providing superior quality, cost-efficient, innovative, and compassionate care

We collaborate with our patients, families, physicians, employees, volunteers, vendors, and communities to achieve our purpose

We support teaching programs that develop the health care professionals of tomorrow

We support education and implementation of innovative technology to expand our knowledge and learn how to provide better care

We provide holistic health care which addresses with dignity the physical, social, psychological, and spiritual needs of individuals

We are committed to the growth and development of the intellectual and spiritual capabilities of our employees

We have high ethical standards and expect integrity, fairness, and respect in all our relationships

We recognize that effective, quality healthcare encourages and supports an environment focused on safe practices



Hospital Services

- Baptist Family Medicine
- Baptist Homecare
- Behavioral Health
- Bariatric Weight Loss Program
- Cancer Network
- Cardiovascular Services
- Diabetes
- Emergency Services
- Gastroesophageal Reflux Disease(GERD)
- Imaging Services
- Orthopedics

- Pediatrics
- Rheumatology
- Radiology
- Rehabilitation & Physical Therapy
- School of Radiologic Technology
- Sleep Center
- SmartHealth Clinic
- Surgical Services
- Women's Services
- Wound Healing Centers



STUDY AREA



Baptist Hospitals of Southeast Texas

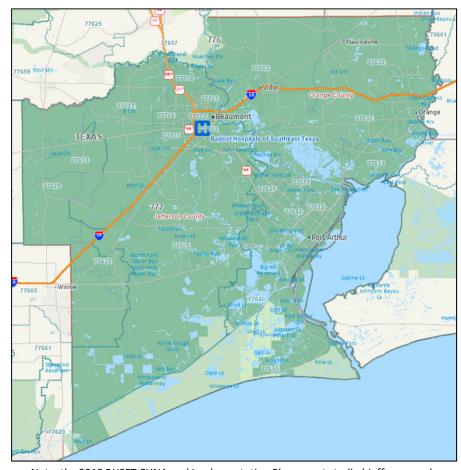
Study Area

- Jefferson and Orange
 Counties comprise 70.3% of
 FY 2021 Inpatient
 Discharges
- Indicates the hospital

Baptist Hospitals of Southeast Texas Patient Origin by County July 1, 2020 - June 30, 2021

| County | State | FY21 Inpatient Discharges | % of Total | Cumulative % of Total |
|------------|-------|---------------------------------|---------------|--------------------------|
| Jefferson | TX | 6,829 | 50.3% | 50.3% |
| Orange | TX | 2,714 | 20.0% | 70.3% |
| All Others | | 4,042 | 29.7% | 100.0% |
| Total | | 13,585 | 100.0% | |

Source: Hospital inpatient discharge data provided by Baptist Hospitals of Southeast Texas; July 2020 – June 2021.



Note: the 2019 BHSET CHNA and Implementation Plan report studied Jefferson and Orange Counties, Texas, which comprised 69.9% of CY 2017 (January 1, 2017 – December 31, 2017) inpatient discharges.

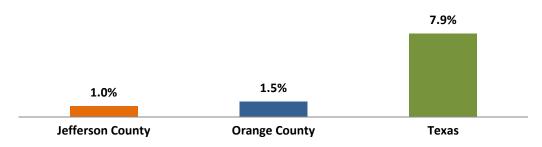


DEMOGRAPHIC OVERVIEW



Population Growth

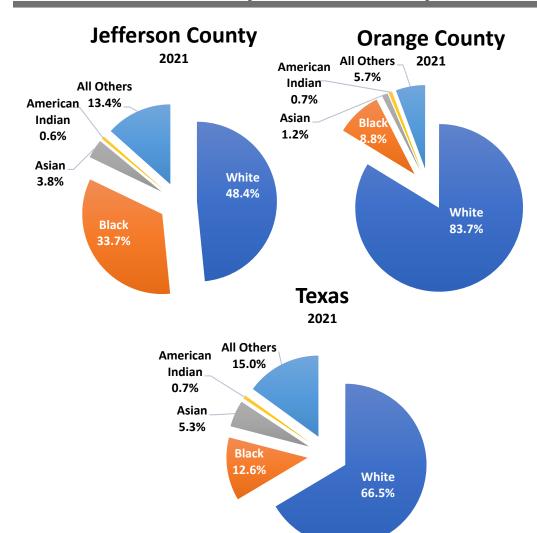
Projected 5-Year Population Growth 2021-2026



| Overall Population Growth | | | | |
|---------------------------|------------|------------|---------------------|-----------------------|
| Geographic Location | 2021 | 2026 | 2021-2026 Change | 2021-2026 % Change |
| Jefferson County | 253,780 | 256,439 | 2,659 | 1.0% |
| Orange County | 85,169 | 86,427 | 1,258 | 1.5% |
| Texas | 29,969,514 | 32,346,738 | 2,377,224 | 7.9% |



Population Composition by Race/Ethnicity



| Jefferson County | | | | |
|------------------|------------|---------------|---------------------|-----------------------|
| Race/Ethnicity | 2021 | 2026 | 2021-2026 Change | 2021-2026 % Change |
| White | 122,870 | 124,158 | 1,288 | 1.0% |
| Black | 85,555 | 86,451 | 896 | 1.0% |
| Asian | 9,762 | 9,864 | 102 | 1.0% |
| American Indian | 1,554 | 1,570 | 16 | 1.0% |
| All Others | 34,039 | 34,396 | 357 | 1.0% |
| Total | 253,780 | 256,439 | 2,659 | 1.0% |
| Hispanic* | 58,569 | 59,182 | 613 | 1.0% |
| | | Orange County | | |
| Race/Ethnicity | 2021 | 2026 | 2021-2026 Change | 2021-2026 % Change |
| White | 71,309 | 71,227 | -82 | -0.1% |
| Black | 7,470 | 7,615 | 145 | 1.9% |
| Asian | 980 | 1,068 | 88 | 9.0% |
| American Indian | 582 | 643 | 61 | 10.5% |
| All Others | 4,828 | 5,874 | 1,046 | 21.7% |
| Total | 85,169 | 86,427 | 1,258 | 1.5% |
| Hispanic* | 7,744 | 9,533 | 1,789 | 23.1% |
| Texas | | | | |
| Race/Ethnicity | 2021 | 2026 | 2021-2026 Change | 2021-2026 % Change |
| White | 19,915,321 | 21,010,464 | 1,095,143 | 5.5% |
| Black | 3,767,225 | 4,176,571 | 409,346 | 10.9% |
| Asian | 1,585,385 | 1,909,545 | 324,160 | 20.4% |
| American Indian | 207,520 | 228,091 | 20,571 | 9.9% |
| All Others | 4,494,063 | 5,022,067 | 528,004 | 11.7% |
| Total | 29,969,514 | 32,346,738 | 2,377,224 | 7.9% |
| Hispanic* | 12,087,461 | 13,513,273 | 1,425,812 | 11.8% |

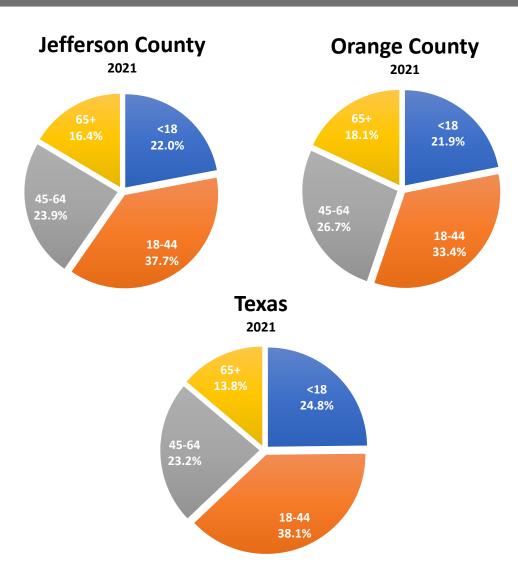
Source: Stratasan, Canvas Demographic Report, 2021.



^{*}Hispanic numbers and percentages are calculated separately since it is classified as an ethnicity.

Note: A green highlighted row in the table represents the biggest change in true numbers in the population for each county and state.

Population Composition by Age Group



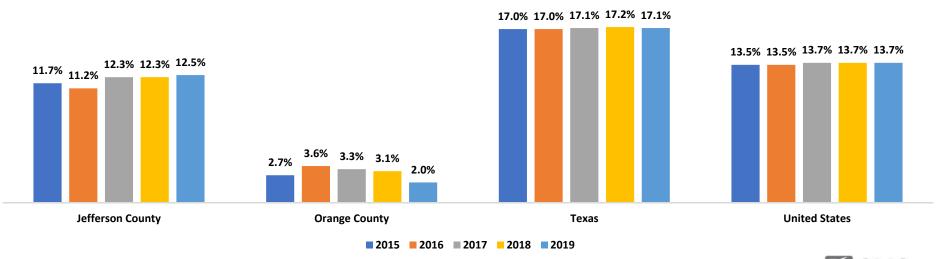
| Jefferson County | | | | | |
|------------------|------------|---------------|---------------------|-----------------------|--|
| Age Cohort | 2021 | 2026 | 2021-2026 Change | 2021-2026 % Change | |
| <18 | 55,855 | 56,455 | 600 | 1.1% | |
| 18-44 | 95,552 | 95,141 | -411 | -0.4% | |
| 45-64 | 60,662 | 57,623 | -3,039 | -5.0% | |
| 65+ | 41,711 | 47,220 | 5,509 | 13.2% | |
| Total | 253,780 | 256,439 | 2,659 | 1.0% | |
| | | Orange County | | | |
| Age Cohort | 2021 | 2026 | 2021-2026 Change | 2021-2026 % Change | |
| <18 | 18,625 | 19,036 | 411 | 2.2% | |
| 18-44 | 28,406 | 27,429 | -977 | -3.4% | |
| 45-64 | 22,750 | 21,999 | -751 | -3.3% | |
| 65+ | 15,388 | 17,963 | 2,575 | 16.7% | |
| Total | 85,169 | 86,427 | 1,258 | 1.5% | |
| | Texas | | | | |
| Age Cohort | 2021 | 2026 | 2021-2026 Change | 2021-2026 % Change | |
| <18 | 7,436,722 | 7,997,092 | 560,370 | 7.5% | |
| 18-44 | 11,429,075 | 12,294,852 | 865,777 | 7.6% | |
| 45-64 | 6,957,653 | 7,100,903 | 143,250 | 2.1% | |
| 65+ | 4,146,064 | 4,953,891 | 807,827 | 19.5% | |
| Total | 29,969,514 | 32,346,738 | 2,377,224 | 7.9% | |



Subpopulation Composition

- Between 2015 and 2019, the percent of foreign-born residents increased in Jefferson County, the state, and the nation, while the percent decreased in Orange County.
- Between 2015 and 2019, Jefferson County maintained a higher percentage of foreignborn residents than Orange County and a lower percentage than the state and the nation.
- In 2019, Jefferson County (12.5%) had a higher percent of foreign-born residents than Orange County (2.0%), and a lower percent than the state (17.1%) and the nation (13.7%).

Foreign-Born Population



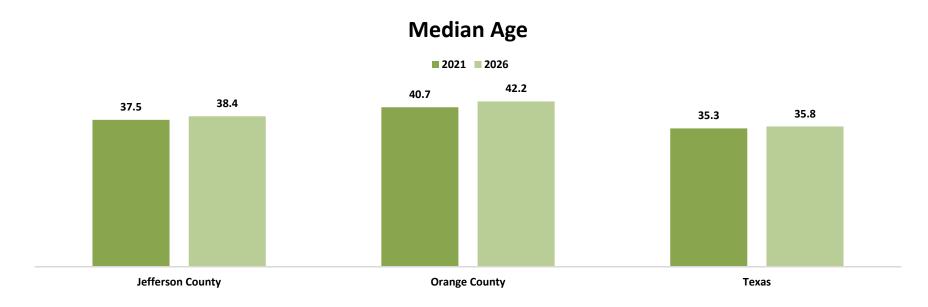
Source: United States Census Bureau, filtered for Jefferson and Orange Counties, TX, https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02; data accessed October 5, 2021.

Note: Foreign-born means an individual who was born outside of the United States but lives in the United States currently.



Median Age

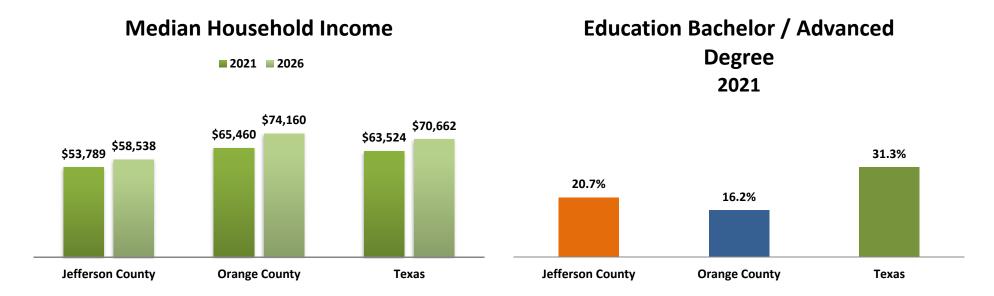
- As of 2021, Orange County (40.7 years) has an older median age than both Jefferson County (37.5 years) and the state (35.3 years).
- The median age in both Jefferson and Orange Counties and the state is expected to increase over the next five years (2021-2026).





Median Household Income & Educational Attainment

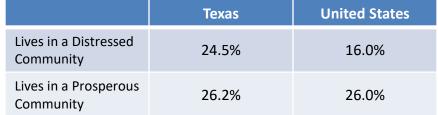
- The median household incomes in Jefferson County (\$53,789) had the lowest median household income as compared to Orange County (\$65,460) and the state (\$63,524) (2021).
- Between 2021 and 2026, the median household incomes in Jefferson County, Orange County and the state are expected to increase.
- Jefferson County (20.7%) and Orange County (16.2%) have a lower percentage of residents with a bachelor or advanced degree than the state (31.3%) (2021).

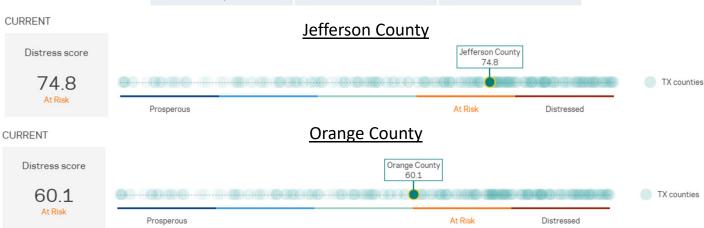




Distressed Communities Index

- In 2014-2018, 16.0% of the nation lived in a distressed community, as compared to 26.0% of the nation that lived in a prosperous community.
- In 2014-2018, 24.5% of the population in Texas lived in a distressed community, as compared to 26.2% of the population that lived in a prosperous community.
- In 2014-2018, the distress scores in both Jefferson County (74.8) and Orange County (60.1) fall within the at risk economic category and are more prosperous as compared to other counties in the state





Source: Economic Innovation Group, 2020 DCI Interactive Map, filtered for Jefferson and Orange Counties, TX, https://eig.org/dci/interactive-map?path=state/; data accessed August 9, 2021. Definition: 'Prosperous' has a final score of 0 all the way up to 'Distressed' which has a final score of 100.

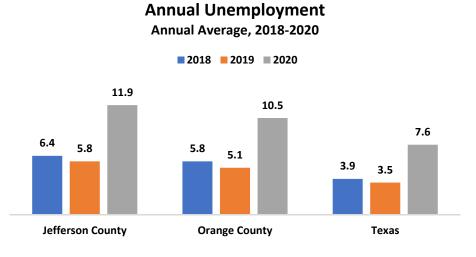
Note: 2020 DCI edition used U.S. Census Bureau's American Community Survey (ACS) 5 – Year Estimates covering 2014 -2018.

Note: Distressed Communities Index (DCI) combines seven complementary economic indicators: no high school diploma, housing vacancy rate, adults not working, poverty rate, median income ratio,

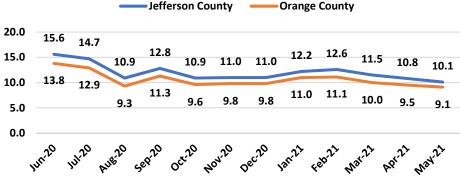
CHC Community Hospital Corporation

Unemployment

- Unemployment rates in both Jefferson and Orange Counties and the state increased between 2018 and 2020.
- In 2020, both Jefferson (11.9) and Orange (10.5) Counties had a higher unemployment rate than the state (7.6).
- Over the most recent 12-month time period, monthly unemployment rates in Jefferson and Orange Counties decreased.
- For Jefferson and Orange Counties, May 2021 had the lowest unemployment rate (10.1 and 9.1, respectively) as compared to June 2020 with the highest rate (15.6 and 13.8, respectively).



Monthly Unemployment
Rates by Month
Most Recent 12-month Period



Source: Bureau of Labor Statistics, Local Area Unemployment Statistics, www.bls.gov/lau/#tables; data accessed August 3, 2021.

Definition: Unemployed persons include are all persons who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment some time during the 4 week-period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.



Industry Workforce Categories

 As of 2019, the majority of employed persons in Jefferson County are within Sales & Related Occupations, as compared to Orange County where the majority of employed persons are within Manufacturing positions. The most common employed groupings are as follows:

Jefferson County

- Sales & Related Occupations (12.1%)
- Construction & Extraction Occupations (11.2%)
- Production Occupations (9.7%)
- Office & Administrative Support Occupations (8.4%)
- Management Occupations (7.9%)

Orange County

- Manufacturing (16.9%)
- Health Care & Social Assistance (12.6%)
- Retail Trade (11.0%)
- Construction (10.4%)
- Educational Services (8.5%)



Means of Transportation

- In 2015-2019, driving alone was the most frequent means of transportation to work for both Jefferson and Orange Counties and the state.
- In 2015-2019, Jefferson County (7.0%) had the lowest percent of people who carpooled to work than Orange County (12.0%) and the state (10.0%).
- Jefferson County (21.3 minutes)
 had a shorter mean travel time to
 work than Orange County (22.7
 minutes) and the state (27.2
 minutes) (2015-2019).

<u>Jefferson County</u>





^{*} Universe: Workers 16 years and over

Orange County

Means of transportation to work



^{*} Universe: Workers 16 years and over

<u>Texas</u>

Means of transportation to work



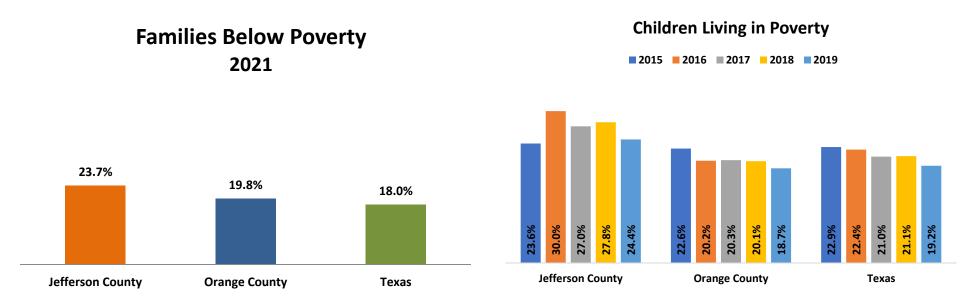
^{*} Universe: Workers 16 years and over

Source: U.S. Census Bureau (2015-2019). Sex of Workers by Means of Transportation to Work American Community Survey 5-year estimates, filtered for Jefferson and Orange Counties, TX, https://censusreporter.org/search/; data accessed August 31. 2021.

"†" indicates a margin of error is at least 10 percent of the total value. Interpret with caution

Poverty

- Jefferson County (23.7%) has the highest percentage of families living below the poverty level as compared to Orange County (19.8%) and the state (18.0%) (2021).
- Between 2015 and 2019, the percentage of children (<18 years) living below poverty in Jefferson County, Orange County, and the state decreased.
- In 2019, Jefferson County (24.4%) had a higher percentage of children (<18 years) living below poverty than the state (19.2%), while the rate in Orange County (18.7%) is lower than the state.



Source: Stratasan, Canvas Demographic Report, 2021.

Source: Small Area Income and Poverty Estimates (SAIPE), filtered for Jefferson and Orange Counties, TX, https://www.census.gov/data-tools/demo/saipe/#/?map_geoSelector=aa_c; data accessed October 8, 2021. Children Living Below Poverty Definition: Estimated percentage of related children under age 18 living in families with incomes less than the federal poverty threshold.

Note: The 2021 Federal Poverty Guidelines define a household size of 4 as living below 100% of the federal poverty level if the household income is less than \$26,500, and less than 200% of the federal poverty level if



the household income is less than \$53,000. Please see the appendix for the full 2021 Federal Poverty Guidelines.

Food Insecurity

- According to Feeding America, Jefferson County (16.6%) had the highest estimated percent of residents who are food insecure as compared to Orange County (16.5%) and the state (14.1%) (2019).
- Additionally, 26.8% of the youth population (under 18 years of age) in Jefferson County are food insecure, as compared to 23.4% in Orange County and 19.6% in Texas (2019).
- The average meal cost for a Jefferson County resident is \$2.78, as compared to \$2.98 in Orange County and \$2.68 in Texas (2019).

| Location | Overall Food Insecurity | Child Food Insecurity | Average Meal Cost |
|------------------|-------------------------|--------------------------|----------------------|
| Jefferson County | 16.6% | 26.8% | \$2.78 |
| Orange County | 16.5% | 23.4% | \$2.98 |
| Texas | 14.1% | 19.6% | \$2.68 |

Source: Feeding America, Map The Meal Gap: Data by County in Each State, filtered for Jefferson and Orange Counties, TX, https://www.feedingamerica.org/research/map-the-meal-gap/by-county?_ga=2.33638371.33636223.1555016137-1895576297.1555016137&s_src=W194ORGSC; information accessed August 3, 2021.

Food Insecure Definition (Adult): Lack of access, at times, to enough food for an active, healthy life for all household members and limited or uncertain availability of nutritionally adequate foods. Food Insecure Definition (Child): Those children living in households experiencing food insecurity.

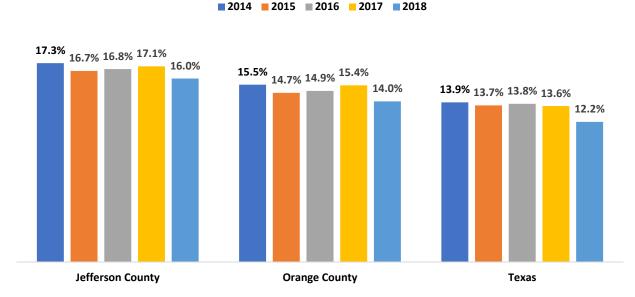
Average Meal Cost Definition: The average weekly dollar amount food-secure individuals report spending on food, as estimated in the Current Population Survey, divided by 21 (assuming three meals a day, seven days a week).



Supplemental Nutrition Assistance Program (SNAP) Benefits

- Between 2014 and 2018, Jefferson County maintained a higher percentage of recipients who qualified for Supplemental Nutrition Assistance Program (SNAP) benefits than Orange County and the state. Additionally, the percentage of SNAP Benefit recipients in both counties overall decreased between 2014 and 2018.
- In 2018, Jefferson County (16.0%) had a higher percentage of recipients who qualified for SNAP benefits than both Orange County (14.0%) and the state (12.2%).

SNAP Benefits Recipients*



Source: SAIPE Model, United States Census Bureau, filtered for Jefferson and Orange Counties, TX, https://www.census.gov/data/datasets/time-series/demo/saipe/model-tables.html; data accessed August 31, 2021.

Source: County Population Totals: 2010-2019, United States Census Bureau, filtered for Jefferson and Orange Counties, TX, https://www.census.gov/data/tables/time-series/demo/popest/2010s-counties-total.html#par textimage 242301767; data access August 31, 2021.

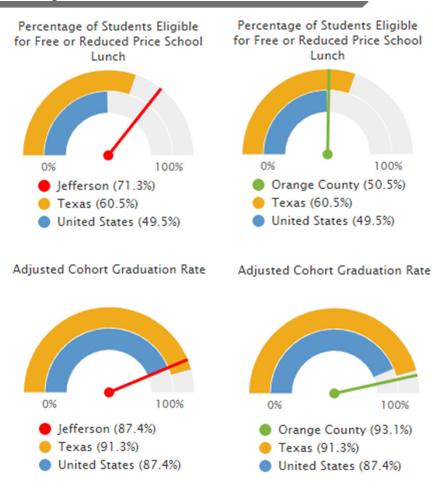
*Percentage manually calculated based on estimated population numbers by county and state between 2014 and 2018 as provided by the United States Census Bureau.



Population Health

Children in the Study Area

- In 2018-2019, Jefferson County (71.3%) had the highest percentage of public school students eligible for free or reduced price lunch as compared to Orange County (50.5%), the state (60.5%) and the nation (49.5%).
- Jefferson County (87.4%) has a lower high school graduation rate than Orange County (93.1%) and the state (91.3%), but a consistent rate with the nation (87.4%) (2018-2019).



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Jefferson and Orange Counties, TX, https://sparkmap.org/report/; data accessed June 17, 2021. Eligible for Free/Reduced Price Lunch definition: Free or reduced price lunches are served to qualifying students in families with income between under 185 percent (reduced price) or under 130% (free lunch) of the US federal poverty threshold as part of the federal National School Lunch Program (NSLP). Cohort Graduation Rate Definition: Students receiving a high school diploma within four years.



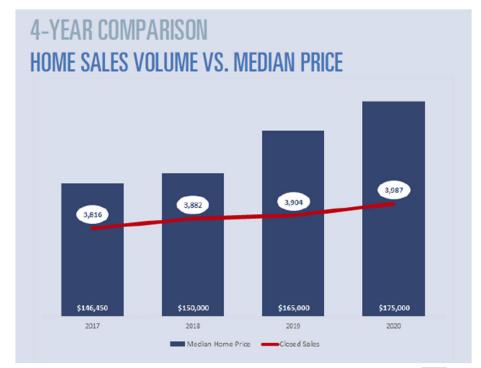
Population Health

Housing – Home Sales & Median Price

- Beaumont-Port Arthur MSA had a 2.1% increase in total numbers of houses sold in 2020.
- Between 2019 and 2020, the median home price for a home in Beaumont-Port Arthur MSA increased from \$165,000 to \$175,000.
- Between 2017 and 2020, the number of houses sold and the median home price of a house increased.

HOMES SOLD 3,987 UP 2.1% from 2019

\$175,000 UP 6.1% from 2019



Source: Texas Realtors, Texas Quarterly Housing Report: filtered for 2020 Texas Real Estate Year in Review Report, https://www.texasrealestate.com/market-research/quarterly-housing-report/; data accessed October 11, 2021.

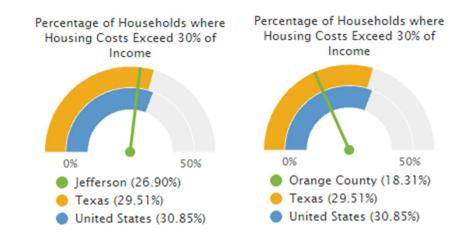


Note: The sales data in those reports include home sales for single family homes, condos, and townhomes for all properties sold through a multiple listing service (MLS) in Texas

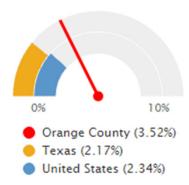
Population Health

Housing – Cost and Evictions

- Jefferson County (26.9%) has a higher percent of households where housing costs exceed 30% of total household income than Orange County (18.3%), but a lower percent than the state (29.5%) and the nation (30.9%) (2015-2019).
- The percent of homes that received an eviction judgment in which renters were ordered to leave in Orange County (3.5%) is higher than the state (2.2%) and the nation (2.3%) (2016).







Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Jefferson and Orange Counties, TX, https://sparkmap.org/report/; data accessed September 29, 2021. Definition: Percentage of the households where housing costs are 30% or more of total household income.

Definition: Eviction rate is the subset of those homes that received an eviction judgment in which renters were ordered to leave.

Note: Data was either suppressed or there was no data for Jefferson County eviction rates. Eviction rate data is unavailable for Jefferson County.



HEALTH DATA OVERVIEW



Data Methodology

- The following information outlines specific health data:
 - Mortality, chronic diseases and conditions, health behaviors, natality, mental health and health care access
- Data Sources include, but are not limited to:
 - Texas Department of State Health Services
 - Texas Cancer Registry
 - Small Area Health Insurance Estimates (SAHIE)
 - SparkMap
 - The Behavioral Risk Factor Surveillance System (BRFSS)
 - The Behavioral Risk Factor Surveillance System (BRFSS) is the world's largest, on-going telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Currently, information is collected monthly in all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and Guam.
 - It is a state-based system of health surveys that collects information on health risk behaviors, preventive health practices, and health care access primarily related to chronic disease and injury. For many states, the BRFSS is the only available source of timely, accurate data on health-related behaviors.
 - States use BRFSS data to identify emerging health problems, establish and track health objectives, and develop and evaluate public health policies and programs. Many states also use BRFSS data to support health-related legislative efforts.
 - The Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute
 - United States Census Bureau
- Data Levels: Nationwide, state, and county level data



County Health Rankings & Roadmaps – Jefferson & Orange Counties, Texas

- The County Health Rankings rank 243 counties in Texas (1 being the best, 243 being the worst).
- Many factors go into these rankings.
 A few examples include:

– Health Behaviors:

- · Adult smoking
- Adult obesity
- Physical Inactivity

– Clinical Care:

- Preventable hospital stays
- Primary care physicians
- Mental health providers

– Physical Environment:

- Air pollution particulate matter
- Drinking water violations
- Severe housing problems
- Driving alone to work

| 2021 County Health Rankings | Jefferson County | Orange County |
|--------------------------------|---------------------|------------------|
| Health Outcomes | 178 | 208 |
| LENGTH OF LIFE | 177 | 212 |
| QUALITY OF LIFE | 178 | 181 |
| Health Factors | 213 | 202 |
| HEALTH BEHAVIORS | 207 | 238 |
| CLINICAL CARE | 55 | 77 |
| SOCIAL & ECONOMIC FACTORS | 223 | 157 |
| PHYSICAL ENVIRONMENT | 230 | 218 |

Note: Green represents the best ranking for the county, and red represents the worst ranking.



Mortality – Leading Causes of Death (2017-2019)

| Rank | Jefferson County | Orange County | Texas |
|------|---|---|---|
| 1 | Diseases of heart (I00-I09,I11,I13,I20-I51) | Diseases of heart (I00-I09,I11,I13,I20-I51) | Diseases of heart (I00-I09,I11,I13,I20-I51) |
| 2 | Malignant neoplasms (C00-C97) | Malignant neoplasms (C00-C97) | Malignant neoplasms (C00-C97) |
| 3 | Alzheimer disease (G30) | Chronic lower respiratory diseases (J40-J47) | Cerebrovascular diseases (160-169) |
| 4 | Chronic lower respiratory diseases (J40-J47) | Alzheimer disease (G30) | Chronic lower respiratory diseases (J40-J47) |
| 5 | Cerebrovascular diseases (I60-I69) | Accidents (unintentional injuries) (V01- X59,Y85-Y86) | Accidents (unintentional injuries) (V01- X59,Y85-Y86) |
| 6 | Accidents (unintentional injuries) (V01- X59,Y85-Y86) | Cerebrovascular diseases (I60-I69) | Alzheimer disease (G30) |
| 7 | Diabetes mellitus (E10-E14) | Diabetes mellitus (E10-E14) | Diabetes mellitus (E10-E14) |
| 8 | Nephritis, nephrotic syndrome and nephrosis (N00-N07,N17-N19,N25-N27) | Intentional self-harm (suicide) (*U03,X60- X84,Y87.0) | Nephritis, nephrotic syndrome and nephrosis (N00-N07,N17-N19,N25-N27) |
| 9 | Intentional self-harm (suicide) (*U03,X60- X84,Y87.0) | Nephritis, nephrotic syndrome and nephrosis (N00-N07,N17-N19,N25-N27) | Chronic liver disease and cirrhosis (K70,K73- K74) |
| 10 | Chronic liver disease and cirrhosis (K70,K73- K74) | Chronic liver disease and cirrhosis (K70,K73- K74) | Septicemia (A40-A41) |



Mortality – Leading Causes of Death (2017-2019)

| Disease | fferson County | range ounty | Texas |
|---|-------------------|----------------|-------|
| Diseases of heart (100-109,111,113,120-151) | 239.6 | 277.6 | 167.5 |
| Malignant neoplasms (C00-C97) | 148.6 | 185.7 | 143.5 |
| Alzheimer disease (G30) | 54.6 | 63.7 | 38.5 |
| Chronic lower respiratory diseases (J40-J47) | 52.4 | 82.6 | 39.6 |
| Cerebrovascular diseases (160-169) | 46.8 | 46.6 | 40.2 |
| Accidents (unintentional injuries) (V01-X59,Y85-Y86) | 45.6 | 61.3 | 38.7 |
| Diabetes mellitus (E10-E14) | 24.1 | 24.0 | 22.0 |
| Nephritis, nephrotic syndrome and nephrosis (N00-N07,N17-N19,N25-N27) | 17.8 | 17.7 | 15.7 |
| Intentional self-harm (suicide) (*U03,X60-X84,Y87.0) | 14.3 | 20.9 | 13.5 |
| Chronic liver disease and cirrhosis (K70,K73-K74) | 14.0 | 16.1 | 14.1 |

indicates that the county's rate is lower than the state's rate for that disease category.

indicates that the county's rate is higher than the state's rate for that disease category.

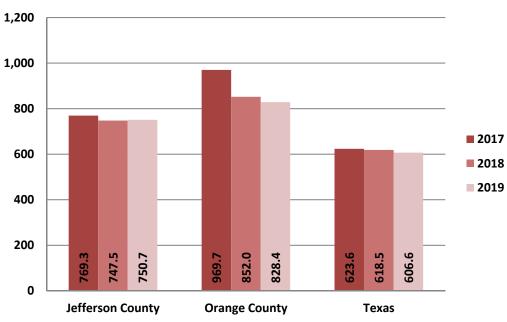
Note: Mortality charts and tables on the following slides are in descending order based on 2017-2019 age-adjusted death rates for Jefferson County.



Mortality - Overall

- Overall mortality rates in both Jefferson and Orange Counties remained higher than the state between 2017 and 2019.
- Overall mortality rates in both counties and the state decreased between 2017 and 2019.
- In 2019, the overall mortality rate in Orange County (828.4 per 100,000) was higher than both Jefferson County (750.7 per 100,000) and the state (606.6 per 100,000).

Overall Mortality



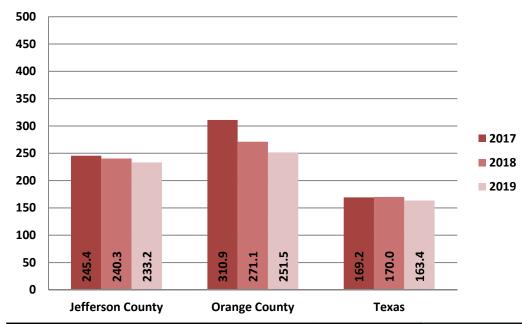
| | 2017 | | 20 | 2018 | | 2019 | | 2017-2019 | |
|------------------|---------|-----------------------------------|---------|-----------------------------------|---------|-----------------------------------|---------|-----------------------------------|--|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | |
| Jefferson County | 2,212 | 769.3 | 2,147 | 747.5 | 2,171 | 750.7 | 6,530 | 755.7 | |
| Orange County | 964 | 969.7 | 856 | 852.0 | 840 | 828.4 | 2,660 | 883.2 | |
| Texas | 168,374 | 623.6 | 171,378 | 618.5 | 172,357 | 606.6 | 512,109 | 616.1 | |



Mortality - Diseases of the Heart

- Heart disease is the leading cause of death in both counties and the state (2017-2019).
- Between 2017 and 2019, heart disease mortality rates decreased in both counties and the state.
- In 2019, the heart disease mortality rate in Orange County (251.5 per 100,000) was higher than the rate in Jefferson County (233.2 per 100,000) and in the state (163.4 per 100,000).

Diseases of Heart



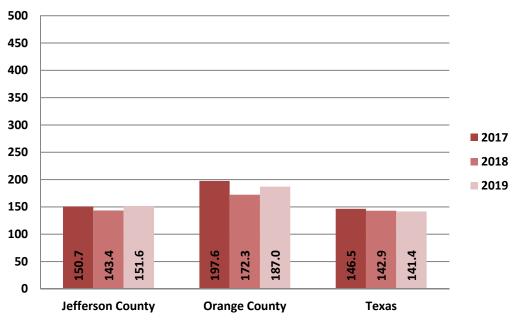
| | 2017 | | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|-----------|-----------------------------------|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE |
| Jefferson County | 715 | 245.4 | 699 | 240.3 | 687 | 233.2 | 2,101 | 239.6 |
| Orange County | 311 | 310.9 | 277 | 271.1 | 254 | 251.5 | 842 | 277.6 |
| Texas | 45,346 | 169.2 | 46,763 | 170.0 | 46,139 | 163.4 | 138,248 | 167.5 |



Mortality - Malignant Neoplasms

- Cancer is the second leading cause of death in both counties and the state (2017-2019).
- Between 2017 and 2019, cancer mortality rates overall increased in Jefferson County, and decreased in Orange County and the state.
- In 2019, the cancer mortality rate in Orange County (187.0 per 100,000) was higher than the rate in Jefferson County (151.6 per 100,000) and in the state (141.4 per 100,000).

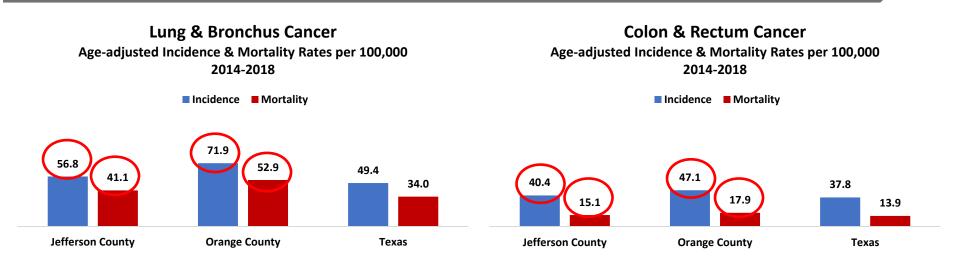
Malignant Neoplasms

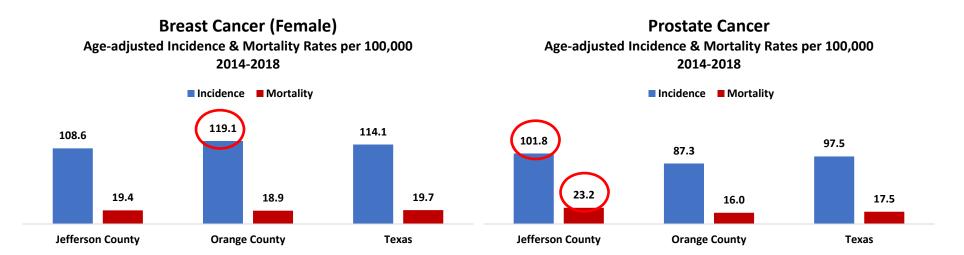


| | 2017 | | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|-----------|-----------------------------------|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE |
| Jefferson County | 438 | 150.7 | 420 | 143.4 | 454 | 151.6 | 1,312 | 148.6 |
| Orange County | 205 | 197.6 | 177 | 172.3 | 201 | 187.0 | 583 | 185.7 |
| Texas | 40,668 | 146.5 | 40,866 | 142.9 | 41,489 | 141.4 | 123,023 | 143.5 |



Cancer Incidence & Mortality by Type





Source: Texas Cancer Registry, Cancer Incidence and Mortality by Site and County, https://www.cancer-rates.info/tx/; data accessed August 3, 2021.

Note: All rates are per 100,000. Rates are age-adjusted to the 2000 U.S. Standard Population. Counts/rates are suppressed (indicated by "-") if fewer than 16 cases were reported in the specified category;

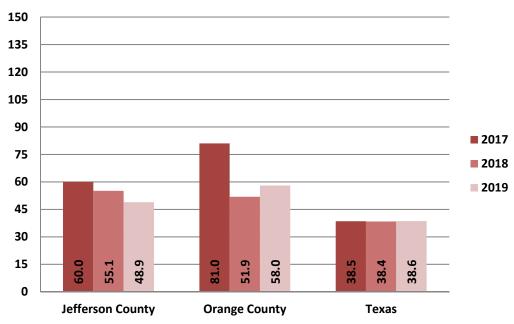
Counts < 16 are too few to calculate a stable age-adjusted rate.



Mortality - Alzheimer's Disease

- Alzheimer's disease is the third leading cause of death in Jefferson County, the fourth leading cause of death in Orange County, and the sixth leading cause of death in the state (2017-2019).
- Between 2017 and 2019,
 Alzheimer's disease mortality
 rates decreased in both counties,
 while rates in the state slightly
 increased.
- In 2019, the Alzheimer's disease mortality rate in Orange County (58.0 per 100,000) was higher than the rate in Jefferson County (48.9 per 100,000) and in the state (38.6 per 100,000).

Alzheimer's Disease



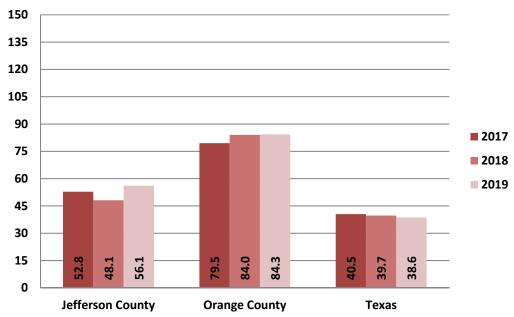
| | 2017 | | 20 | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|--|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | |
| Jefferson County | 174 | 60.0 | 165 | 55.1 | 145 | 48.9 | 484 | 54.6 | |
| Orange County | 79 | 81.0 | 51 | 51.9 | 58 | 58.0 | 188 | 63.7 | |
| Texas | 9,545 | 38.5 | 9,763 | 38.4 | 10,101 | 38.6 | 29,409 | 38.5 | |



Mortality - Chronic Lower Respiratory Disease

- Chronic lower respiratory disease (CLRD) is the fourth leading cause of death in Jefferson County and the state, and the third leading cause of death in Orange County (2017-2019).
- Between 2017 and 2019, CLRD mortality rates increased in both counties, and decreased in the state.
- In 2019, the CLRD mortality rate in Orange County (84.3 per 100,000) was higher than the rate in Jefferson County (56.1 per 100,000) and the state rate (38.6 per 100,000).

Chronic Lower Respiratory Diseases



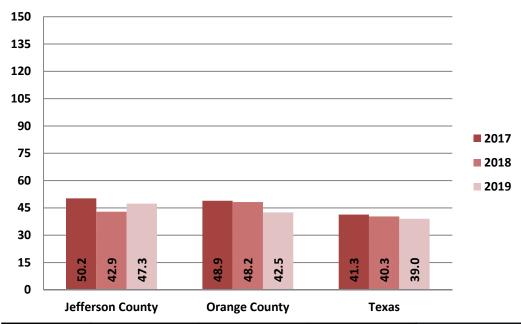
| | 2017 | | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|-----------|-----------------------------------|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE |
| Jefferson County | 153 | 52.8 | 140 | 48.1 | 167 | 56.1 | 460 | 52.4 |
| Orange County | 83 | 79.5 | 89 | 84.0 | 88 | 84.3 | 260 | 82.6 |
| Texas | 10,650 | 40.5 | 10,766 | 39.7 | 10,797 | 38.6 | 32,213 | 39.6 |



Mortality - Cerebrovascular Disease

- Cerebrovascular disease is the fifth leading cause of death in Jefferson County, the sixth leading cause of death in Orange County, and the third leading cause of death in the state (2017-2019).
- Between 2017 and 2019, cerebrovascular disease mortality rates decreased in both counties and the state.
- In 2019, the cerebrovascular disease mortality rate in Jefferson County (47.3 per 100,000) was higher than the rate in Orange County (42.5 per 100,000) and in the state (39.0 per 100,000).

Cerebrovascular Diseases



| | 2017 | | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|-----------|-----------------------------------|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE |
| Jefferson County | 143 | 50.2 | 127 | 42.9 | 137 | 47.3 | 407 | 46.8 |
| Orange County | 50 | 48.9 | 50 | 48.2 | 43 | 42.5 | 143 | 46.6 |
| Texas | 10,790 | 41.3 | 10,810 | 40.3 | 10,807 | 39.0 | 32,407 | 40.2 |

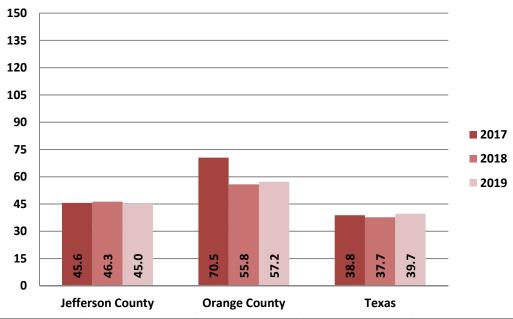


Mortality - Accidents

- Fatal accidents are the sixth leading cause of death in Jefferson County, and the fifth leading cause of death in both Orange County and the state (2017-2019).
- Between 2017 and 2019, overall accident mortality rates decreased in both counties, and increased in the state.
- In 2019, the accident mortality rate in Orange County (57.2 per 100,000) was higher than the rate in Jefferson County (45.0 per 100,000) and in the state (39.7 per 100,000).
- The leading cause of fatal accidents in both Jefferson and Orange County is due to motor vehicle accidents (2019).

Accidents (Unintentional Injuries)

Age-adjusted Death Rates per 100,000, 2017-2019



| | 2017 | | 20 | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|--|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | |
| Jefferson County | 122 | 45.6 | 121 | 46.3 | 116 | 45.0 | 359 | 45.6 | |
| Orange County | 61 | 70.5 | 50 | 55.8 | 49 | 57.2 | 160 | 61.3 | |
| Texas | 10,763 | 38.8 | 10,646 | 37.7 | 11,384 | 39.7 | 32,793 | 38.7 | |

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed June 4, 2021.

Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

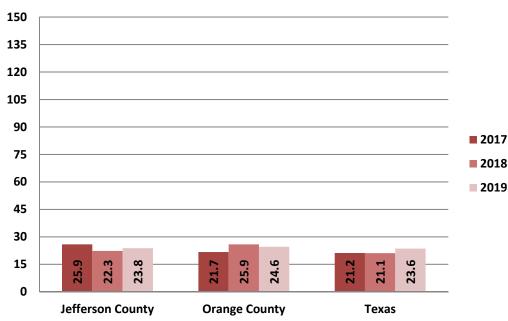
Accident mortality rates include: motor vehicle crashes, other land transport accidents, water transport accidents, air and space transport accidents, falls, accidental shootings, drownings, fire and smoke exposures, poisonings, suffocations, and all other unintentional injuries.



Mortality - Diabetes Mellitus

- Diabetes mellitus is the seventh leading cause of death in both counties and the state (2017-2019).
- Between 2017 and 2019, diabetes mortality rates decreased in Jefferson County, and increased in both Orange County and the state.
- In 2019, the diabetes mortality rate in Orange County (24.6 per 100,000) was higher than the rate in Jefferson County (23.8 per 100,000) and in the state (23.6 per 100,000).

Diabetes Mellitus



| | 2017 | | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|-----------|-----------------------------------|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE |
| Jefferson County | 74 | 25.9 | 65 | 22.3 | 70 | 23.8 | 209 | 24.1 |
| Orange County | 23 | 21.7 | 26 | 25.9 | 26 | 24.6 | 75 | 24.0 |
| Texas | 5,832 | 21.2 | 5,991 | 21.1 | 6,889 | 23.6 | 18,712 | 22.0 |

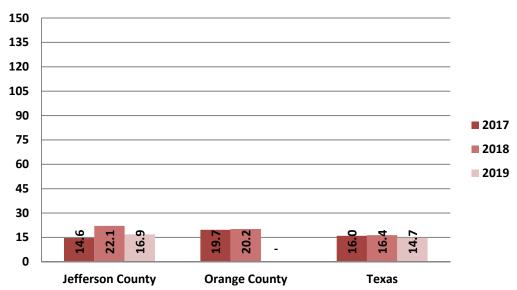


Mortality - Nephritis, Nephrotic Syndrome & Nephrosis

- Nephritis, nephrotic syndrome and nephrosis is the eighth leading cause of death in Jefferson County and the state, and the ninth leading cause of death in Orange County (2017-2019).
- Between 2017 and 2019, nephritis, nephrotic syndrome and nephrosis mortality rates increased in Jefferson County and decreased in the state.
- In 2019, the nephritis, nephrotic syndrome and nephrosis mortality rate in Jefferson County (16.9 per 100,000) was higher than the state rate (14.7 per 100,000).

Nephritis, Nephrotic Syndrome and Nephrosis

Age-adjusted Death Rates per 100,000, 2017-2019



| | 2017 | | 20 | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|--|
| LOCATION | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | |
| Jefferson County | 44 | 14.6 | 64 | 22.1 | 46 | 16.9 | 154 | 17.8 | |
| Orange County | 20 | 19.7 | 21 | 20.2 | 14 | Unreliable | 55 | 17.7 | |
| Texas | 4,256 | 16.0 | 4,529 | 16.4 | 4,165 | 14.7 | 12,950 | 15.7 | |

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed June 4, 2021.

Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. Rates are marked as "unreliable" when the death count is less than 20. "-" indicates that the number of deaths is too low to calculate a reliable rate.

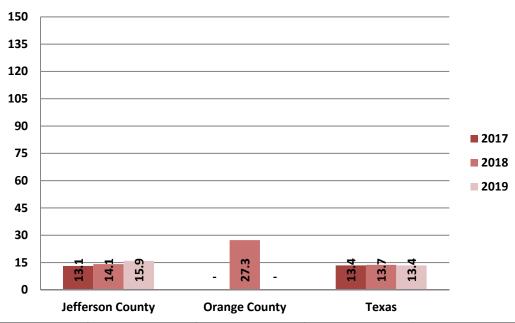


Mortality - Intentional Self Harm

- Intentional self-harm (suicide) is the ninth leading cause of death in Jefferson County, the eighth leading cause of death in Orange County, and is not a leading cause of death the state (2017-2019).
- Between 2017 and 2019, intentional self-harm mortality rates in Jefferson County increased while rates in the state remained steady.
- In 2019, the intentional self-harm mortality rate in Jefferson County (15.9 per 100,000) was higher than the state rate (13.4 per 100,000).

Intentional Self-Harm (Suicide)

Age-adjusted Death Rates per 100,000, 2017-2019



| LOCATION | 2017 | | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|-----------|-----------------------------------|
| | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE |
| Jefferson County | 35 | 13.1 | 37 | 14.1 | 39 | 15.9 | 111 | 14.3 |
| Orange County | 17 | Unreliable | 22 | 27.3 | 12 | Unreliable | 51 | 20.9 |
| Texas | 3,778 | 13.4 | 3,930 | 13.7 | 3,891 | 13.4 | 11,599 | 13.5 |

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed June 4, 2021.

Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. Rates are marked as "unreliable" when the death count is less than 20. "-" indicates that the number of deaths is too low to calculate a reliable rate.

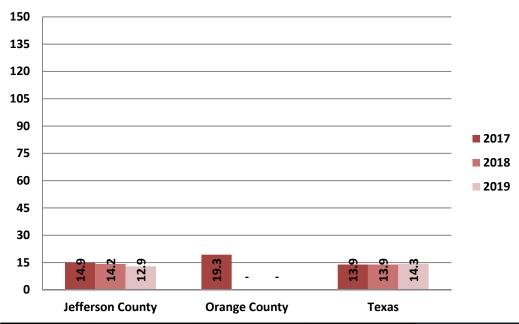


Mortality – Chronic Liver Disease and Cirrhosis

- Chronic liver disease and cirrhosis is the tenth leading cause of death in both counties and the ninth leading cause of death in the state (2017-2019).
- Between 2017 and 2019, chronic liver disease and cirrhosis mortality rates decreased in Jefferson County and increased in the state.
- In 2019, the chronic liver disease and cirrhosis mortality rate in the state (14.3 per 100,000) was higher than the Jefferson County rate (12.9 per 100,000).

Chronic Liver Disease and Cirrhosis

Age-adjusted Death Rates per 100,000, 2017-2019



| LOCATION | 2017 | | 2018 | | 2019 | | 2017-2019 | |
|------------------|--------|-----------------------------------|--------|-----------------------------------|--------|-----------------------------------|-----------|-----------------------------------|
| | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE | DEATHS | AGE- ADJUSTED DEATH RATE |
| Jefferson County | 43 | 14.9 | 39 | 14.2 | 37 | 12.9 | 119 | 14.0 |
| Orange County | 20 | 19.3 | 18 | Unreliable | 10 | Unreliable | 48 | 16.1 |
| Texas | 4,107 | 13.9 | 4,154 | 13.9 | 4,359 | 14.3 | 12,620 | 14.1 |

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed June 4, 2021.

Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. Rates are marked as "unreliable" when the death count is less than 20. "-" indicates that the number of deaths is too low to calculate a reliable rate.



COVID-19

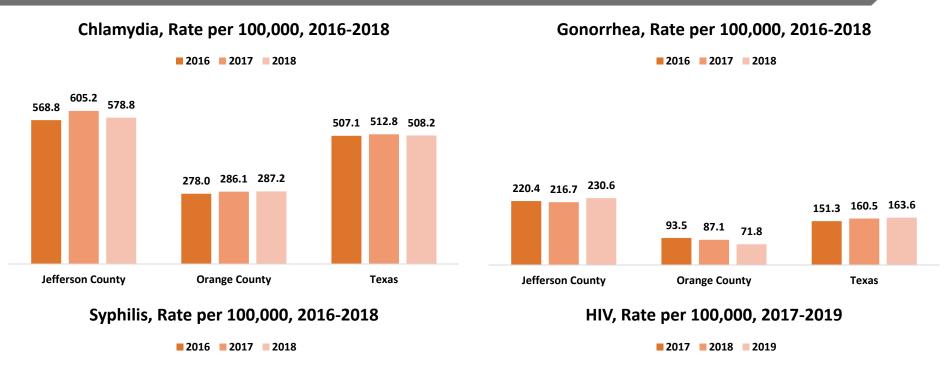
- As of September 11, 2021, Jefferson County (110.1 per 1,000) has a higher rate of total COVID-19 cases than Orange County (57.8 per 1,000) and the state (106.4 per 1,000).
- As of November 30, 2021, the percent of the population (age 5+) that is fully vaccinated in Jefferson County (48.6%) is higher than Orange County (36.4%) but lower than the state (59.0%).

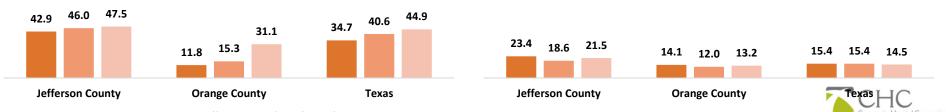
| Location | Total Case Rate (per 1,000) | Total Number of First Doses Reported as Administered | Total Number of Second Doses Reported as Administered* | Percent of Population Fully Vaccinated (Age 5+) | |
|------------------|--------------------------------|--|--|---|--|
| Jefferson County | 110.1 | 131,372 | 113,381 | 48.6% | |
| Orange County | 57.8 | 32,466 | 27,927 | 36.4% | |
| Texas | 106.4 | 18,571,190 | 15,916,274 | 59.0% | |

Source: Texas Health and Human Services, Texas Department of State Health Services, COVID-19 Vaccination in Texas, https://tabexternal.dshs.texas.gov/t/THD/views/COVID-19VaccineinTexasDashboard/Summary?:origin=card_share_link&:embed=y&:isGuestRedirectFromVizportal=y; information accessed on November 30, 2021. Data updated as of November 30, 2021 at 12:30 p.m. CST. Source: Texas Health and Human Services, County-level Vulnerability and COVID-19 Measures, https://hhs.texas.gov/data/county-level-vulnerability-covid-19-measures; information accessed on November 30, 2021. Note: Vaccine coverage for at least 1 dose includes all individuals who have received their first dose of COVID-19 vaccine. "*" indicates vaccine coverage for series completion includes all individuals who have completed 2 doses of Pfizer-BioNTech or Moderna vaccine or 1 dose of Johnson and Johnson/Janssen. This data also includes any "additional and booster" doses given on or after August 13, 2021.



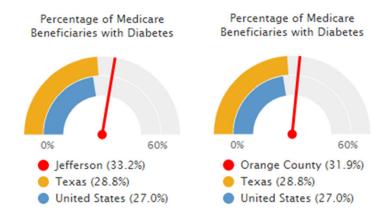
Communicable Diseases - Chlamydia, Gonorrhea, Syphilis and HIV





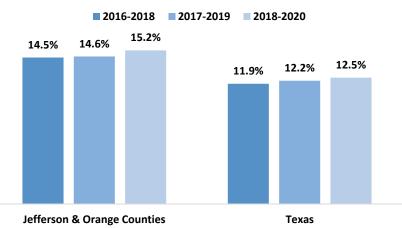
Chronic Conditions - Diabetes

- In 2018, the percentage of *Medicare Beneficiaries* with diabetes in Jefferson County (33.2%) was highest as compared to Orange County (31.9%), the state (28.8%) and the nation (27.0%).
- Between 2016 and 2020, diabetes prevalence rates in adults (age 18+) in Jefferson & Orange Counties and the state slightly increased.
- In 2018-2020, Jefferson & Orange Counties (15.2%) had a higher percent of adults (age 18+) who had ever been diagnosed with diabetes than the state (12.5%).



Note: a green dial indicates that the report area has a better rate than the state, and a red dial indicates that the report area has a worse rate than the state.

Diabetes, Percentage, Adults (age 18+), 2016-2020



Source: SparkMap, Health Indicator Report: logged in and filtered for Jefferson and Orange Counties, TX, https://sparkmap.org/report/; data accessed June 17, 2021.

Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021.

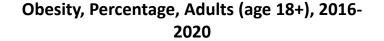
Definition: Has a doctor, nurse, or other health professional ever told you that you have diabetes?

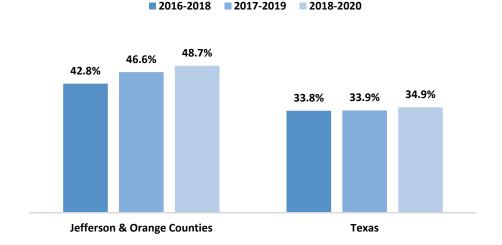
Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.



Chronic Conditions - Obesity

- Between 2016 and 2020, obesity prevalence rates in adults (age 18+) in Jefferson & Orange Counties and the state increased.
- In 2018-2020, Jefferson & Orange Counties (48.7%) had a higher percent of obese adults (age 18+) than the state (34.9%).

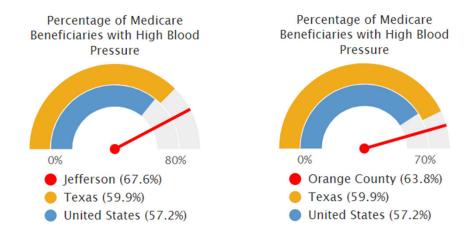






High Blood Pressure

 Jefferson County (67.6%) has the highest rate of Medicare fee-forservice residents with hypertension as compared to Orange County (63.8%), the state (59.9%) and the nation (57.2 %) (2018).



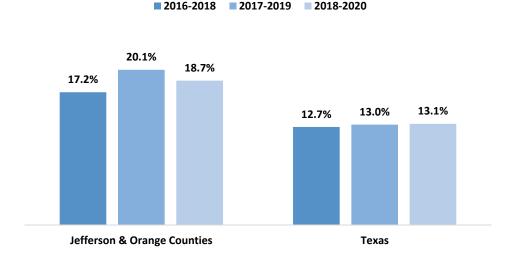
Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.



Chronic Conditions - Asthma

- Between 2016 and 2020, asthma prevalence rates in adults (age 18+) in Jefferson & Orange Counties and the state overall increased.
- In 2018-2020, Jefferson & Orange Counties (18.7%) had a higher percentage of adults (age 18+) ever diagnosed with asthma than the state (13.1%).

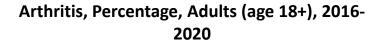
Asthma, Percentage, Adults (age 18+), 2016-2020

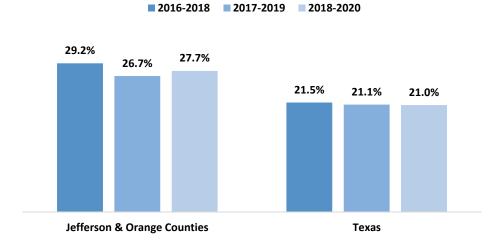


CHC Community Hospital Corporation

Chronic Conditions - Arthritis

- Between 2016 and 2020, arthritis prevalence rates in adults (age 18+) in Jefferson & Orange Counties and the state decreased.
- In 2018-2020, Jefferson & Orange Counties (27.7%) had a higher percentage of adults (age 18+) ever diagnosed with arthritis than the state (21.0%).



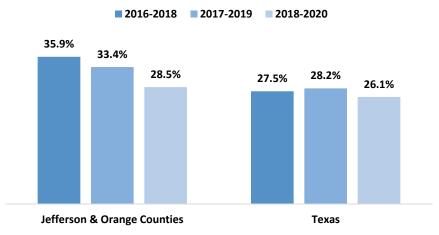




Health Behaviors - Physical Inactivity

- The percent of adults (age 18+) that did not participate in leisure time physical activity in Jefferson & Orange Counties and the state decreased between 2016 and 2020.
- In 2018-2020, the percentage of adults (age 18+) that **did not** participate in physical activity in Jefferson & Orange Counties (28.5%) was higher than the state (26.1%).

Physical Inactivity, Percentage, Adults (age 18+), 2016-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021.

Physical Activity Definition: During the past month, other than your regular job, did you participate in any physical activities or exercises such as running, calisthenics, golf, gardening, or walking for exercise?

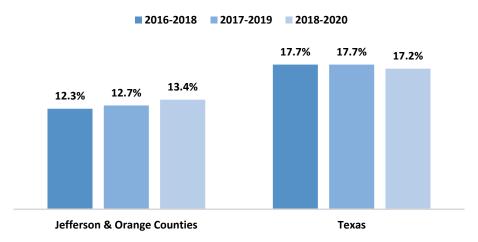




Health Behaviors - Binge Drinking

- Between 2016 and 2020, the percentage of adults (age 18+) at risk of binge drinking in Jefferson & Orange Counties increased, while the percent decreased in the state.
- In 2018-2020, Jefferson & Orange Counties (13.4%) had a lower percentage of adults (age 18+) at risk of binge drinking than the state (17.2%).





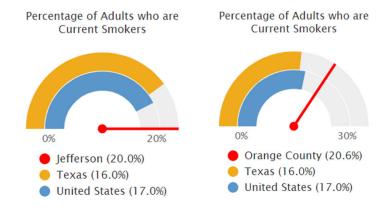
Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021.

Definition: During the past 30 days, what is the largest number of drinks you had on any occasion? Respondents are classified as "at risk" for binge drinking if males reported consuming 5 or more and females reported consuming 4 or more alcoholic beverages at one time.



Health Behaviors - Smoking

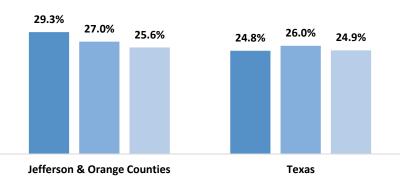
- The percent of the adult (age 18+) population in Orange County (20.6%) that self-reported *ever smoking 100 or more cigarettes and currently smoke every day or some days* was the highest as compared to Jefferson County (20.0%), the state (16.0%) and nation (17.0%) (2018).
- Between 2016 and 2020, the percent of adults (age 18+) that self-reported smoking *every day* in Jefferson & Orange Counties decreased, while rates in the state slightly increased.
- In 2018-2020, the prevalence of current, *every day* smokers in Jefferson & Orange Counties (25.6%) was higher than the state (24.9%).



Note: a green dial indicates that the report area has a better rate than the state, and a red dial indicates that the report area has a worse rate than the state.

Smoking Frequency - Every Day, Percentage, Adults (age 18+), 2016-2020

■ 2016-2018 ■ 2017-2019 ■ 2018-2020



Source: SparkMap, Health Indicator Report: logged in and filtered for Jefferson and Orange Counties, TX, https://sparkmap.org/report/; data accessed June 17, 2021.

Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021.

Frequency of Smoking Definition: Do you now smoke cigarettes every day, some days, or not at all? (Respondents that reported smoking 'Every Day' are included in this chart)

Note: smoking refers to cigarettes, and does not include electronic cigarettes (e-cigarettes, NJOY, Bluetip), herbal cigarettes, cigars, cigarillos, little cigars, pipes, bidis, kreteks, water pipes (hookahs), marijuana, chewing tobacco, snuff, or snus.

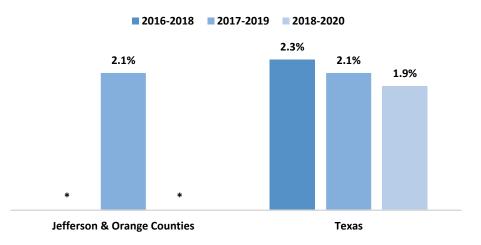
Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.



Health Behaviors - Smokeless Tobacco Use

- Between 2016 and 2020, the percent of adults (age 18+) that selfreported using a smokeless tobacco product in the state decreased.
- In 2017-2019, the percentage of adults (age 18+) that self-reported using a smokeless tobacco product in Jefferson & Orange Counties (2.1%) was consistent with the state (2.1%).

Smokeless Tobacco Use Frequency - Every Day, Percentage, Adults (age 18+), 2016-2020



Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021. Definition: Do you currently use chewing tobacco, snuff, or snus every day, some days, or not at all?

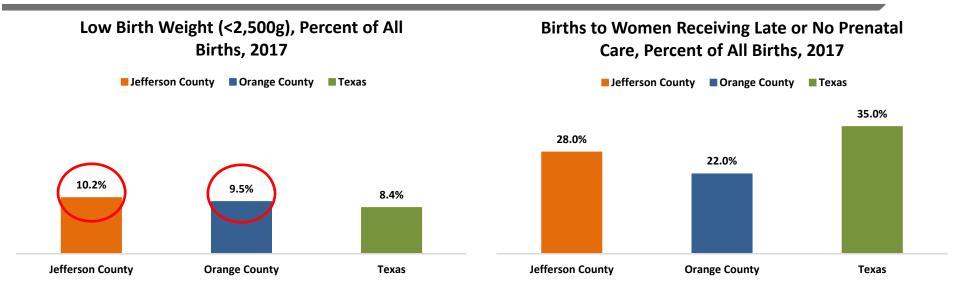
Note: Snus (Swedish for snuff) is a moist smokeless tobacco, usually sold in small pouches that are placed under the lip against the gum.

Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

Note: "*" indicates a relative standard error greater than 30%. Estimate is not displayed.

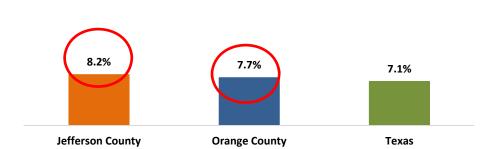


Maternal & Child Health Indicators



Teen Births (Age 19 and Younger), Percent of All Births, 2017

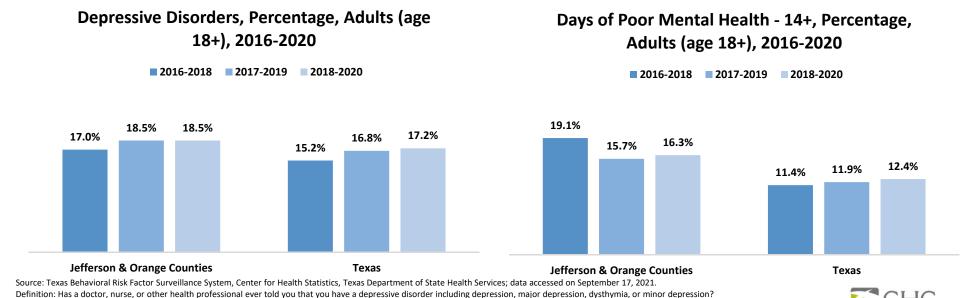
■ Jefferson County ■ Orange County





Mental Health - Depressive Disorders

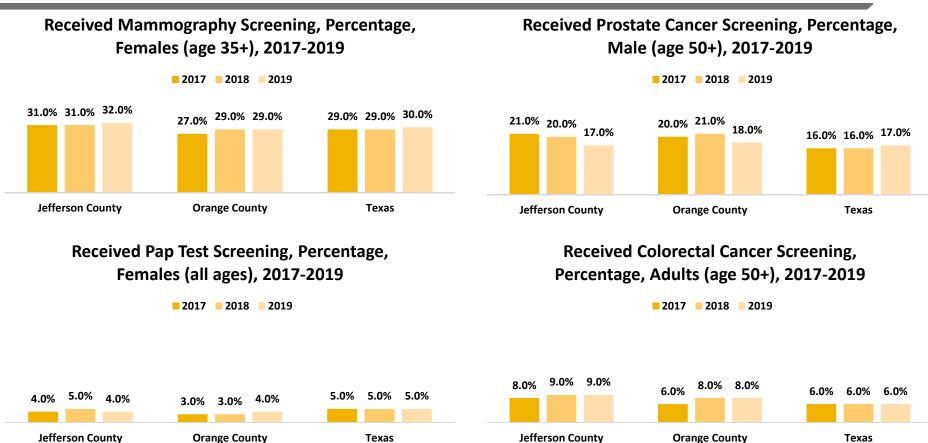
- Between 2016 and 2020, the rate of adults (age 18+) in Jefferson & Orange Counties and the state that have been diagnosed with a depressive disorder increased.
- In 2018-2020, Jefferson & Orange Counties (18.5%) had a higher percentage of adults (age 18+) ever diagnosed with a depressive disorder than the state (17.2%).
- Between 2016 and 2020, the percent of adults (age 18+) that reported experiencing 14 or more days
 of poor mental health in Jefferson & Orange Counties decreased, while the percent in the state
 increased.
- In 2018-2020, Jefferson & Orange Counties (16.3%) had a higher percent of adults (age 18+) that reported experiencing **14** or more days of poor mental health than the state (12.4%).



Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability

Definition: Days mental health not good - 14 days

Screenings – Mammography, Prostate Screening, Pap Test, Colorectal (Medicare)



Source: Centers for Medicare & Medicaid Services, Office of Minority Health, Mapping Medicare Disparities, https://data.cms.gov/mapping-medicare-disparities; data accessed on August 3, 2021.

Mammography Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for mammography services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for mammography services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; male beneficiaries; and female beneficiaries aged less than 35.

Colorectal Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for colorectal cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month: beneficiaries with enrollment in Medicare Advantage: and beneficiaries aged less than 50.

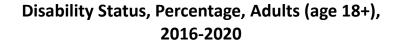
Pap Test Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for pap test services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; and male beneficiaries.

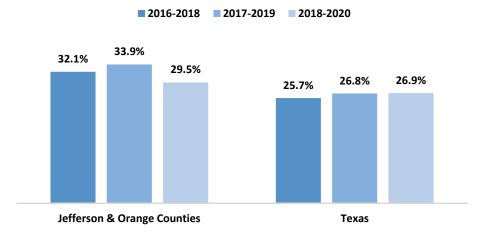
Prostate Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for prostate cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; female beneficiaries aged less than 50.



Health Status - Disability

- Between 2016 and 2020, the percent of adults (age 18+) who selfreported that they had a disability in Jefferson & Orange Counties decreased, while the percent in the state increased.
- The percent of adults (age 18+) who self-reported that they had a disability in Jefferson & Orange Counties (29.5%) is higher than the state (26.9%) (2018-2020).



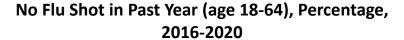


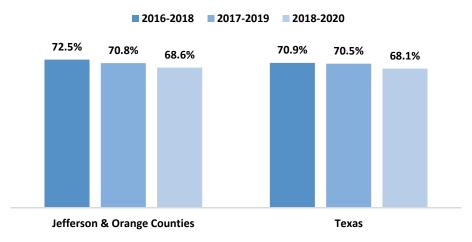
Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021. Definition: The percentage of people that self-reported that they had a disability Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability



Preventative Care - Influenza Vaccine (age 18-64)

- Between 2016 and 2020, the percent of adults (age 18-64) that did not receive a flu shot in Jefferson & Orange Counties and the state decreased.
- In 2018-2020, Jefferson & Orange Counties (68.6%) had a higher percentage of adults (age 18-64) that did not receive a flu shot than the state (68.1%).



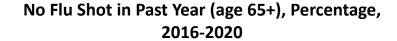


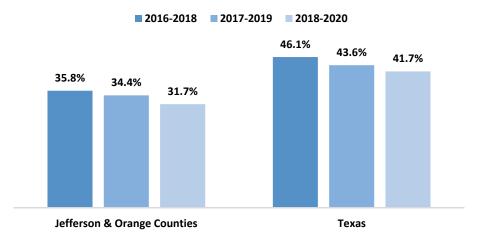
Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021. Definition: During the past 12 months, have you had either a flu vaccine that was sprayed in your nose or a flu shot injected into your arm? *ADULTS AGE 18-64 YEARS* Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.



Immunizations – Influenza Vaccine (65+ Years)

- Between 2016 and 2020, the percent of adults (age 65+) that did not receive a flu shot in the past year decreased in Jefferson & Orange Counties and the state.
- In 2018-2020, the percent of adults (age 65+) that **did not** receive a flu shot in the past year in Jefferson & Orange Counties (31.7%) was lower than the state (41.7%).





Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021. Definition: During the past 12 months, have you had either a flu vaccine that was sprayed in your nose or a flu shot injected into your arm? *ADULTS AGE 65+ YEARS*

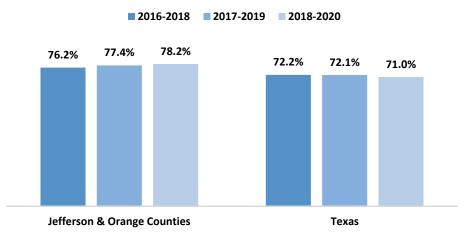
Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.



Immunizations – Pneumococcal Vaccine (65+ Years)

- Between 2016 and 2020, the percent of adults (age 65+) that did receive a pneumonia shot in the past year in Jefferson & Orange Counties increased, while the percent decreased in the state.
- In 2018-2020, the percent of adults (age 65+) that **did** receive a pneumonia shot in the past year in Jefferson & Orange Counties (78.2%) was higher than the state (71.0%).

Received Pneumonia Shot in Past Year (age 65+), Percentage, 2016-2020

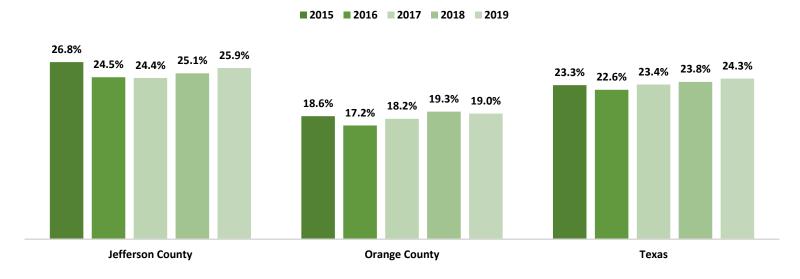




Health Care Access - Uninsured

- As of 2019, Jefferson County (25.9%) has a higher rate of uninsured adults (age 18-64) as compared to Orange County (19.0%) and the state (24.3%).
- Orange County and the state experienced slight increases in the percentage of uninsured adults (age 18-64) between 2015 and 2019 while Jefferson County experienced a slight decrease.

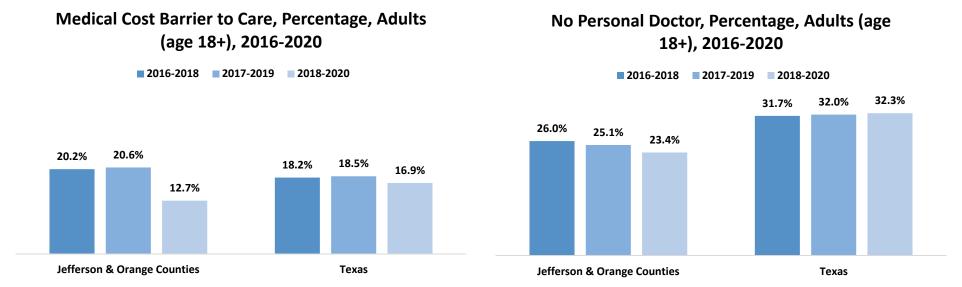
Uninsured, Percent of Adults (age 18-64), 2015-2019





Health Care Access - Medical Cost Barriers & No Personal Doctor

- Between 2016 and 2020, the percent of adults (age 18+) that needed medical care but could not receive it due to cost decreased in Jefferson & Orange Counties and the state.
- In 2018-2020, the percent of adults (age 18+) that reported experiencing a medical cost barrier in the past 12 months in Jefferson & Orange Counties (12.7%) was lower than the state (16.9%).
- Between 2016 and 2020, the percent of adults (age 18+) in Jefferson & Orange Counties that reported having *no personal doctor* decreased, while rates in the state slightly increased.
- In 2018-2020, Jefferson & Orange Counties (23.4%) had a lower percent of adults (age 18+) that had **no personal doctor** than the state (32.3%).

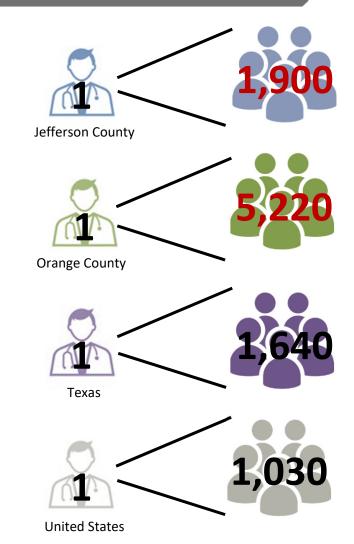


Source: Texas Behavioral Risk Factor Surveillance System, Center for Health Statistics, Texas Department of State Health Services; data accessed on September 17, 2021. Definition: Do you have one person you think of as your personal doctor or health care provider? Definition: Was there a time in the past 12 months when you needed to see a doctor but could not because of the cost? Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.



Health Care Access – Primary Care Providers

- Sufficient availability of primary care physicians is essential for preventive and primary care.
 - In 2018, the population to primary care provider ratio in Orange County (5,220:1) was the highest as compared to Jefferson County (1,900:1), the state (1,640:1) and the nation (1,030:1).



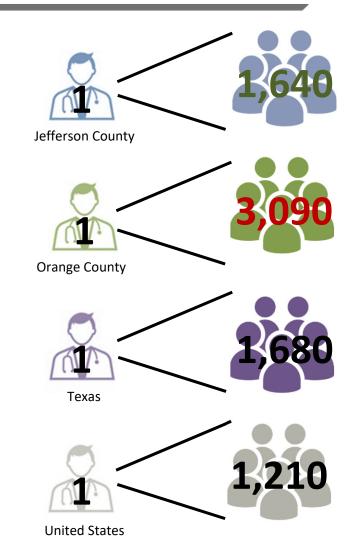
Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Jefferson and Orange Counties, TX, https://www.countyhealthrankings.org/; data accessed August 3, 2021.

Definition: The ratio represents the number of individuals served by one physician in a county, if the population was equally distributed across physicians. "Primary care physicians" classified by the AMA include: General Family Medicine MDs and DOs, General Practice MDs and DOs, General Internal Medicine MDs and General Pediatrics MDs. Physicians age 75 and over and physicians practicing subspecialties within the listed specialties are excluded.



Health Care Access – Dental Care Providers

- Lack of sufficient dental providers is a barrier to accessing oral health care.
 Untreated dental disease can lead to serious health effects including pain, infection, and tooth loss.
 - In 2019, the population to dental provider ratio in Orange County (3,090:1) was the highest as compared to Jefferson County (1,640:1), the state (1,680:1) and the nation (1,210:1).

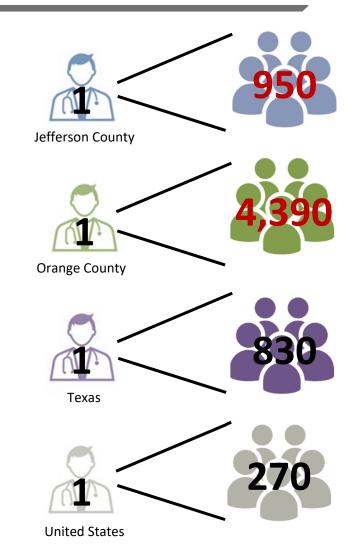


Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Jefferson and Orange Counties, TX, https://www.countyhealthrankings.org/; data accessed August 3, 2021.
Definition: The ratio represents the population served by one dentist if the entire population of a county was distributed equally across all practicing dentists. All dentists qualified as having a doctorate in dental surgery (D.D.S.) or dental medicine (D.M.D.) licensed by the state to practice dentistry and who practice within the scope of that license.



Health Care Access – Mental Health Care Providers

- Lack of access to mental health care providers not only effects overall individual wellness but also impacts the health of a community.
 - In 2020, the population to mental health provider ratio in Orange County (4,390:1) was the highest as compared to Jefferson County (950:1), the state (830:1) and the nation (270:1).

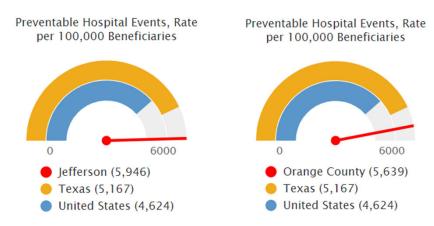






Health Care Access - Preventable Hospital Events

- Lack of adequate and available primary care resources for patients to access may lead to increased preventable hospitalizations.
 - In 2017, the rate of preventable hospital events in the Jefferson County (5,946 per 100,000 Medicare Enrollees) was the highest as compared to Orange County (5,639 per 100,000 Medicare Enrollees), the state (5,167 per 100,000 Medicare Enrollees) and the nation (4,624 per 100,000 Medicare Enrollees).

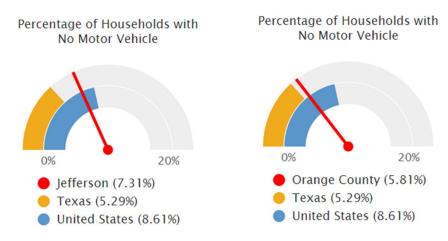


Note: a green dial indicates that the report area has a better rate than the state, and a red dial indicates that the report area has a worse rate than the state.



Health Care Access - Transportation

- Lack of transportation is frequently noted as a potential barrier to accessing and receiving care.
 - Between 2015 and 2019, Jefferson County (7.3%) had a higher percentage of households that had had no motor vehicles as compared to Orange County (5.8%) and the state (5.3%), but a lower percentage when compared to the nation (8.6%).



Note: a green dial indicates that the report area has a better rate than the state, and a red dial indicates that the report area has a worse rate than the state.



PHONE INTERVIEW FINDINGS



Overview

- Conducted 30 interviews with the two groups outlined in the IRS final regulations
- Discussed the health needs of the community, access issues, barriers and issues related to specific populations
- Gathered background information on each interviewee



Methodology

- Individuals interviewed for the CHNA were identified by the hospital and are known to be supportive of ensuring community needs are met. CHC did not verify any comments or depictions made by any individuals interviewed. Interviewees expressed their perception of the health of the community based on their professional and/or personal experiences, as well as the experiences of others around them. It is important to note that individual perceptions may highlight opportunities to increase awareness of local resources available in the community.
- This analysis is developed from interview notes, and the CHC team attempted to identify and address themes from these interviews and share them within this report. None of the comments within this analysis represent any opinion of CHC or the CHC professionals associated with this engagement. Some information may be paraphrased comments. The comments included within the analysis are considered to have been common themes from interviews defined as our interpretation of having the same or close meaning as other interviewees.



Interviewee Information

- Thomas Aardahl: Chief Executive Officer/Executive Director, Recovery Council of Southeast Texas
- Pastor John Adolph: Pastor, Antioch Baptist Church; Board Member, Baptist Hospitals of Southeast Texas
- Virtue Alexander: Grant Writer/Manager, Communities in Schools
 of Southeast Texas
- Holly Borel: Director, Spindletop
- Debbie Bridgeman: Community Relations, Beaumont Independent School District
- Bonnie Brooks: Community Services Outreach Coordinator, Southeast Texas Regional Planning
- Kathy Chessher: Sr. Community Development Manager, American Cancer Society
- Kenneth Coleman: Executive Director, Beaumont Public Health Department
- Garrett Craver: Director of Psychological Services, Baptist Hospitals of Southeast Texas
- **Deborah Drago:** Executive Director, Southeast Texas Nonprofit
- Jeff Dyson: Director MBA and Graduate Certificate Programs and Instructor of Management, Lamar University; Board Member, Baptist Hospitals of Southeast Texas
- Carol Fernandez: Executive Director, Catholic Charities of Southeast Texas
- Stephanie Garsea: Community Relations, Acadian Ambulance
- Michael Gillespie: Medical Director of Behavioral Health, Baptist Hospitals of Southeast Texas
- Jennifer Haney: Director, Orange County Social Services
- Brandon Hebert: Vice President, Acadian Ambulance

- Jessica Hill: Executive Director, Orange County Executive Development
- Karyn Husbands: Executive Director, United Way of Jefferson County
- Chester Jourdan: Executive Director, American Red Cross of Southeast and Deep East Texas
- Carrie Kennedy: Director of Business Operations, Recovery Council
 of Southeast Texas
- Cordella Lyons: Program Coordinator HIV Screening, Baptist Hospitals of Southeast Texas
- GiGi Mazzola: Executive Director, Cardiovascular Foundation of Southeast Texas
- Maureen McAlister: Chief Executive Officer, United Way of Orange County
- Ann Marie McDonald: Chief Program Officer, Alzheimer's Association
 - Mary Poole: Consultant, Baptist Hospitals of Southeast Texas
- **Kristi Premeaux:** Chief Financial Officer, Recovery Council of Southeast Texas
- Mikn Simon: Regional Director, Walgreens Pharmacy
- **Vernetta Spivey:** Community Relations Coordinator, Legacy Healthcare
- Sharon Whitley: Director, Hardin/Orange County Health Department
- Byron Young: Director of the SmartHealth Clinic, Baptist Hospitals of Southeast Texas



Interviewee Characteristics

 Work for a State, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

6.7%

 Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

93.3%

Note: Interviewees may provide information for several required groups.



Community Needs Summary

- Interviewees discussed the following as the most significant health issues:
 - Overall Access Issues
 - Insurance Coverage & Affordability of Care
 - Infrastructural Concerns Transportation
 - Infrastructural Concerns Housing, Connectivity
 - Community Education & Preventive Care
 - Chronic Conditions & Healthy Lifestyles
 - Awareness of Local Services
 - Access to Mental & Behavioral Health Care
 - Access to Specialty Care
 - Access to Primary Care
 - Access to Dental Care
 - Impact of COVID-19



Overall Access Issues

Insurance Coverage & Affordability of Care

<u>Issues/Themes</u>:

- Concern surrounding significant un/underinsured population in the community
- Growing need for education on importance of insurance coverage, coverage benefits
- Limited availability and awareness of local resources for low income and un/underinsured leading to:
 - Outmigration
 - Long wait times
 - Delaying/foregoing care
 - Worsened health outcomes
- Cost barriers to care impacting prescription compliance

"Access to medical care for individuals [with] low income is definitely the most critical. We have so many people who are low income/uninsured in our area."

"Educating the uninsured on how to possibly get some form of insurance should be a priority. Educating those who are insured as to what their coverage entails, and how there are donut holes, a lot of people just don't understand what coverage they have if any."

"In Jefferson County, low to moderate income individuals have limited access to health care and it isn't specific to one race. It's Caucasian, Hispanic, Asian, African American and they're all suffering for the fact that they don't have insurance that lends them the ability to seek out health care."

"Low income persons don't know there are options. A lot of people think they have to go to Galveston for free health care. There are so many options out here now for low income to get good health care, they just don't know about it."

"The low income and un/underinsured population is unique in the fact that they aren't seeking out health care until it becomes a critical situation, and those wait times are drastically longer because those who will treat them are few. Access is really bad in terms of access for the low income and uninsured."

"There is a shortage of access to care...we have a lot of uninsured/underinsured here and we only have 3 FQHCs so the waiting list can be 6 months or longer."

"There is a need for prescription assistance. The cost of prescriptions is so high that the patient may say they have access to the doctor, but they're getting these prescriptions and taking them to the pharmacy and can't afford the medication so they forego it."



Overall Access Issues

Infrastructural Concerns - Transportation

• <u>Issues/Themes</u>:

- Transportation deemed as a significant determinant in ability to access care
- Greater transportation barriers in Orange County vs. Jefferson County
- Perceived lack of built environment, limited public transit system
- Transportation barriers leading to:
 - Delaying/foregoing care
 - Worsened health outcomes
 - Increased health care costs
- Challenge in seeking transportation for low income, indigent residents
- Concern surrounding impact on transportation, access to health care due to natural disasters

"Lack of transportation is the biggest barrier. Even if we had all of the care available, we have a lack of transportation. You can have as many providers set up in your area but if you don't have the means to transport back and forth, those providers are not accessible to someone who doesn't have that resource."

"Transportation is an issue. There is a public transportation system in Jefferson County, not Orange County."

"Transportation, especially in Orange, is an issue. Orange doesn't have transportation, and if they get their specialty care [in Beaumont] - they have to have someone bring them. I know a lot of people who moved from Orange to Beaumont because they didn't have transportation."

"...our city barely has any sidewalks, it's very difficult for individuals to get around so that causes more barriers to treatment. It's hard to bike or walk. We do have a city bus system but it doesn't go very far. It's very limited."

"If they lack transportation, then what they do is they wait until it is a dire emergency before they come in for care which gives them poor outcomes and increases the cost of care."

"A lot of people just abandon their treatment if they can't get there - they may not feel well enough to drive themselves or not have a car or have someone who can take them. Many times we're talking about lower income populations and so they abandon their treatment and that's just not acceptable."

"Transportation for indigent patients is a need, just getting to and from hospitals and procedures and doctors offices."

"It's astonishing how many people talk about how they are still displaced from a disaster and without a vehicle and having to wait on someone else to bring them to the doctor."

Overall Access Issues

Infrastructural Concerns – Housing, Connectivity

<u>Issues/Themes</u>:

- Housing challenges impacting the community, specifically Orange County and underserved zip codes in Jefferson County
- Impact of housing difficulties on health care access, homelessness
- Lack of appropriate shelters and resources for homeless population
- Availability and quality of housing worsened due to natural disasters, pandemic
- Limited broadband connectivity in rural areas leading to challenges with telehealth
- Concern surrounding limited ability/awareness of telehealth options for seniors leading to lack of health care access

"Housing insecurity, food insecurity and lack of transportation - those are hugely glaring in both Jefferson and Orange counties. Orange County is very underserved in general. People are evacuating the Orange County area because of lack of housing."

"Some of our poorest zip codes in the area are 77701, 77702, 77704 and 77705. They have more housing challenges in those communities and definitely have more transportation issues in those communities."

"Housing is a huge issue. It's hard for people to have good medical care when their housing is poor or they're functionally homeless. We don't have any kind of real homeless shelter to handle that."

"For housing, we can look at the storms we've had in Southeast Texas - they've really worsened the problem there and we haven't recovered. Availability is down and substandard housing environments have worsened. Plus, COVID-19 has been an issue."

"Orange is relatively rural and there are pockets of more densely populated areas but one of the concerns with more utilization of telehealth is our access to broadband connectivity. There's been some limitations there on those underserved communities and their ability to connect to those services."

"For Jefferson and Orange, connectivity is pretty good. Connectivity can be a big problem north of there, technology is such now that more and more folks are getting more comfortable with telemedicine. For our senior population, that's more difficult for them. That's something they've never dealt with or had."

"Some seniors don't know how to use telehealth. They don't understand how to do that and so they might miss the opportunity to actually get some of the care that they need."



Community Education & Preventive Care

Chronic Conditions & Healthy Lifestyles

Issues/Themes:

- Emerging chronic conditions such as obesity, diabetes, heart disease, hypertension
- Concern surrounding increasing need to address chronic conditions
- Limited availability of built environment and wellness opportunities, particularly in Orange County
- Impact of COVID-19 on prevalence of lung issues (asthma, COPD), HIV infections
- Limited awareness and understanding of health care resources and benefits available in minority populations (Hispanic)
- Disparate rates of chronic conditions in African American population

"Obesity and other chronic diseases like diabetes and heart disease are emerging issues. Local public health departments were putting programs in place before COVID-19, but the pandemic has pushed these public health initiatives far back."

"There are nonprofits in the community attempting to service as many of our residents as they can, but the need is greater than our capacity to serve."

"...the number of green space and areas for wellness activities in the area is severely lacking. We need to focus on some messaging about healthy lifestyles and nutrition/exercise, eating healthy."

"...the first thing Orange County needs is a hospital, and then we just need education to make sure everyone knows what's available and could get regular health checks that are preventive that would help alleviate more serious problems down the road."

"The chronic conditions that need the most work are diabetes, hypertension and probably chronic lung disease like asthma and COPD. We're seeing a lot more lung issues since COVID-19."

"...we're going to have a higher case rate of HIV and that is because of the interruption with HIV testing over the past year. Right now we are seeing more new cases of HIV and I fear we are going to see more in the younger population."

"Our Hispanic population doesn't know about the different health care benefits that are available. It's about getting them to be aware and checking on everything and taking those preventive steps. If everybody does their preventive care once a year, it might be that one appointment you go to where they find something."

"We still have an inordinate number of our black community suffering from diabetes, high blood pressure and that's a disparity that's ongoing and we see it.

We need to be active in educating where we can."

Community Education & Preventive Care

Awareness of Local Services

• <u>Issues/Themes</u>:

- Limited awareness of local opportunities to access health resources, difference between health care access points
- Awareness of health care resources inhibited by:
 - Health literacy
 - Connectivity/social media
 - Cost barriers to care
- Concern surrounding lack of awareness of available primary care services for underserved residents
- Greater difficulty in accessing/utilizing appropriate health care resources for the underserved leading to delaying/foregoing care
- Lack of resources in Orange County leading to limited number of residents seeking preventive care appropriately
- Challenges in finding methods of communication/education for homeless populations

"People just don't know where to go. The community in general is not very visible about where people can go just for health care. It doesn't matter if it's a pregnancy test or surgery, there doesn't seem to be a hub where everyone goes to. People do not know where to go. There's just no navigator - this is not just uninsured people, it's all different kinds of people and payer types."

"There are a lot of organizations that are available to help people and so many people just don't know it. They may not know how to read, they may not have the internet, they may not have social media, they just aren't aware of anything out there and we're doing everything we can to get the word out - they just don't know and that's a big problem."

"We need to be educating the underserved populations about where to go for health care, when to seek specialty care, when to seek primary care, when to seek emergency care and the differentiation between those services."

"I don't think people are aware of everything they can get that may be low cost. There's a lot of people that may not go seek out medical help when they have an issue for fear of not having the money to pay for it."

"There are alternatives for individuals that are underinsured or underserved - I don't know if they all know these primary care clinics exist in Beaumont."

"Orange County lacks access to preventive health care services. They lack the facilities that provide preventive care, a number of people are uninsured, and there is a big gap with health literacy. Many people do not know how to seek preventive care, seek care when they need it, or follow through with care after it's been provided."

"There is not a single shelter in Orange County for homeless people and that makes it hard to communicate with them, educate them, even let them know what is available to help them. When they don't have shelter, it also means they're going to the doctor and getting medications they have nowhere to store."

Access to Mental & Behavioral Health Care

Issues/Themes:

- Significant impact of natural disasters, pandemic on residents' mental health
- Difficulty in recruiting mental and behavioral health providers
- Shortage of providers/resources leading to long wait times for all payer types, outmigration to Houston
- Perceived need for affordable outpatient services
- Concern surrounding mental and behavioral health patients inappropriately landing in the ER/ambulance/judicial system
- Need for substance abuse treatment (particularly for women)
- Impact of COVID-19 resulting in remote access to services

"Our communities are in shock due to all of the disasters we've had. People are stressed. They need mental health services and professionals."

"You can't seem to get providers here and find them and recruit them. That is a major need. Psychologists are in short supply but psychiatrists are a real crisis."

"The name of the game is long wait times for mental health, regardless of payment source. Even if you're cash, Medicare, low income, sliding scale, it's very hard to get in as a new patient."

"People who need psychological counseling go to Houston. They'll find Houston counseling centers with certified therapists, licensed counselors to go to."

"We do not have outpatient mental health services. There are many people who want a safe space where they can do outpatient mental health care. It has to be outpatient and continuous and affordable."

"Post pandemic, there's an increase in mental health patients. We could double what we've put out there. A lot of people with mental health problems just end up in the back of an ambulance or the back of a police car."

"Mental and behavioral health is an issue, especially as it pertains to individuals placed in the judicial system inaccurately that really are more a mental or behavioral health issue."

"The need for substance abuse treatment is dire. Substance abuse disorder clogs our jails and prisons and also clogs our hospital ERs. Substance use disorders have been mainly focused on men however we're seeing a huge growth in a need of services for women."

"There's an enormous change since COVID-19 came around. Almost all mental health providers are remote now, psychiatrists as well as counselors. There are a few who have gone back to face to face, but very few. Most are very remote."

Access to Specialty Care

<u>Issues/Themes</u>:

- Historical outmigration to Houston due to "bigger is better" perception
- Perceived long wait times leading to foregoing care, particularly for un/underinsured and Medicaid patients
- Difficulty finding providers with similar cultural backgrounds leading to foregoing care
- Limited supply of certain specialties in Jefferson County causes patients to travel to outside communities (OB/GYN, Neurology, Rheumatology, Endocrinology, Pain management, Ortho/Spine, Female Cancer, Pediatric surgery [IP])
- Greater shortage of specialty services in Orange County due to lack of hospital

"Some people feel they need to go to Houston to receive quality treatment. That is a challenge that has plagued us for decades. A lot of women go to Houston for gynecological visits. People go to the Fondren Clinic [for orthopedics]."

"They do have wait times, there are many who do not accept Medicaid or un/underinsured so it takes a longer time for people to get into care. That's actually causing a lot of people to forego care."

"We also have insured people not accessing care because they cannot find a provider who they can relate to. They want to feel comfortable with someone who they perceive to be accepting of their gender/sexual identity."

"There's certain OB/GYNs who have been in the area a long time who are trusted and they're so busy that they're not accepting new patients."

"Neurology is an issue in this area. We do have telemedicine and other capabilities but the need has exceeded what's available."

"It's a 6 month wait for rheumatology and endocrinologists because there are so few of them. Pain management, you have a long wait time. Orthopedics for back, there is nobody here who does any kind of spinal surgery at all. Female Cancer.

There is no pediatric surgeon, no pediatrics really here at all for inpatient."

"In Orange County, we've lost a lot of our specialty doctors because there's not a hospital so they don't want to be in a smaller area without a hospital."

"You can't deliver a child in Orange County, so that would be a health care need.

They leave the county, they go to Louisiana or Jefferson County."

"People who are un/underinsured in Orange have harder time getting access to specialists. Specialists in Houston or Galveston are greater than what we have in Beaumont. People leave for cardiology, neurology, orthopedics, endocrinology, urology and nephrology, oncology and thoracic surgeons."

Access to Primary Care

Issues/Themes:

- Difficulty accessing primary care in Southeast Texas, particularly for low income, un/underinsured, Medicare/Medicaid
- Limited supply of resources accepting underserved residents leading to long wait times
- Long wait times for appointment leading to:
 - Inappropriate use of the Emergency Room
 - Foregoing care
 - Worsened health outcomes
- Use of urgent care services due to perceived shorter wait time and lower cost
- Residents impacted by disasters utilizing urgent care facilities as stop-gap measure
- Greater difficulty accessing primary care in Orange County
- Perceived need for greater diversity in providers to relate to minority populations

"Accessing primary care is an issue in Southeast Texas. If you're lower income, you have a difficult time finding a physician, especially if you haven't already had one.

There's not a huge amount of PCPs who are taking Medicare, Medicaid, and/or un/underinsured patients. There are a few resources in town and the wait times for those resources are very long."

"We see a lot of people who use the emergency room as primary care. That's a common problem in Jefferson County. Sometimes it's several weeks before you can get into a PCP's office, so people use the ER or call 911 more than in the past."

"When you have a 2-3 week wait time, the patient foregoes seeing the doc and they wind up getting hospitalized for something they could have had treated at a primary care facility."

"I seek out one of the urgent care facilities when I'm sick because I know it's a shorter wait time and what my copay will be, so I very seldom use my PCP when I'm ill."

"Residents impacted by a disaster are out of their home, so it exasperates the mental/physical impact on them. A lot of the time what they end up doing is using the doc in a box or the ED in Jefferson County."

"Residents of Orange County use primary medical care in Jefferson County due to the lack of providers and hospital in our area."

"We need to have more diversity in primary care providers. We have an emerging Spanish speaking population. They may understand English but they're more comfortable expressing themselves in Spanish. There's also a shortage of black female providers and more requests for black female providers."



Access to Dental Care

Issues/Themes:

- Difficulty seeking dental care services for low income, un/underinsured, Medicaid and Medicare residents in both counties
- Low prioritization of oral health for low income population due to high cost of services
- Shortage of providers accepting all payer types
- Cost barrier to care resulting in delaying/foregoing care, inappropriate use of Emergency Room
- Perceived need for specialized dental services (EX: periodontists)
- Concern surrounding dental care needs of seniors, dementia patients and mental/behavioral health care patients

"There is a lack of accessible, affordable dental care."

"In terms of people who are insured, there's access to dental care. There's a lot of dentists in the area if you have insurance."

"In Orange County, if you have an individual who is needing dental care and they're uninsured or have Medicaid, they don't have the access they need for that dental health care and if your dental care is poor, that can reflect in your overall health."

"I equate dental needs to poverty in many cases. Many who are impoverished see that need as not even secondary, but beyond secondary nature because there are so many other needs that should take precedence."

"...the problem with dental care is that many people don't access services until they have a problem. If they're uninsured, it is expensive. The wait time is longer for them because they have to find a place that will accept what they can pay or how they can pay. For children it is not bad, but for adults, we see them accessing the ER for that immediate relief which is not the place for dental care or a tooth ache."

"There aren't a lot of specialized dentists. Periodontists, we don't have any here.
Whenever I was referred to one, they said they could see me in 3 months."

"We have a number of seniors that could very much use some help with dental services. Medicare doesn't cover dental services and they don't have the funds to pay a dentist in the community."

"Dental care for persons with dementia is very rare in terms of someone who understands the person and the limitations and barriers that can occur."

"People that are suffering from substance use or mental health have a lot of serious dental issues that need to be addressed and I wish we had more programs for people that have gotten sober, recovered, and they're able to get a set of dentures.

That makes a huge difference for someone's wellbeing."

Source: Baptist Hospitals of Southeast Texas Community Health Needs Assessment Interviews conducted by Community Hospital Corporation; June 11, 2021 – July 2, 2021.

Impact of COVID-19

<u>Issues/Themes</u>:

- Appreciation for hospital and community's quick response to COVID-19 virus, distribution of vaccinations, and communication of appropriate information
- Concern surrounding impact of the pandemic, including:
 - Vaccine administration
 - New virus strains
 - Long-term health effects of COVID-19 virus, vaccine and limited supply of associated specialists
 - Financial impact on health care systems
- Increasing rate of mental health concerns due to COVID-19, including youth substance abuse and elder isolation/fear

"Our community really got on COVID-19 as fast as we could and started offering the vaccinations and just being real compassionate. Everybody was just really compassionate and really forthcoming with information."

"There's still a disconnect with COVID-19. We need more health promotion in both communities regarding vaccines."

"We don't know what's going to happen with people who have had COVID-19, and we don't have a lot of either one of those specialists in this town. It's going to have a lot of lasting effects, we just don't know yet."

"Our pandemic crisis, the development of new strains and how we care for people with it concerns me. The moment we become relaxed is the moment we'll see horrible outcomes."

"The concern around the COVID-19 vaccine - what will this look like moving forward? Will it be available every year? What are the long term effects? The long term effects of vaccinations and availability is my biggest concern and think it'll be the biggest concern of a lot of people."

"COVID is going to be an ongoing issue that's going to be something we have to deal with from here on out. It's costing the health care systems astronomical amounts of money to keep up with everything, implementing all kinds of procedural changes, the type of equipment they have in place to make sure their staff are protected and patients are protected as well. It's very expensive."

"With COVID-19, people have been home with nothing to do and are so bored that they're turning to substances. Substance abuse seems to be everywhere in the schools, and now it seems to be in the middle schools."

"...a lot of people felt scared to go out and that they might get sick with COVID-19. There was just a fear, for elderly specifically."



Populations Most at Risk

Interviewees expressed concern surrounding health disparities disproportionately affecting specific populations, including:

<u>Teenagers/Adolescents</u>

- Increasing need for broad sex education
- Need for mental health services
- Healthy lifestyle education
- Drug prevention and education
- Rising sexually transmitted infections

<u>Elderly</u>

- Transportation barriers
- Dementia, Alzheimer's disease
- Difficulty using telehealth services

Low Income/Working Poor

- Lack of access to affordable healthy diet options
- Transportation barriers
- Limited availability of affordable housing

Racial/Ethnic

- Dietary concerns across different cultures (Vietnamese, African American)
- Lack of awareness of local resources
- Limited bilingual services, particularly telehealth

Orange County Residents

- Lack of access to local health care, emergency services
- Broadband connectivity

Un/Underinsured

- Delaying/foregoing care
- Transportation barriers
- Cost barriers to care, medications
- Lack of access to all health care services (primary, specialty, dental, mental/behavioral)

Homeless

- Growing population
- Limited number of shelters in the community
- Mental health concerns
- Fragmented continuum of care

Veterans

- Growing population
- Lack of access to local hospital services
- Mental health concerns
- Transportation barriers

HIV Patients

- Transportation barriers
- Limited access to local care for complex needs



LOCAL COMMUNITY HEALTH REPORTS



CHRISTUS Southeast Texas Health System — Beaumont Community Health Needs Assessment — 2020 - 2022

- CHRISTUS Health commissioned the Texas Health Institute to conduct and produce the 2020-2022
 Community Health Needs Assessment for CHRISTUS Southeast Texas Health System Beaumont.
- Report findings combine data from publicly available sources, internal hospital data, and input from those with close knowledge of the local public health and health care systems to present a comprehensive overview of unmet health needs in the region.

Methodology

- THI staff conducted a literature review using previously published community health needs assessments and other local reports focused on the Southeast Texas region.
- Representatives from CHRISTUS Southeast Texas Health System (CSETHS) contributed contact information for 19 people who represent the broad interests of the report area and who possess knowledge about the region's health-related challenges.
- Potential participants were identified by CSETHS leadership. To assist with recruitment the local CHRISTUS liaision recruited these stakeholders who represented diverse population groups, occupations, and healthcare or realted service providers (e.g., clinics, community organizations and social service agencies). A total of 16 people participated in the focus group.



CHRISTUS Southeast Texas Health System — Beaumont Community Health Needs Assessment — 2020 - 2022

Prioritization

- Needs prioritization occurred in two phases. The first phase included a data-based prioritization from the THI team in advance of convening a needs prioritization committee comprised of local stakeholders. The second phase involved facilitating a community-driven process to validate phase 1 findings and further refine and prioritize health needs. To do this, THI designed a needs prioritization workshop and took place in January 2019.
- The voice of the community guided the needs assessment process throughout the life of the project, ensuring the data and analyses remained grounded in local context. Through an iterative process of community debriefing and refinement of findings, a final list of six prioritized health concerns was developed and is summarized below.
 - 1. Access to Mental and Behavioral Health
 - 2. Access to Primary Care
 - 3. Transportation
 - 4. Healthcare Disparities
 - 5. Food Insecurity
 - 6. Improved End-of-Life Resources and Supports



INPUT REGARDING THE HOSPITAL'S PREVIOUS CHNA



Consideration of Previous Input

- IRS Final Regulations require a hospital facility to consider written comments received on the hospital facility's most recently conducted CHNA and most recently adopted Implementation Strategy in the CHNA process.
- The hospital made every effort to solicit feedback from the community by providing a feedback mechanism on the hospital's website. However, at the time of this publication, written feedback has not been received on the hospital's most recently conducted CHNA and Implementation Strategy.
- To provide input on this CHNA please see details at the end of this report or respond directly to the hospital online at the site of this download.



EVALUATION OF HOSPITAL'S IMPACT



Evaluation of Hospital's Impact

- IRS Final Regulations require a hospital facility to conduct an evaluation of the impact of any actions that were taken, since the hospital facility finished conducting its immediately preceding CHNA, to address the significant health needs identified in the hospital's prior CHNA.
- This section includes activities completed based on the 2020 to 2022 Implementation Plan.

Example 2020 - FY 2022 Implementation Plan

A comprehensive, six-step community health needs assessment ("CHNA") was conducted for Baptist Hospitals of Southeast Texas (BHSET) by Community Hospital Corporation (CHC). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Jefferson and Orange Counties in Texas.

The CHNA Team, consisting of leadership from BHSET, met with staff from CHC on October 16, 2018 to review the research findings and prioritize the community health needs. Seven significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

The CHNA Team participated in a roundtable discussion to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and the hospital's capacity to address the need.

The seven most significant needs, as ranked during the October 16th prioritization meeting, are listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- 3.) Access to Mental and Behavioral Health Care Services and Providers
- 4.) Need for Increased Emphasis on Sex Education and Communicable Disease Prevention
- 5.) Access to Specialty Care Services and Providers
- 6.) Access to Affordable Dental Care Services and Providers
- 7.) Need for Improved Availability of Safe, Affordable Housing

Once this prioritization process was complete, the hospital leadership discussed the results and decided to address five of the prioritized needs in various capacities through hospital specific implementation plans. This implementation plan addresses the top five of the seven needs. "Access to Affordable Dental Care Services and Providers" and "Need for Improved Availability of Safe, Affordable Housing" are not addressed largely due to the fact that they are not core business functions of the hospital and the limited capacity of the hospital to address such needs.

BHSET leadership has developed the following implementation plan to identify specific activities and services which directly address the top five priorities. The objectives were identified by studying the prioritized health needs, within the context of the hospital's overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, progress, and key results (as appropriate).

The BHSET Board reviewed and adopted the 2019 Community Health Needs Assessment and Implementation Plan on April 22, 2019.

Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Rationale:

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrants a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Jefferson and Orange Counties. Jefferson and Orange Counties have higher mortality rates than Texas for the following causes of death: accidents (unintentional injuries); Alzheimer's disease; cerebrovascular diseases; chronic liver disease and cirrhosis; chronic lower respiratory diseases; diseases of heart; intentional self-harm (suicide); malignant neoplasms; nephrotic syndrome and nephrosis; colon and rectum cancer; and lung and bronchus cancer. In several of the listed death categories – including accidents (unintentional injuries), Alzheimer's disease, cerebrovascular diseases, chronic liver disease and cirrhosis, chronic lower respiratory diseases of heart, intentional self-harm (suicide) and malignant neoplasms – Orange County ranked higher than Jefferson County with regards to age-adjusted mortality rates. Additionally, Jefferson County has a higher diabetes mellitus and prostate cancer mortality rate than the state, and Orange County has a higher septicemia mortality rate than the state.

Both Jefferson and Orange Counties have higher prevalence rates of chronic conditions such as diabetes, obesity and arthritis than the state. Both counties have higher percentages of residents participating in unhealthy lifestyle behaviors such as physical inactivity and smoking than the state, and also have lower rates of recreational facilities per 100,000 population than the state. With regards to maternal and child health, specifically, Jefferson and Orange Counties have higher low birth weight births, higher rates of mothers smoking during pregnancy, and higher teen (age 0-19 years) birth rates than the state.

Data suggests that Orange County residents are not appropriately seeking preventive care services, such as timely colonoscopy or sigmoidoscopies. Additionally, both counties have a lower rate of primary care providers per 100,000 persons as compared to the state, and Orange County has a lower rate of dentists per 100,000 than the state as well.

Several interviewees noted that there is a need for health education in the community regarding chronic conditions and unhealthy lifestyle behaviors, including obesity, diabetes, high blood pressure, physical inactivity, asthma, heart failure, and COPD. Several individuals specified that the Hispanic and African American populations may face higher rates of diabetes and heart disease. It was mentioned that there is an increasing number of fast food restaurants entering both counties, and a general lack of primary prevention tactics for chronic diseases. Interviewees also noted that low income populations may face cost barriers when accessing healthy lifestyle resources, and that the youth population may tend to overuse the ER due to lack of established relationships with local PCPs. One interviewee stated: "Teens are using the ER for care because they are somehow not able to establish themselves with primary care so we do have a problem with them not getting preventive counseling for diabetes, hypertension, and asthma because they're not accessing care."

Interviewees emphasized the need to educate the community on local resources available for their use. It was discussed that there are many resources and services in the community; however, there is a lot of confusion surrounding what resources are available and how to access those services. Additionally, many people mentioned that there is confusion on how to navigate the health care system in the area, and a specific limitation of programs in Orange County. One interviewee stated: "In Orange County, there are no programs out there to promote healthy lifestyles."

Objective:

Implement programs and provide educational opportunities that seek to address unhealthy lifestyles and behaviors in the community

| Implementation Activity | Responsible | FY 2020 | | FY 2021 | | FY 2022 | |
|-------------------------|-------------|----------|------------------|----------|------------------|----------|------------------|
| | Leader(s) | Progress | Key Results | Progress | Key Results | Progress | Key Results |
| | | | (As Appropriate) | | (As Appropriate) | | (As Appropriate) |

| | Responsible Leader(s) | FY 2020 | | FY 2021 | | FY 2022 | |
|---|--------------------------|----------|--|----------|---|----------|--|
| Implementation Activity | | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.A. BHSET personnel will continue to provide health-related education and information sessions to organizations on an as needed basis and upon request. | Director of Marketing | ONGOING | Q1 - Beaumont Independent School District (BISD) Back to School Wellness Drive, Rotary Club presentation on teen suicide in Southeast Texas, Facebook Live presentation to the community on the challenges of being a teenager, OCAW presentation on fall prevention Q2 - held Tetnis and Flu clinics at Regina- Howell, All Saints, Channel 6 and 12, and St. Francis Catholic Church Q3 - Hamshire-Fannett, Legacy High School and Vista College health care tours; Dr. Gillespie presented to Hamshire-Fannett on teen suicide Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - COVID-19 Fatigue presentations with students and staff at Hamshire-Fannett, BISD via zoom; Dr. Weber PSA on safe trick-or-treating during COVID-19; flu clinics at Howell Elementary, All Saints, Channel 6 and 12, and St. Francis Catholic Church Q2 - COVID-19 Depression Zoom call presented by BHSET Behavioral Health staff with local media Q3 - conducted Zoom calls on depression, sexual abuse and suicide to the Mental Health Task Force Q4 - hosted virtual "Health is Skin Deep" seminar with Dr. Osman around vaccine hesitancy for people of color; held a UTMB panel discussion around routine screenings to end the HIV epidemic | ONGOING | Q1 - Dr. Ordonez hosted a bariatric seminar on the link between obesity and COVID-19; created a virtual town hall educational video for local industries; 3 physician speakers on the COVID-19 vaccine, new medication treatments and vaccine hesitancy Q2 - Grand Rounds Presentation for End of Life Care with Dr. Kumar with 22 participants; Grand Rounds Presentation for Radiology Exam Appropriateness with 49 participants Q3 - Grand Rounds Presentation on Sepsis with Philip Parcon with 32 participants Q4 - Dr. Deal hosted a rotary club on 'What a residency program brings to the residents of this community"; completed a junior leadership Beaumont tour with 38 students |

| | Responsible | | FY 2020 | | Y 2021 | F | FY 2022 | |
|--|--------------------------|----------|--|----------|--|----------|--|--|
| Implementation Activity | Responsible Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 1.B. BHSET will continue to reach out to the community by offering numerous classes, speakers and other informative activities. Hospital personnel are made available as speakers for civic groups, industrial partners, media appearance and health fairs to address health topics of particular concern to the public. | Director of Marketing | ONGOING | Q1 - BISD Back to School Wellness Drive, Rotary Club presentation on teen suicide in Southeast Texas, Facebook Live presentation to the community on the challenges of being a teenager, OCAW presentation on fall prevention, BISD vaping presentation (2x) Q2 - provided significant school counseling to school districts affected by tropical storm Imelda Q3 - Sally from the behavioral health department presented on vaping and teen suicide at the Mental Health Association symposium Q4 - virtual presentations on signs/symptoms of depression, abuse, stress in children and virtual presentations on child abuse education | ONGOING | Q1 - COVID-19 Fatigue presentations with students and staff at Hamshire-Fannett, BISD via zoom; Dr. Weber PSA on safe trick-or-treating during COVID-19; flu clinics at Howell Elementary, All Saints, Channel 6 and 12, and St. Francis Catholic Church Q2 - joint PSA with other two hospitals in Beaumont regarding safety for holiday gatherings; allowed for Exxon Mobile to come on-site and do a safety video for staff education Q3 - joint PSA with the other two hospitals in the community encouraging the second vaccine Q4 - joint PSA with the other two hospitals in the community encouraging the second vaccine | ONGOING | Q1 - State of the Union press release about unification and encouraging vaccines with the three hospitals; press conference to announce a community infusion center Q2 - suicide prevention event at convention center (20 participants), Cordella Lyon conducted a Zoom meeting in partnership with UTMB called HIV Routine Screening at ERs; publication titled Routine Opt Out Screening Is Key to Understanding and Identifying HIV/HCV Incidence in the Journal of Healthcare Science and The Humanities Q3 - Dr. Deal presented on dealing with stress and anxiety to 29 superintendents, Dr. Jose led a healthcare panel for women at Lamar University with 13 participants, hosted the Alzheimer's Association community forum with 35 participants Q4 - hosted a Health Fair at Valero Corporation regarding cancer and stroke with 50 participants | |

| | Responsible | F\ | 7 2020 | <u>FY</u> | 2021 | FY 2022 | |
|--|-----------------------|----------|---|-----------|--|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.C. BHSET will continue to host quarterly community seminars on topics such as bariatrics, as well as increase awareness of these service offerings through social media outlets. | Director of Marketing | ONGOING | Q1 - seminar on the importance of Hepatitis C testing Q2 - community event for premature baby awareness in November; offered World Mental Health Day event to the community in December Q3 - seminar on bariatrics, seminar on migraines Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - nothing to report due to COVID-19 Q2 - nothing to report due to COVID-19 Q3 - nothing to report due to COVID Q4 - presentation with Texas Collaborative for HIV Education on the role of nurses, navigators and social workers | ONGOING | Q1 - Dr. Ordonez hosted a bariatric seminar on the link between obesity and COVID-19 Q2 - Dr. Deal presented on residency program and flu, 22 participants total Q3 - Garrett Craver presented on the benefit of our new sensory room for adolescent patients, 25 participants total Q4 - nothing to report |
| 1.D. BHSET will continue to offer education on a variety of topics through Healthy Focus, a weekly TV station segment, such as cancer care from a BBH radiation oncologist. | Director of Marketing | ONGOING | Q1 - ongoing, continues on Channel 6 weekly Q2 - ongoing, continues on Channel 6 weekly Q3 - ongoing, continues on Channel 6 weekly Q4 - ongoing, continues on Channel 6 weekly | ONGOING | Q1 - ongoing, continues on Channel 6 weekly Q2 - ongoing, continues on Channel 6 weekly Q3 - ongoing, continues on Channel 6 weekly Q4 - ongoing, continues on Channel 6 weekly | ONGOING | Q1 - stopped Healthy Focus, but providing Cancer Commercial focused on lung cancer screenings instead Q2 - increased frequency of bariatric commercial on weight loss Q3 - ongoing bariatric education on our TV commercials Q4 - ongoing bariatric education on our TV commercials |
| 1.E. BHSET provides support groups to encourage follow-up and continued education for patients during and after an illness. BHSET initiates support groups for patients and family members based on demand for the programs. Some of the groups currently meeting include: Stroke Wise Support Group, Bariatrics, Sacred Circle for cancer survivors, Cancer Support Group, Journaling to Health, and Diabetes Education. | Director of Marketing | ONGOING | Q1 - all support groups ongoing Q2 - all support groups ongoing Q3 - all support groups ongoing Q4 - all support groups on hold due to COVID- 19 | ONGOING | Q1 - all support groups on hold due to COVID- 19 Q2 - all support groups on hold due to COVID- 19; bariatric support group started doing a Zoom support group Q3 - bariatric support group meets via Zoom Q4 - bariatric support group meets in person | ONGOING | Q1 - bariatric support group meets in person Q2 - bariatric support group meets in person, 33 participants total (for 3 meetings) Q3 - bariatric support group meets in person monthly Q4 - bariatric support group meets in person monthly, 44 participants total |

| | Responsible | FY | 2020 | FY | 2021 | FY 2022 | | |
|---|-----------------------|----------|---|----------|--|----------|--|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 1.F. BHSET partners with community organizations to host a variety of free health screenings which can include blood pressure, weight, glucose, pulmonary function, diabetes and heart disease on an as needed basis. | Director of Marketing | ONGOING | Q1 - offered prostate screenings Q2 - offered screenings during World Mental Health Day in December, Exxon Mobile Family Day, and Flu and Tetnis clinics at institutions listed in 1.A. Q3 - community health fair in the lobby; Senior Rally with 500 in attendance Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - flu clinics at Howell Elementary, All Saints, Channel 6 and 12, and St. Francis Catholic Church Q2 - nothing to report due to COVID-19 Q3 - nothing to report due to COVID-19 Q4 - nothing to report due to schools being out of session | ONGOING | Q1 - nothing to report Q2 - Flu clinic for board; 150 COVID temperature screenings at community event; 2 blood drive events, 34 total units collected Q3 - 1 blood drive event, 24 total units collected Q4 - 2 blood drive events, 23 total units collected | |
| 1.G. BHSET will continue to coordinate events during designated months, such as stroke awareness in May, prostate cancer in September, breast cancer awareness in October, and lung cancer awareness in November that may include the provision of low cost or free related screening services. | Director of Marketing | ONGOING | Q1 - hosted HIV Awareness Month in July in local Walgreens Q2 - breast cancer awareness events Q3 - teen suicide month; caregiver month Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - breast cancer awareness event, including social media campaigns (Facebook, Twitter) and Sock-It-To-Breast-Cancer campaign that gave all employees and patients a pair of socks Q2 - Sepsis awareness event Q3 - conducted a Facebook Live presentation on "Don't Miss Your Treatment" (mammograms, HepC, HIV treatments) Q4 - nothing to report, did not host any events in the lobby because of COVID-19 | ONGOING | Q1 - nothing to report, did not host any events in the lobby because of COVID-19 Q2 - social media posts in October for breast cancer, giveaways with mammograms; lung cancer awareness commercial in November, promotion about low cost screenings in community Q3 - nothing to report this quarter Q4 - Relay for Life raised \$13,685 for the American Cancer Society which will be used for transportation and housing grants for cancer patients in the community | |

| | Responsible | FY | Y 2020 | FY | ′ 2021 | FY 2022 | |
|--|-----------------------|----------|--|----------|---|----------|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.H. BHSET will continue to host educational wellness programs with partners in education at respective school campuses on a variety of topics. The programs are provided to both school staff as well as students. | Director of Marketing | ONGOING | Q1 - BISD Back to School Wellness Drive, BISD vaping presentation (2x) Q2 - Grief counseling and vaping education at local schools Q3 - COVID-19 hygiene for the nursing home; teen suicide education for Beaumont Independent School District Q4 - no educational programs provided due to schools closing in March 2020 | ONGOING | Q1 - COVID-19 Fatigue presentations with students and staff at Hamshire-Fannett, BISD via Zoom Q2 - no educational programs provided due to schools being closed/doing virtual learning Q3 - conducted a Zoom call with Partners in Education on relaxation for teachers during student testing Q4 - nothing to report due to schools being out of session | ONGOING | Q1 - nothing to report due to COVID-19 Q2 - nothing to report due to COVID-19 Q3 - tobacco outreach at Martin Elementary with 65 students attending Q4 - nothing to report |
| 1.1. BHSET will continue to offer Health and Occupational Safety Association (HOSA) program courses for local high schools to come and volunteer 4 hrs/week to learn about the nursing field. | Director of Marketing | ONGOING | Q1 - sponsored School Summer Break Seminar to teach on different activities (i.e., how to do an IV) Q2 - continue to offer HOSA program courses for Lumberton, Nederland and (pending) Hamshire-Fannett Q3 - Hamshire-Fannett is starting their HOSA program potentially in September Q4 - Hamshire-Fannett still on track to start HOSA program potentially in September/October; provided them with all necessary supplies | ONGOING | Q4 - Hamshire-Fannett still on track to start HOSA program but students are doing virtual learning currently due to COVID-19 Q2 - no volunteers from schools at this time but will be able to start back up in Q3 Q3 - 4 presentations to Hamshire-Fannett students in March Q4 - met with Hamshire-Fannett to make arrangements for extra supplies needed for their HOSA program (working on scheduling and decommissioning a bed) | ONGOING | Q1 - nothing to report, HOSA programs on hold until the spring Q2 - Health safety disease and health safety programs Q3 - educated 88 HOSA students on careers in healthcare Q4 - nothing to report |

| | Responsible | FY | FY 2020 | | 2021 | FY 2022 | |
|--|---|----------|---|----------|---|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results | Progress | Key Results | Progress | Key Results |
| 1.J. BHSET will continue to partner with EMS to promote better health in the community, including quarterly lunch and learns surrounding trauma and emergency education. | Director of Emergency Services, Vice President of Business Development | ONGOING | Q1 - ongoing; meeting quarterly Q2 - ongoing; meeting quarterly Q3 - ongoing; meeting quarterly Q4 - have not met this quarter | ONGOING | Q1 - meeting via Zoom with EMS on COVID-19 protocol Q2 - meeting via Zoom with EMS on COVID-19 protocol and the Mobile Medical Unit logistics Q3 - meeting via Zoom with all of EMS on where to park, etc. now that the Mobile Medical Unit is gone Q4 - celebrated National EMS Week with food/door prizes in early June | ONGOING | (As Appropriate) Q1 - Special meeting with EMS for the MMU they had that during COVID, rerouting minor patients up to the second floor. Q2 - Quarterly meeting topics were Severe Hypertension in Pregnancy and Post Partum, Code Stark and Code Purple Q3 - Quarterly meeting topic was NICU Designation Level 3 with 15 participants Q4 - celebrated EMS week in May; offered free lunches to all EMS workers during the month of May |
| 1.K. In conjunction with Acadian Emergency Services, BHSET will lead a recently-developed local Emergency Medicine Council to improve emergency medicine services for the community. Meetings are held periodically to collaborate and address issues in accessing emergency care within the community. | Director of Trauma Services | ONGOING | Q1 - ongoing; meeting quarterly Q2 - ongoing; meeting quarterly Q3 - ongoing; meeting quarterly, transfer agreements in place with Women and Children's Hospital with a new air service Q4 - ongoing; meeting quarterly, had zoom meeting in Q4 to discuss how to handle bringing in a COVID-19 patient | ONGOING | Q1 - ongoing; meeting quarterly, had zoom meeting in Q4 to discuss how to handle bringing in a COVID-19 patient Q2 - ongoing; meeting quarterly, discussed how to handle bringing in a COVID-19 patient and Mobile Medical Unit logistics Q3 - meeting via Zoom with all of EMS on where to park, etc. now that the Mobile Medical Unit (MMU) is gone Q4 - meeting via Zoom to reestablish protocols for disbanding the MMU | ONGOING | Q1 - meeting with EMS to discuss updated visitation guidelines and restructuring the Mobile Medical Unit Q2 - no meeting due to COVID-19 Q3 - no meeting for this quarter Q4 - no meeting for this quarter |
| 1.L. BHSET provides regular Tobacco Awareness programs in the hospital, at employer locations and at community events to outline the risks of smoking and tobacco use, including lung cancer and other pulmonary diseases upon request. | Director of Cancer Services | ONGOING | Q1 - provided tobacco awareness education at BISD Wellness Events Q2 - provided tobacco awareness at Exxon Mobile Family Day and Valero Family Day Q3 - N/A Q4 - N/A | ONGOING | Q1 - nothing to report due to COVID-19 Q2 - nothing to report due to COVID-19 Q3 - nothing to report due to COVID-19 Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - nothing to report due to COVID-19 Q2 - nothing to report due to COVID-19 Q3 - tobacco outreach at Martin Elementary with 65 students attending Q4 - nothing to report |

| | Responsible | FY | 2020 | FY | 2021 | FY 2022 | |
|--|----------------------------------|----------|--|----------|---|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.M. BHSET will continue to engage in a variety of employee wellness initiatives, including: promoting employee and family wellness via Asset Health and the Hospital Wellness Committee; offering need specific special programs; CHIP (Coronary Health Improvement Plan); smoking cessation; weight management; collaborating with hospital cafeteria providers to highlight healthy food options; promoting fitness opportunities and exercise classes on campus, as well as discounted gym membership offerings; charitable fitness events; and providing mental health education through the Employee Assistance Program via Beacon Health Options. | Director of Human Resources | ONGOING | Q1 - hosted Employee Wellness Days with various health screenings, started Weight Watchers program for employees Q2 - employee participation in World Mental Health Day in December, flu shot clinics offered for employees, and Weight Watchers program ongoing Q3 - employee satisfaction survey; weightwatchers program for employees Q4 - Weight Watchers program is ongoing; step challenge offered for employees | ONGOING | Q1 - nothing to report due to COVID-19 Q2 - nothing to report due to COVID-19 Q3 - nothing to report due to COVID-19 Q4 - Employee Wellness event with biometric screenings is ongoing for benefit enrollment | ONGOING | Q1 - Hydration challenge with staff as well as other wellness programs Q2 - offered COVID vaccinations Q3 - HR started the Real Appeal online weight loss program which is free for employees through UMR; Retrain Your Brain 4 Week Challenge - How to Manage Stress and Maintain Healthy Relationships Q4 - Travel the USA Challenge - recording steps to encourage exercise |
| 1.N. BHSET offers low pricing for imaging and lab services for employees, and has contracted with Emergency Room physicians to lower pricing on services for employees as well. | Director of Business Services | ONGOING | Q1 - ongoing services provided to employees at discounted rates Q2 - ongoing services provided to employees at discounted rates Q3 - ongoing services provided to employees at discounted rates; working to get urgent cares in-network for employees Q4 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees | ONGOING | Q1 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees Q2 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees Q3 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees Q4 - ongoing services provided to employees Q4 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees | ONGOING | Q1 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees Q2 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees Q3 - ongoing services provided to employees at discounted rates; succeeded in getting urgent cares in-network for employees Q4 - ongoing services provided to employees Q4 - ongoing services provided to employees at discounted rates |

| | Responsible | FY | 2020 | FY | 2021 | FY | 2022 |
|---|---------------------------------|----------|--|----------|---|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.0. BHSET will continue to host outside professionals to provide education on cancerrelated medical research and therapy alternatives to medical staff. | Director of Marketing | ONGOING | Q1 - Grand Rounds Lecture Series continues for physicians Q2 - hosted one Grand Rounds Lecture in November, meetings are held quarterly Q3 - Grand Rounds with palliative care Q4 - Grand Rounds hosted before COVID- 19 shut down | ONGOING | Q1 - Grand Rounds on hold due to COVID-19 Q2 - Grand Rounds on hold due to COVID-19 Q3 - Grand Rounds on hold due to COVID-19, hoping to get them started in May 2021 Q4 - Grand Rounds reinstated in May 2021 | ONGOING | Q1 - Grand Rounds hosted by Pharmacy resident on the topic 'An Update for Gonococcal Infections' Q2 - Grand Rounds Presentation for End of Life Care with Dr. Kumar with 22 participants; Grand Rounds Presentation for Radiology Exam Appropriateness with 49 participants Q3 - Grand Rounds Presentation on Electrolytes with Dr. Reggie John with 42 participants Q4 - nothing to report |
| 1.P. BHSET will strive to maintain designation as a Texas Ten Step Facility by the Department of State Health Services and the Texas Hospital Association. | Director of Women's Services | ONGOING | Q1 - successfully redesignated as a Texas Ten Step Facility in August 2019; designation through 2021 Q2 - ongoing designation through 2021 Q3 - ongoing designation through 2021 Q4 - ongoing designation through 2021 Q4 - ongoing designation through 2021 | ONGOING | Q1 - ongoing designation through 2021 Q2 - ongoing designation through 2021 Q3 - ongoing designation through 2021 Q4 - successfully redesignated as a Texas Ten Step Facility through 2023 | ONGOING | Q1 - ongoing designation through 2023 Q2 -ongoing designation through 2023 Q3 -ongoing designation through 2023 Q4 - Mamava breastfeeding pod had it's ribbon cutting ceremony and is fully implemented |
| 1.Q. BHSET will strive to maintain certification for a hearing program for infants. | Director of Women's Services | ONGOING | Q1 - ongoing certification Q2 - ongoing certification Q3 - ongoing certification Q4 - ongoing certification q4 - ongoing certification; received grant funding for additional equipment | ONGOING | Q1 - ongoing certification; received another grant for 2 more screeners Q2 - ongoing certification Q3 - ongoing certification Q4 - ongoing certification | ONGOING | Q1 - ongoing certification Q2 - ongoing certification, purchased a new newborn hearing screening tool Q3 - ongoing certification Q4 - ongoing certification |

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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.R. BHSET will continue to evaluate the opportunity to establish a Breast Milk Depot. This program involves healthy, lactating women to donate their extra breast milk to preterm and ill infants in need when a mother cannot provide her own breast milk. Partnering with the Breast Milk Bank of Austin, potential donors are evaluated and screened. Once approved, they will be allowed to donate breast milk on site at Baptist Beaumont Hospital and the breast milk will be sent to Austin to be used by all Texas hospitals. | Services | ONGOING | Q1 - partnered with Best Fed Beginnings to provide Breast Milk Depot services Q2 - ongoing partnership with Best Fed Beginnings Q3 - ongoing partnership with Best Fed Beginnings Q4 - ongoing partnership with Best Fed Beginnings | ONGOING | Q1 - ongoing partnership with Best Fed Beginnings Q2 - ongoing partnership with Best Fed Beginnings Q3 - ongoing partnership with Best Fed Beginnings Q4 - ongoing partnership with Best Fed Beginnings Fed Beginnings | ONGOING | Q1 - ongoing partnership with Best Fed Beginnings Q2 - ongoing partnership with Best Fed Beginnings Q3 - ongoing partnership with Best Fed Beginnings Q4 - ongoing partnership with Best Fed Beginnings Q4 - ongoing partnership with Best Fed Beginnings |
| 1.S. Through grant funding, BHSET will continue to provide retinol scans for infants born under 34 weeks. | Director of Women's Services | ONGOING | Q1 - ongoing services Q2 - ongoing services; got grant funding to buy new camera Q3 - ongoing services; purchased new camera Q4 - ongoing services | ONGOING | Q1 - ongoing services; received grant funding from Argent for new camera Q2 - ongoing services Q3 - ongoing services Q4 - ongoing services | ONGOING | Q1 - ongoing services; foundation received a new piece of equipment Q2 - ongoing services Q3 - ongoing services Q4 - ongoing services |
| 1.T. BHSET will continue to partner with the Congregational Health Ministry (Parish Nursing) to provide a Faith Community Nursing program designed to promote the ministry of the nurse in local congregations, training and certifying nurses to become Faith Community Nurses (FCN). This program provides unreimbursed services and training to educate faith-based nurses to function in their respective congregations and assist them with the implementation of their congregational programming. BHSET, Faith Community Nurses, partnering with Congregational Health Ministry, will work together with other health professionals to provide assessment through screening and consultations (i.e., health education as appropriate for identified needs, referral for care and follow-up, coordination of health ministries' activities). | Director of Chaplain Services | ONGOING | Q1 - graduated 5 Faith Community Nurses, new class began in August Q2 - current class ongoing; new class won't begin until August 2020 Q3 - current class ongoing; new class won't begin until August 2020 Q4 - current class ongoing; new class will begin August 2020 | ONGOING | Q1 - program did not hold a class in August 2020 due to COVID-19 Q2 - program did not hold a class due to COVID-19 but vaccinated 35 parish nurses Q3 - conference via zoom on navigating your volunteer work in February; conference via zoom on navigating through the pandemic in March Q4 - process has begun for new class, hoping to have one in August | ONGOING | Q1 - nurses going into churches and educating on the importance of vaccinations and using the infusion center; also provided virtual continuing education for nurses (3 seminars, 4.5 CNE, 90 participants) Q2 - Zoom presentation on The Many Faces of Breast Cancer, presentation posted to our website Q3 - quarterly meeting for Congregational Health Ministry with 70 participants; hosted state wide workshop with 80 participants; added 6 new nurse consults and 7 new church consults Q4 - workshop for the Faith Community nurses with 250 participants |

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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.U. BHSET will continue to participate in the annual Beaumont Senior Rally to provide pharmaceutical consulting, glucose screenings, lung screenings, pulmonary function tests, fall prevention strategies, stroke assessments, PVD screenings, cancer screenings, mental health screenings, and headache questionnaires/screenings. | Director of Marketing | ONGOING | Q1 - Senior Rally has been discontinued and is being renamed/revamped to the "Women's Conference" - education provided includes mammograms bariatric surgery, procedures for those who have issue with circulation in their lower extremities Q2 - ongoing participation in "Women's Conference" event Q3 - Senior Rally with 500 in attendance Q4 - Women's Conference event planned for October 2020 | ONGOING | Q1 - Women's Conference event planned for October 2020 Q2 - Women's Conference event being rescheduled Q3 - Women's Conference event rescheduled for October 2021 (in person) Q4 - BHSET will be a corporate sponsor for Women's Conference event in October 2021, BHSET sitting on planning committee and behavioral health will be presenting there | ONGOING | Q1 - cancelled due to COVID-19 Q2 - BHSET will be lead corporate sponsor for Women's Conference event in October 2022 Q3 - nothing to report this quarter; BHSET will be lead corporate sponsor for Women's Conference event in October 2022 Q4 - nothing to report this quarter |
| 1.V. BHSET will continue its partnership with local private and public schools to provide health screenings to faculty members. Screenings are free and include height, weight, blood pressure, BMI, cholesterol, and glucose measurements. | Director of Marketing | ONGOING | Q1 - BISD Wellness Events Q2 - offered Tetnis and Flu shot clinics at institutions listed in 1.A.; also offered Tetnis and whooping cough vaccinations to All Saints; continue to host BISD wellness team onsite every month Q3 - COVID-19 education to All Saints, Hamshire-Fannett Q4 - N/A; schools closed in Q4 | ONGOING | Q1 - flu clinics at Howell Elementary, All Saints, Channel 6 and 12, and St. Francis Catholic Church; sponsored Fun Run for Hamshire-Fannett Q2 - nothing to report due to COVID-19 and schools being closed/virtual Q3 - nothing to report due to COVID-19 Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - nothing to report Q2 - nothing to report Q3 - nothing to report Q4 - nothing to report |

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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.W. BHSET will continue to provide free immunizations to local private and public school faculty members, including influenza, shingles, pertussis and pneumonia vaccinations, as well as TB skin tests. | Director of Marketing | ONGOING | Q1 - ongoing services Q2 - ongoing services Q3 - N/A Q4 - N/A; schools closed in Q4 | ONGOING | Q1 - flu clinics at Howell Elementary, All Saints, Channel 6 and 12, and St. Francis Catholic Church; flu shots and shingles shots for Board of Directors Q2 - nothing to report due to COVID-19 and schools being closed/virtual Q3 - provided COVID vaccines for the community, vaccinated 2,000 people Q4 - provided COVID vaccine clinic for school partners/community (appointment only) for 2,000+ people | ONGOING | Q1 - nothing to report Q2 - Flu clinic at All Saints Q3 - nothing to report Q4 - nothing to report |
| 1.X. BHSET will continue to follow up with higher risk patients (i.e., stroke, CHF, joint replacement patients) in order to provide high quality, follow up care with guidance if necessary. | Director of Advanced Practice Nursing Services | ONGOING | Q1 - grant funding continues, ongoing services Q2 - grant funding continues, ongoing services Q3 - grant funding continues, ongoing continues, ongoing services Q4 - grant funding continues, ongoing services | ONGOING | Q1 - grant funding continues, ongoing services Q2 - grant funding continues, ongoing services Q3 - vaccines through SmartHealth Q4 - COVID vaccine clinics have been moved to SmartHealth Clinic (and still offering them to clinic patients and new BHSET staff) | ONGOING | Q1 - SmartHealth Clinic provided COVID-19 vaccines for patients and employees Q2 - SmartHealth Clinic services ongoing Q3 - SmartHealth Clinic services ongoing Q4 - SmartHealth Clinic services ongoing |
| 1.Y. BHSET will continue to participate in the Community Nursing Home Consortium, which includes all local nursing homes, Skilled Nursing Facilities, and Home Health Care Agencies, to meet on a quarterly basis and comprehensively discuss and address any emerging issues in the area and how to address such issues to improve quality and efficiency of care for patients needing home health, nursing home and palliative care. Biannual educational programs are offered. | Director of Care Management | ONGOING | Q1 - ongoing; meeting quarterly Q2 - ongoing; meeting quarterly Q3 - ongoing; meeting quarterly; COVID-19 education Q4 - ongoing; meeting quarterly; COVID-19 education on how to appropriately isolate infected patients | ONGOING | Q1 - ongoing; meeting quarterly; COVID-19 education on how to appropriately isolate infected patients Q2 - ongoing; meeting quarterly; COVID-19 education on how to appropriately isolate infected patients Q3 - meeting via zoom on COVID-19 in the nursing home Q4 - meeting via zoom on COVID-19 in the nursing home | ONGOING | Q1 - meeting via zoom on infusion therapy and education on vaccines for the residents Q2 - nothing to report, no meeting Q3 - meeting held with 13 participants and topics included: direct admits, PICC lines and introducing Garrett Craver as the new Director of Behavioral Health Q4 - no meeting, nothing to report |

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| 1.Z. BHSET personnel serve in leadership roles and as volunteers with many agencies and committees in the community. | Director of Marketing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 1.AA. BHSET will continue to serve as the emergency medical services provider for the annual marathon. Employees volunteer their time for this event. | Director of Marketing | ONGOING | Q1 - Marathon has been cancelled, supplies planned for marathon use to be redistributed in Q2 Q2 - due to Marathon cancellation, supplies planned for marathon were donated to Hamshire-Fannett to restock their nursing stations that had been damaged due to flooding Q3 - sponsored Nederland Project Graduation for their 5k educational run Q4 - scheduled to be corporate sponsor for educational runs, but events were cancelled due to COVID-19 | DISCONTINUED | DISCONTINUED | DISCONTINUED | DISCONTINUED | |
| 1.AB. BHSET will continue to provide a Patient Portal (YourCareCommunity.com) to increase quick access to patient medical records and billing. Patients are able to access the Patient Portal through the mobile phone application. | Director of Information Technology | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 1.AC. Through the partnership with the Congregational Health Ministry, BBH chaplains have created the Minister Alliance and provide monthly lunch and learn events to local ministers to discuss health-related projects and sacred work. | Director of Chaplain Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - on hold due to COVID-19 | ONGOING | Q1 - ongoing via Zoom meetings Q2 - ongoing via Zoom meetings Q3 - ongoing via Zoom meetings Q4 - ongoing via Zoom meetings | ONGOING | Q1 - ongoing via Zoom meetings Q2 - nothing to report Q3 - Pastoral Round Table Q4 - Pastoral Round Table; 19 attendees | |

Priority #2: Access to Affordable Care and Reducing Health Disparities Among Specific Populations

Rationale:

Data suggests that some residents in the study area face significant cost barriers when accessing the health care system. Jefferson and Orange Counties have higher unemployment rates than the state, as well as lower educational attainment rates than the state. In addition, Jefferson County has a lower high school graduation rate than the state.

Jefferson County also has a higher percentage of families and children living below poverty than the state, as well as a higher percentage of public school students eligible for free or reduced price lunch

Jefferson County has a higher rate of those adults (age 18-64) who are uninsured as compared to the state, and both counties have a higher percentage of residents that experienced a medical cost barrier to care within the past 12 months than the state. Additionally, Jefferson and Orange Counties are designated as Health Professional Shortage Areas and Medically Underserved Areas, as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

Interviewees discussed affordability and cost barriers as concerns that disproportionately affect the low income, un/underinsured, working poor and elderly populations. Many people pointed out the limited options for low income, Medicaid, and un/underinsured patients in Jefferson and Orange Counties, as well as higher rates of un/underinsured residents within the low income, male, and hurricane victim populations. It was also mentioned that those residents facing financial strains, particularly hurricane victims and un/underinsured residents, may delay or forego care due to such cost barriers. One interviewee specifically stated: "For low income, Medicaid, and uninsured patients, access continues to be a significant problem."

It was noted several times that there are limited affordable preventive care options in the community, which leads to poor management of chronic conditions and un/underinsured families raising their children to inappropriately use the Emergency Room for conditions that could have been appropriately handled in a primary care setting. One interviewee stated: "If people grow up in the environment of seeking care at an ER rather than a PCP, they go to the ER for a head cold."

It was mentioned that un/underinsured Orange County residents, specifically, are disproportionately challenged by a lack of local health care services due to the closing of the hospital. One interviewee specifically stated: "[In Orange County], whether you have insurance or not, the number of physicians is certainly more of a trouble. Jefferson County is relegated to whether you have insurance or not."

When asked about which specific groups are at risk for inadequate care, interviewees spoke about youth, elderly, homeless, racial/ethnic, low income/working poor, veterans, un/underinsured, and residents living in the 77701 and 77705 zip codes. With regards to the youth population, interviewees discussed an increasing need for broad sex education and STI prevention (specifically within the African American population), a need for increased access to mental and dental services, healthy lifestyle education to target obesity rates, drug prevention and education, and efforts to address overuse of the Emergency Room. With regards to the elderly population, interviewees discussed a lack of affordable medications and medical equipment (dentures, wheelchairs), an increasing number of primary care providers not accepting Medicare, transportation barriers, lack of access to specialty care, higher rates of STIs, and conditions such as dementia, Cancer, and COPD as significant concerns for elderly residents. Homeless residents were discussed as being disproportionately challenged by a lack of local shelters and resources and a lack of affordable, safe housing options. Racial/ethnic groups were discussed as facing a lack of local bilingual therapists; distrust of the health care system; a need for healthy lifestyle education; significant language barriers (for Vietnamese residents); higher rates of uninsured residents in the African American, Hispanic, and Vietnamese populations; high unemployment rates within the African American, Hispanic, and Vietnamese groups; and a stigma in seeking mental and behavioral health care services within the African American population. Veterans and un/underinsured residents were brought up as a subgroup of the population that may be disproportionately affected by a lack of local services and facilities for them to utilize. Low income and working poor residents were discussed as facing displacement post Hurricane Harvey and typically delay seeking preventive care due to cost and having to ta

Objective:

Implement and offer programs that aim to reduce health disparities by targeting specific populations

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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 2.A. The on-site SmartHealth Clinic at BHSET is designed to follow up with high-risk, recently discharged emergency room patients who have chronic diseases such as acute heart failure, COPD, Diabetes and/or hypertension. Patient demographics include uninsured, indigent, Medicaid and underserved. Benefits will be improved quality of care, increased attention to patient safety, smoother care transitions, decreased healthcare costs and improved time savings for referring providers. Navigators at the clinic make sure that all of the patients' transportation needs are met and assist them in finding low-cost or free health resources that they might qualify for in the community. | Director of Advanced Practice Nursing Services | ONGOING | Q1 - ongoing; providing ~3,000 Hep C and HIV tests per quarter; achieved grant funding for provision of SmartHealth Clinic care for high risk pregnancy patients from local HOPE Crisis Center Q2 - ongoing; providing ~3,000 Hep C and HIV tests per quarter; achieved grant funding for provision of SmartHealth Clinic care for high risk pregnancy patients from local HOPE Crisis Center; created a video on the importance of HIV and Hep C provider training and how it is done Q3 - ongoing; providing ~3,000 Hep C and HIV tests per quarter; achieved grant funding for provision of SmartHealth Clinic care for high risk pregnancy patients from local HOPE Crisis Center Q4 - ongoing; provided 2,751 Hep C tests and 2,716 HIV tests | ONGOING | Q1 - ongoing; provided 2,998 Hep C tests (67 identified as positive and 65 linked to care) and 3,640 HIV tests (26 identified as positive and 24 linked to care) Q2 - SmartHealth Clinic has been partnering with BHSET to coordinate COVID-19 vaccines Q3 - continue to coordinate COVID-19 vaccines for BHSET and community; provided 4,060 HIV tests (28 were positive and 27 linked to care); provided 3,310 Hep C tests (51 were positive and 34 linked to care) Q4 - provided 5,580 HIV tests (54 were positive and all linked to care); provided 4,492 Hep C tests (107 were positive and 56 linked to care) | ONGOING | Q1 - provided 5,854 HIV tests (48 were positive and 44 linked to care); provided 4,727 Hep C tests (73 were positive and 50 linked to care) Q2 - provided 4,115 Hep C tests (39 were positive and 33 linked to care); provided 4,918 HIV tests (38 identified as positive and 34 linked to care) Q3 - provided 3,960 Hep C tests (72 were positive and 48 linked to care); provided 4,981 HIV tests (22 identified as positive and 22 linked to care) Q4 - provided 4,376 Hep C tests (78 were positive and 44 linked to care); provided 5,700 HIV tests (50 identified as postive and 48 linked to care) |

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| 2.B. Through grant funding and a signed contract with Circulation, the SmartHealth Clinic will provide transportation for cancer patients needing assistance in getting to and from their care appointments. | Director of Advanced Practice Nursing Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes | ONGOING | Q1 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q2 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q3 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes | ONGOING | Q1 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q2 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q3 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes |
| 2.C. BHSET will continue its contract with ADRIEMA to assist patients in getting them signed up for any health coverage that they may qualify for. ADRIEMA also assists in helping mothers and their babies sign up for Medicaid and CHIP. | Director of Business Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing |
| 2.D. BHSET will continue to offer affordable hospitality services for patients and their families requiring a longer stay in the community through their Reaud House. | Director of Marketing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - closed due to COVID-19 | ONGOING | Q1 - Reaud House closed until December 1, 2020 Q2 - tentative new date for Reaud House to reopen is in March 2021 Q3 - Reaud House reopened on April 5, 2021 Q4 - Reaud House is open and operating at 50% capacity | ONGOING | Q1 - Reaud House is open and operating at 50% capacity Q2 - Reaud House is open and operating at 100% capacity Q3 - Reaud House is open and operating at 100% capacity Q4 - ongoing; Reaud House is open and operating at 100% capacity |

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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 2.E. BHSET will continue to host a jewelry show that donates all proceeds to the Partners in Caring fund, the Chaplain Fund or the Employee Assistance Fund on a rotating basis, which is used for patient medicine, groceries, utility bills, travel, etc. on an as needed basis. | Director of Marketing | ONGOING | Q1 - ongoing, last jewelry show was in May 2019 and next one will be in November 2019 Q2 - ongoing, hosted in November 2019 and proceeds of \$14,000 went towards the Partners in Caring Fund; next jewelry show will be in April 2020 Q3 - N/A Q4 - N/A; Jewelry Show in April cancelled due to COVID-19 | ONGOING | Q1 - cancelled November event due to COVID-19; redistributed funding from Picnic account for Partners in Caring to assist employees for Hurricane Laura Q2 - hosted virtual jewelry show; customers picked up/paid for purchases at Alter's Gem Jewelry; raised \$13K for the Partners in Caring Fund Q3 - no event; next jewelry show scheduled for Q4 Q4 - hosted in May 2021 and proceeds of ~\$9,000 went towards the Chaplain's Fund | ONGOING | Q1 - employee picnic on campus, had dunking booth and raised \$772 for Chaplain's Fund Q2 - jewelry show, raised \$6,475.44 and funds went to Employee Assistance Fund Q3 - nothing to report this quarter Q4 - jewelry show, raised \$4,732.00 and funds went to the Employee Assistance Fund | |
| 2.F. BHSET will continue to provide transportation to applicable patients to their respective households, and make arrangements for transportation or to take an ambulance as necessary. | Director of Care Management | ONGOING | Q1 - ongoing funds allocated through the Chaplain's Fund Q2 - ongoing funds allocated through the Chaplain's Fund Q3 - Valentine's Day fundraiser for the Chaplain's Fund Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes | ONGOING | Q1 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q2 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q3 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes | ONGOING | Q1 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q2 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q3 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes Q4 - ongoing, currently limited to those who absolutely need transportation assistance for safety purposes | |
| 2.G. BHSET will continue its partnership with UT Houston to open its UT Physician Clinic near the hospital, which will provide medical, dental, and mental health services on a sliding fee scale. | Vice President of Business Development | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | Q1 - UT Physician Clinic has closed. | DISCONTINUED | DISCONTINUED | DISCONTINUED | |

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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 2.H. BHSET will continue its partnership with the Legacy Clinic and local OB/GYNs to coordinate deliveries at the hospital for the underserved populations. | Director of Women's Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing; meeting with leadership team at Legacy to discuss new partnership opportunities Q4 - ongoing; meeting with new leadership team at Legacy to introduce NICU, women's services and billing department to them | ONGOING | Q1 - ongoing; meeting with Legacy leadership team quarterly Q2 - ongoing; meeting with Legacy leadership team quarterly Q3 - meeting with liaison and womens' services director to discuss prenatal care classes Q4 - ongoing partnership with Legacy Clinic and local OB/GYNs |
| 2.1. The Julie Rogers Gift of Life was established in 1993 as a collaborative effort between the Julie & Ben Rogers Cancer Institute, Baptist Hospitals of Southeast Texas and University of Texas Medical Branch. The Gift of Life has made mammography services available to women who need the examination but are unable to obtain the procedure due to financial limitations or other constraints. BHSET participates in the program and offers free mammograms at its facility. | Director of Cancer Services | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided; celebrated Breast Cancer Awareness month with Gift of Life and the Pink Patrol Car Q3 - ongoing services provided Q4 - ongoing services provided | ONGOING | Q1 - ongoing Gift of Life program; celebrated Breast Cancer Awareness month Q2 - ongoing Gift of Life program Q3 - ongoing Gift of Life program Q4 - ongoing Gift of Life program | ONGOING | Q1 - ongoing Gift of Life program; 330 mammograms Q2 - 336 mammograms for Gift of Life Q3 - 351 mammograms for Gift of Life Q4 - 404 mammograms for Gift of Life |
| 2.J. The Julie & Ben Rogers Cancer Institute offers free prostate screenings to promote early detection of the disease. A team of the Cancer Institute employees generously contribute their time and expertise to the Gift of Life educational programs. BHSET staff will participate as volunteers in any prostate screening events offered through the Gift of Life Program. | Director of Cancer Services | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided; corporate sponsor for Champagne and Ribs, which funds the prostate screenings Q4 - Champagne and Ribs event cancelled; potential mammogram event in the Fall | ONGOING | Q1 - no prostate screenings; sponsor for Champagne and Ribs event raising funds for the Gift of Life program Q2 - no prostate screenings and no fundraising events due to COVID-19 Q3 - prostate screenings scheduled in June Q4 - nothing to report | ONGOING | Q1 - nothing to report Q2 - no prostate screenings and no fundraising events due to COVID-19 Q3 - nothing to report Q4 - nothing to report |
| 2.K. BHSET will continue to provide nearby office space at no cost for the SANE (Sexual Assault Nurse Examiner) organization that treats sexually assaulted patients. | Vice President of Business Development | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing |

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| 2.L. BHSET will continue its partnership with Jefferson County Correctional Facility to provide care to its prisoners, including the provision of colonoscopies to correctional facility prisoners every other Thursday. | Director of Managed Care | ONGOING | Q1 - ongoing; efforts to establish a Prison Unit in the hospital are underway Q2 - ongoing; efforts to establish a Prison Unit in the hospital are underway Q3 - ongoing; efforts to establish a Prison Unit in the hospital are on hold due to COVID-19; added 2 new telemetry beds and 6 step down ICUs Q4 - prison unit has been developed and opened, turned into COVID-19 surge room temporarily | ONGOING | Q1 - prison unit has been developed and opened, turned into COVID-19 surge room temporarily Q2 - prison unit used for COVID-19 surge room temporarily Q3 - prison unit is being repainted/cleaned up to open in May 2021 Q4 - reopened prison unit | ONGOING | Q1 - prison united closed Q2 - reopened prison unit Q3 - ongoing Q4 - ongoing |
| 2.M. BHSET will continue to provide a language line to offer translation services for non-English speaking patients and families as needed. | Director of Care Management | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided |
| 2.N. During the holiday season, BHSET employees collect gifts for children within the Child Protective Service Agency of Southeast Texas, and distribute gifts to senior adults as well, in conjunction with Homestead Homecare. The "Angel Tree" and employee participants provide children and senior adults with a joyous Christmas delivery. | Director of Marketing | ONGOING | Q1 - scheduling of events, dates confirmed for Q2 Q2 - adopted 50 kids for the Angel Tree Q3 - N/A Q4 - N/A | ONGOING | Q1 - N/A Q2 - adopted 50 CPS children, 25 seniors and 25 cancer patients Q3 - no event Q4 - no event | ONGOING | Q1 - no event Q2 - adopted 50 CPS children, 25 seniors, 25 cancer patients and 15 additional families Q3 - nothing to report this quarter Q4 - nothing to report this quarter |
| 2.0. BHSET will continue to participate in the Santa for Seniors program, which allows for employees to purchase and wrap holiday gifts for residents at local nursing homes. | Director of Marketing | ONGOING | Q1 - scheduling of events, dates confirmed for Q2 Q2 - supported 25 seniors and 25 of BHSET cancer patients Q3 - N/A Q4 - N/A | ONGOING | Q1 - N/A Q2 - adopted 50 CPS children, 25 seniors and 25 cancer patients Q3 - no event Q4 - no event | ONGOING | Q1 - no event Q2 - supported 25 seniors Q3 - nothing to report this quarter Q4 - nothing to report this quarter |
| 2.P. BHSET will continue to participate in the Buckners Christmas program, which involves employee support of children within the program during the holidays through various events (i.e., putt-putt with Santa). Employees initiate a celebration, gift giving and mentoring for the inhabitants of Buckner's Children Village. | Director of Marketing | ONGOING | Q1 - scheduling of events, dates confirmed for Q2 Q2 - rented Colorado Canyon for 45 kids to enjoy and celebrate Q3 - N/A Q4 - N/A | ONGOING | Q1 - N/A Q2 - Buckners Christmas program cancelled due to COVID-19 Q3 - no event Q4 - no event | ONGOING | Q1 - no event Q2 - canceled due to restructuring of unit Q3 - nothing to report this quarter Q4 - nothing to report this quarter |

| Implementation Activity | Responsible Leader(s) | FY 2020 | | FY 2021 | | FY 2022 | |
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| | | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 2.Q. Through its Baptist Regional Cancer Network, BHSET will celebrate the holidays with those patients and staff members. | Director of Marketing | ONGOING | Q1 - scheduling of events, dates confirmed for Q2 Q2 - held event for patients and staff members Q3 - N/A Q4 - N/A | ONGOING | Q1 - N/A Q2 - cancelled events due to COVID-19 Q3 - no event Q4 - no event | ONGOING | Q1 - no event Q2 - no event due to COVID-19 Q3 - nothing to report this quarter Q4 - nothing to report this quarter |

Priority #3: Access to Mental and Behavioral Health Care Services and Providers

Rationale:

Data suggests that residents in Jefferson and Orange Counties do not have adequate access to mental and behavioral health care services and providers. Jefferson and Orange Counties have lower rates of mental health care providers per 100,000 than the state, as well as higher rates of depressive disorders and percentages of adults who reported experiencing fourteen or more poor mental health days.

Many interviewees mentioned the overall lack of mental and behavioral health care providers and services in the county, particularly for un/underinsured and Medicaid residents. It was mentioned several times that the limited or no options for mental and behavioral health care resources in the community for Medicaid and un/underinsured residents yields long wait times. It was also specifically noted that there is an increasing need for individualized services vs. group therapy to address any stigma associated with seeking such care. One interviewee stated: "[Mental health care] is very fragmented. Providers are limited and a lot of resources are geared towards group therapy...that is a barrier for somebody who is just getting to grips with the fact that they need mental health care."

Interviewees also discussed an increasing rate of mental ailments within the youth, elderly and low income populations, which may be correlated with the effects of Hurricane Harvey. Additionally, it was noted that there is a significant need for addiction treatment services in both counties, and a demand for more Spanish-speaking providers. One interviewee stated: "There's a significant need for Spanish speaking providers that don't have to offer services using a translator."

Objective:

Provide a point of access for mental health services in the community

| Provide a point of access for mental nearth | Responsible | • | 2020 | FY | 2021 | FY 2022 | |
|---|-------------------------------------|----------|---|--------------|---|--------------|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 3.A. BHSET will continue to provide the only inpatient and outpatient psychiatric and chemical dependency programs between Houston and New Orleans. The hospital will focus efforts to promote these available services to the public. | Director of Psychiatric Services | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided; hosted World Mental Health Day in the hospital lobby and at Spindletop Q3 - ongoing services provided; efforts to open an outpatient clinic on hold due to COVID-19 Q4 - ongoing services provided; efforts to open an outpatient clinic still on hold due to COVID-19 | DISCONTINUED | DISCONTINUED | DISCONTINUED | DISCONTINUED |
| 3.B. BHSET partners with the Spindletop Center to offer mental health. Baptist Beaumont pays for the first 48 hours for qualified patients, such as the uninsured. | Director of Psychiatric Services | ONGOING | Q1 - ongoing partnership Q2 - ongoing partnership Q3 - ongoing partnership Q4 - ongoing partnership | ONGOING | Q1 - ongoing partnership Q2 - ongoing partnership; vaccinated 50 people at Spindletop Q3 - ongoing partnership Q4 - ongoing partnership; addition of mental health deputies at MHMR | ONGOING | Q1 - ongoing partnership Q2 - ongoing partnership Q3 - ongoing partnership Q4 - ongoing partnership |

| | Responsible | _ FY | 2020 | _ FY | 2021 | _ FY | 2022 |
|---|-------------------------------------|--------------|--|--------------|---|--------------|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 3.C. Through grant funding, BHSET offers behavioral health services for children age 6 to 12 years through its Behavioral Health Center. The inpatient care program is provided for those children with mental illness who are in need of 24-hour hospitalization, and is designed to increase problem solving and communication skills and enhance self-esteem. BHSET also offers a transition to outpatient treatment for those who are ready as well. | Director of Psychiatric Services | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided; YouTube video on teen suicide on Facebook page, hospital website Q4 - received \$2.1 million in grant funding through 2022 to provide services to children | ONGOING | Q1 - received \$2.1 million in grant funding through 2022 to provide services to children Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided; grant renewed | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided |
| 3.D. Through grant funding, BHSET offers detox services for veterans and their families through the Texas Veteran's Commission Fund for Veterans' Assistance. The inpatient Detox Unit is designed for veterans and their families to receive a safe and medically supervised detox to avoid dangerous withdrawal symptoms. Patients are monitored by physicians and psychiatrists, and doctors and nurses are available to provide medical support 24/7 if necessary. | Director of Psychiatric Services | DISCONTINUED | Q1 - grant funding will not be renewed, detox services no longer provided | DISCONTINUED | DISCONTINUED | DISCONTINUED | DISCONTINUED |
| 3.E. BHSET provides a detox program through its partnership with the Spindletop Center. | Director of Psychiatric Services | ONGOING | Q1 - ongoing partnership Q2 - ongoing partnership Q3 - ongoing partnership Q4 - ongoing partnership | DISCONTINUED | DISCONTINUED | DISCONTINUED | DISCONTINUED |
| 3.F. BHSET is available to provide crisis care through its newly opened Crisis Stabilization Unit in partnership with the Spindletop Center. The Crisis Stabilization Unit is open 24 hours a day, 7 days per week, and provides a more affordable alternative to hospitalization. Services include group therapy, medication management, and psychiatric evaluation. | Director of Psychiatric Services | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided | DISCONTINUED | DISCONTINUED | DISCONTINUED | DISCONTINUED |

| | Responsible | FY | ′ 2020 | FY | ['] 2021 | FY 2022 | | |
|---|---|----------|---|----------|--|----------|---|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 3.G. BHSET therapists will continue to work with patients to refer them to appropriate facilities for their needed care, such as Spindletop and the Sprint Team, the Wood Group, and community boarding homes and halfway homes. | Director of Psychiatric Services | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided; partnered with new organization in town (the Dream Center) Q3 - ongoing services provided; ongoing partnership with the Dream Center Q4 - ongoing services provided; ongoing partnership with the Dream Center | ONGOING | Q1 - ongoing services provided; ongoing partnership with the Dream Center Q2 - ongoing services provided; ongoing partnership with the Dream Center Q3 - ongoing services provided; transfers very limited due to COVID-19, should be resuming fully in Q4 Q4 - ongoing services provided; ongoing partnership with the Dream Center | ONGOING | Q1 - ongoing services provided; ongoing partnership with the Dream Center Q2 - ongoing services provided; ongoing partnership with the Dream Center Q3 - ongoing services provided; ongoing partnership with the Dream Center Q4 - ongoing services provided; ongoing partnership with the Dream Center Q4 - ongoing services provided; ongoing partnership with the Dream Center | |
| 3.H. In addition to the 3 recruited psychiatrists, BHSET offers UTMB resident services on weekends and is always exploring the recruitment of additional psychiatrists to the area. | Director of Psychiatric Services, Chief Nursing Officer | ONGOING | Q1 - Dr. Val Verde has left, Dr. Floyd announced departure; resident services ongoing Q2 - using locums and telemedicine while recruitment is ongoing; resident services ongoing Q3 - potential new Psychiatrist signed letter of intent, on hold due to COVID-19; resident services ongoing Q4 - 2 new physicians onboarded, Dr. Song and Dr. In | ONGOING | Q1 - ongoing recruitment efforts Q2 - ongoing recruitment efforts Q3 - ongoing recruitment efforts Q4 - 2 psychiatrists recruited (Drs. Michael Molina, Tracy Okwara) | ONGOING | Q1 - ongoing recruitment efforts, no residents currently Q2 - 2 psychiatrists recruited Q3 - 1 psychiatrist recruited in Q2 has started; the other starts in June Q4 - 1 psychiatrist starts in August | |

| | Responsible | FY | 2020 | FY | 2021 | FY | 2022 |
|--|--|----------|---|----------|---|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 3.1. BHSET will continue to be available to speak at local middle and high schools with regard to promoting mental or behavioral health on an as needed basis. BHSET personnel have presented to local middle and high schools on emerging issues such as bullying, self harm, and recreational drug abuse. | Director of Marketing | ONGOING | Q1 - BISD bullying presentation, Rotary Club presentation on teen suicide in Southeast Texas, Facebook Live presentation to the community on the challenges of being a teenager Q2 - presented education on vaping, bullying, teen suicide and grief counseling to local schools Q3 - presented education on vaping, teen suicide Q4 - presented on COVID-19, stress, abuse signs | ONGOING | Q1 - COVID-19 Fatigue presentations with students and staff at Hamshire-Fannett, BISD via Zoom Q2 - Zoom presentations with students at Hamshire-Fannett on depression Q3 - Hamshire-Fannett HOSA classes, also did relaxation and teen suicide presentations via Zoom Q4 - nothing to report due to schools being out of session | ONGOING | Q1 - nothing to report due to school visitation limitations Q2 - nothing to report this quarter Q3 - nothing to report this quarter Q4 - Mental Health and Wellness fair at Beaumont Independent School District (BISD); 30 participants |
| 3.J. BHSET is an active member of the Community Mental Health Consortium, including all 3 hospitals in the area as well as law enforcement and EMS services, that meets periodically to discuss how to better address mental health services in the community. | Director of Marketing | ONGOING | Q1 - ongoing; meeting quarterly Q2 - ongoing; meeting quarterly; developed Mental Health Deputy program to allow for 2 Mental Health Deputies who are mental health trained and members of law enforcement to navigate appropriate patient care for applicable persons Q3 - ongoing; meeting quarterly Q4 - ongoing; meeting quarterly (via zoom) | ONGOING | Q1 - ongoing; meeting quarterly (via Zoom) Q2 - ongoing; meeting quarterly (via Zoom) Q3 - ongoing; meeting quarterly (via Zoom) Q4 - ongoing; meeting quarterly (in person) | ONGOING | Q1 - ongoing; meeting quarterly (in person) Q2 - ongoing; meeting quarterly (in person) Q3 - ongoing; meeting quarterly (in person) Q4 - ongoing; meeting quarterly (in person) |
| 3.K. BHSET will continue to strive to staff bilingual Psychiatrists in its Behavioral Health Center, as well as to provide a translation language line. | Director of Psychiatric Services, Director of Business Development | ONGOING | Q1 - Dr. Val Verde has left, ongoing efforts to recruit bilingual providers Q2 - ongoing efforts to recruit bilingual providers Q3 - ongoing efforts to recruit bilingual providers Q4 - ongoing efforts to recruit bilingual providers Q4 - ongoing efforts to recruit bilingual providers | ONGOING | Q1 - ongoing efforts to recruit bilingual providers Q2 - ongoing efforts to recruit bilingual providers Q3 - ongoing efforts to recruit bilingual providers Q4 - ongoing efforts to recruit bilingual providers Q4 - ongoing efforts to recruit bilingual providers | ONGOING | Q1 - ongoing efforts to recruit bilingual providers Q2 - ongoing efforts to recruit bilingual providers Q3 - ongoing efforts to recruit bilingual providers Q4 - ongoing efforts to recruit bilingual providers Q4 - ongoing efforts to recruit bilingual providers |

| | Responsible | FY | 2020 | FY | 2021 | FY | 2022 |
|--|---|----------|---|----------|--|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 3.L. BHSET will continue to create and release Public Service Announcements (PSA) regarding any emerging health issues in the area as needed. | Director of Marketing | ONGOING | Q1 - ongoing efforts Q2 - Dr. Gillespie and Dr. Osmond did a vaping PSA Q3 - teen suicide PSA Q4 - PSA with other hospitals in the community on the importance of wearing masks | ONGOING | Q1 - Dr. Weber PSA on safe trick-or-treating during COVID-19; PSA on the importance of wearing a facemask - "It's Not About You" Q2 - Dr. Weber PSA on promoting vaccines; joint PSA with two other hospitals in town regarding safety during the holidays Q3 - joint PSA with other hospitals on importance of second vaccine dose message saying that hospitals in southeast Texas are not lifting the mask mandate Q4 - joint PSA with other hospitals on importance of second vaccine dose message saying that hospitals on importance of second vaccine dose message saying that hospitals in southeast Texas are not lifting he mask mandate | ONGOING | Q1 - joint PSA with other hospitals about county infusion center Q2 - Media story on lingering issues for COVID trauma Q3 - nothing to report this quarter Q4 - nothing to report this quarter |
| 3.M. BHSET will continue to provide transportation for mental health patients to get to their necessary therapy through the mobile vans. | Director of Psychiatric Services | ONGOING | Q1 - ongoing Q2 - ongoing; have 2 vans now Q3 - ongoing; have 2 vans now Q4 - ongoing; currently limited services for safety purposes | ONGOING | Q1 - ongoing; currently limited services for safety purposes Q2 - ongoing; currently limited services for safety purposes Q3 - ongoing; currently limited services for safety purposes Q4 - ongoing; currently limited services for safety purposes | ONGOING | Q1 - ongoing; currently limited services for safety purposes Q2 - ongoing; currently limited services for safety purposes Q3 - ongoing; currently limited services for safety purposes Q4 - ongoing; currently limited services for safety purposes |
| 3.N. BHSET will continue to provide geriatric psychiatry services through its Senior Care Unit. | Director of Behavioral Health Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing |

| | Responsible | FY | 2020 | FY | 2021 | FY | 2022 |
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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 3.0. Upon discharge from the Behavioral Health Center, patients may seek available services through the Chemical Dependency Intensive Outpatient Program or the Partial Hospitalization Program that allows for patients to go back to work while still seeking necessary mental and behavioral health care. | Director of Psychiatric Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing; efforts to extend to outpatient clinic on hold due to COVID-19 Q4 - ongoing; efforts to extend to outpatient clinic on hold due to COVID-19 | ONGOING | Q1 - ongoing; efforts to extend to outpatient clinic on hold due to COVID-19 Q2 - ongoing; outpatient clinic is open but for very limited visits Q3 - ongoing; clinic is open but with limited visits Q4 - outpatient and partial programs are ongoing and resuming with limited capacity | | Q1 - outpatient and partial programs are ongoing and resuming with limited capacity Q2 - program currently on hold Q3 - program is ongoing Q4 - ongoing |
| 3.P. BHSET now offers electroconvulsive therapy (ECT) services, as the only facility to offer such services between Houston, TX and New Orleans, LA. | Director of Psychiatric Services | ONGOING | Q1 - ongoing; BHSET has been asked to present on best practices for outpatient ECTs and day surgery Q2 - ongoing; BHSET continues to present at conferences on integration of behavioral health and surgery procedures Q3 - ongoing; asked to speak at the national convention in April 2020, but convention was canceled due to COVID-19 Q4 - ongoing services provided | ONGOING | Q1 - ongoing services provided Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided | ONGOING | Q1 - ongoing services provided Q2 - offering ECT for established patients only due to provider shortage Q3 - recruited additional provider; currently offering ECT for established patients only Q4 - currently offering ECT for established patients only |
| 3.Q. Under grant funding, BHSET now offers art and music therapy services for patients that may benefit from such services. | Director of Psychiatric Services | ONGOING | Q1 - ongoing; hosted a community supply drive for paint, construction paper, coloring tools, etc. in August Q2 - ongoing; hosted another community supply drive for paint, construction paper, coloring tools, etc. Q3 - Kelly High School and Hamshire-Fannett hosted art supply drives Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing; posted tour of art and music therapy room on hospital Facebook page |

Priority #4: Need for Increased Emphasis on Sex Education and Communicable Disease Prevention

Rationale:

Data suggests that residents in Jefferson and Orange Counties face higher risks of communicable disease infection. Jefferson County has higher prevalence rates of communicable diseases (chlamydia, gonorrhea, HIV, syphilis) than the state.

Interviewees mentioned significant increases in STIs within the youth and elderly populations, such as Syphilis, Chlamydia, Gonorrhea, HIV, and Hepatitis C. It was also mentioned that there is a lack of education regarding safe sex practices in schools due to the stigma associated with discussing sexual education. One interviewee specifically stated: "Our teens and adolescents are the fastest growing population for HIV. We have difficulty providing education for teens because our state does not allow comprehensive sex education in schools."

It was also noted that there is a limited availability of specialists trained in providing HIV and Hepatitis C diagnoses and treatment, as well as an increasing demand for health care services and provider education on treating transgender patients. One interviewee specifically stated: "There is a lack of services for trans patients and not enough providers. We need to educate ER staff on that subset of patients and how to most appropriately handle their health care needs."

Objective:

Support efforts to increase sex education and communicable disease prevention in the community

| | Responsible | FY 2020 | | FY 2021 | | FY 2022 | | |
|---|--|----------|--|----------|---|----------|---|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 4.A. Through Gilead Grant funding, the SmartHealth Clinic will continue to follow up with higher risk patients (i.e., HIV, Hepatitis C) in order to provide high quality, follow up care with guidance if necessary. | Director of Advanced Practice Nursing Services | ONGOING | Q1 - ongoing; focus on Hep C and HIV Q2 - ongoing; conducting outreach to outside facilities (HOPE Crisis Center); conducting HIV testing for Shalom and Legacy centers Q3 - ongoing; grant renewed for \$150,000 Q4 - ongoing | ONGOING | Q1 - ongoing; provided 2,998 Hep C tests (67 identified as positive and 65 linked to care) and 3,640 HIV tests (26 identified as positive and 24 linked to care) Q2 - ongoing; provided 4,065 HIV tests (36 identified as positive and 34 linked to care) and 3,738 Hep C tests (81 identified as positive and 53 linked to care) Q3 - ongoing; SmartHealth Clinic spoke on HIV Awareness to Capitol Hill in Austin; did a Facebook Live on health disparities with HIV and COVID-19 (presentation archived at the University of Tuscany) Q4 - provided 5,580 HIV tests (54 were positive and all linked to care); provided 4,492 Hep C tests (107 were positive and 56 linked to care) | ONGOING | Q1 - provided 5,854 HIV tests (48 were positive and 44 linked to care); provided 4,727 Hep C tests (73 were positive and 50 linked to care) Q2 - provided 4,115 Hep C tests (39 were positive and 33 linked to care); provided 4,918 HIV tests (38 identified as positive and 34 linked to care) Q3 - provided 3,960 Hep C tests (72 were positive and 48 linked to care); provided 4,981 HIV tests (22 identified as positive and 22 linked to care) Q4 - provided 4,376 Hep C tests (78 were positive and 44 linked to care); provided 5,700 HIV tests (50 identified as postive and 48 linked to care) | |

| | Responsible | FY | 2020 | F, | Y 2021 | F | FY 2022 | |
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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 4.B. BHSET will continue to provide HIV Education in partnership with a grant from Texas Department of State Health Services to provide free HIV screening and linkage to care for HIV positive patients. | Director of Emergency Services | ONGOING | Q1 - ongoing; provided over 15,000 HIV tests in CY 2018; partnering with HOPE Crisis Center for Hep C/HIV patients Q2 - ongoing; partnering with HOPE Crisis Center for Hep C/HIV patients Q3 - ongoing HIV education Q4 - ongoing, new partnership with Shalom Clinic to provide HIV screenings | ONGOING | Q1 - ongoing Q2 - nothing to report due to COVID-19 Q3 - ongoing; SmartHealth Clinic spoke on HIV Awareness to Capitol Hill in Austin; did a Facebook Live on health disparities with HIV and COVID-19 (presentation archived at the University of Tuscany) Q4 - hosted webinar with Texas Collaborative for HIV Education for audience consisting of hospitals and primary care facilities; presentation via Zoom on the importance of implementing routine screenings as standard of care (HIV) | ONGOING | Q1 - nothing to report Q2 - hosted webinar for Hispanic Awareness Month in partnership with Texas Department of State Health Services; conducted a Zoom meeting in partnership with UTMB called HIV Routine Screening at ERs; publication titled Routine Opt Out Screening Is Key to Understanding and Identifying HIV/HCV Incidence in the Journal of Healthcare Science and The Humanities Q3 - hosted a zoom presentation by Dr. J. Patrik Hornak from UTMB on HIV and Syphilis; Cordella Lyon presented to the Child Abuse and Forensic Department on HIV and STI's for prevention, screening and linkage to care Q4 - partnered with Gift of Life to include HIV/HCV screenings and education for men who are receiving prostate screenings | |

| | Responsible | FY | 2020 | FY: | Y 2021 | | FY 2022 | |
|--|--------------------------------------|----------|--|----------|---|----------|---|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 4.C. BHSET will support communicable disease prevention in the community in conjunction with the Beaumont Health Department. | HIV Screening Program Coordinator | ONGOING | Q1 - ongoing; host joint quarterly seminars together and BHSET offers training at the health department Q2 - ongoing; included stroke assessments, lung screenings and HIV testing during World Health Days Q3 - Sally from the behavioral health department presented to the United Way on HIV screening Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - nothing to report due to COVID-19 Q2 - nothing to report due to COVID-19 Q3 - nothing to report due to COVID-19 Q4 - nothing to report due to COVID-19 | ONGOING | Q1 - nothing to report due to COVID-19 Q2 - nothing to report due to COVID-19 Q3 - ongoing; Cordella Lyon presented at two community dinner presentations, one in February on PrEP medication and a Hep C presentation in March Q4 - nothing to report | |
| 4.D. BHSET will continue to host World AIDS Day, which includes educational speakers, ministerial support services, and free STI testing. | HIV Screening Program Coordinator | ONGOING | Q1 - ongoing Q2 - ongoing; presented at HOPE Crisis Center, Shalom and Legacy for World AIDS Day Q3 - ongoing Q4 - World AIDS Day scheduled for December 1 | ONGOING | Q1 - World AIDS Day event cancelled due to COVID-19 Q2 - celebrated World AIDS Day on social media Q3 - nothing to report this quarter Q4 - nothing to report this quarter | ONGOING | Q1 - Facebook campaign on World AIDS Day and Hepatitis Day Q2 - nothing to report this quarter Q3 - nothing to report this quarter Q4 - Walgreens program called "Greater Than AIDS" to provide rapid HIV testing for customers and the community during national HIV day | |

| | Responsible | FY 2020 | | FY 2021 | | FY 2022 | |
|--|--|----------|--|----------|---|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 4.E. The SmartHealth Clinic will continue to partner with the Beaumont Health Department to provide screenings for their patients who access services for STI care. | Director of Advanced Practice Nursing Services | ONGOING | Q1 - ongoing; host joint quarterly seminars together and BHSET offers training at the health department Q2 - ongoing; host joint quarterly seminars together and BHSET offers training at the health department Q3 - ongoing; host joint quarterly seminars together and BHSET offers training at the health department Q4 - N/A | ONGOING | Q1 - partnered with TX DHHS and SmartHealth Clinic to promote getting treatment during the pandemic and a PSA on HIV; see 4.A. for testing statistics Q2 - PSA on safety during the holidays; social media letter signed by all three hospital CEOs regarding safety during the holidays Q3 - SmartHealth Clinic partnered with TX DHHS for PSA explaining differences between COVID-19 vaccines, and another statement about reactions to the vaccine Q4 - ongoing partnership with Beaumont Health Department and ongoing screenings/testing for STIs | ONGOING | Q1 - ongoing partnership with Beaumont Health Department and ongoing screenings/testing for STIs Q2 - ongoing partnership with Beaumont Health Department and ongoing screenings/testing for STIs Q3 - ongoing partnership with Beaumont Health Department and ongoing screenings/testing for STIs Q4 - ongoing partnership with Beaumont Health Department and ongoing partnership with Beaumont Health Department and ongoing screenings/testing for STIs |

Priority #5: Access to Specialty Care Services and Providers

Rationale:

Interviewees noted patient outmigration to Houston for specialty care services, specifically for those who are un/underinsured and veterans. Cardiology, Infectious Disease, Nephrology, Oncology and Rheumatology were all specialties that were indicated as needs for those un/underinsured residents from interviewees. It was also mentioned that Neurology, specifically, is lacking for all residents – regardless of insurance coverage. One interviewee stated: "There is a huge need for neurology. If I made an appointment as an insured patient, it would take 4.5 months before I'd be seen."

A few interviewees mentioned that there is a limited supply of specialty care services available in Orange County, specifically, due to the closing of the hospital and consequential physician relocations. One interviewee specifically stated: "[In Orange County], our heart doctor left...some orthopedic doctors left. I don't think there's cancer doctors left in the area. I really don't think there's a whole lot of specialists left in Orange County at all."

Objective:

Provide access to specialist services in the community

| Trovide decess to specialist services in the | Responsible | FY | 2020 | FY 2021 | | FY 2022 | |
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| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 5.A. BHSET recently completed its Medical Staff Development Plan to outline a physician/provider recruitment plan for the next few years, and will use this report as a roadmap for its recruitment efforts. | Vice President of Business Development | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing; potential OB candidate signed letter of intent, recruited new psychiatrist, new general surgeon Q4 - ongoing; 2 new psychiatrists, 1 dialysis access clinic surgeon | ONGOING | Q1 - ongoing; 2 infectious disease providers; 1 foot & ankle specialist Q2 - 1 colorectal surgeon Q3 - 1 urologist Q4 - 1 anesthesia, 2 psychiatrists, 1 nephrologist, 1 interventional radiologist, 1 interventional cardiologist, 1 IM, 2 teleradiologists | ONGOING | Q1 - ongoing; 2 rheumatologists, 1 emergency medicine provider, 1 interventional cardiologist, 1 OBGYN, 1 plastic surgeon Q2 - ongoing; 2 psychiatrists Q3 - ongoing; recruited 8 locum cardiology physicians from UT physicians, 1 internal medicine Q4 - ongoing; recruited 1 emergency room physician, 1 pediatrician, 2 teleneurology physicians, 5 teleradiology physicians; 14 locum cardiology and neonatalogy physicians |
| 5.B. BHSET will continue to incentivize its providers through the payment of physicians and specialists to be on call and increase the number of uninsured patients receiving care. | Vice President of Business Development | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing |

| | Responsible | FY | 2020 | FY 2021 | | FY 2022 | | |
|---|---|----------|--|----------|---|----------|---|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 5.C. BHSET will continue implementation of the CIHQ Stroke Certified Program and grow the Stroke Education Program targeting the following counties: Hardin, Orange, Jasper, Jefferson, and Tyler Counties. This will include educational programs on the prevention of vascular diseases related to strokes, monthly stroke meetings and community and employee educational events. | Chief Nursing Officer | ONGOING | Q1 - ongoing; successfully achieved recertification as of July 2019 through 2021 Q2 - ongoing through 2021 Q3 - stroke support group; stroke awareness in February; certification ongoing through 2021 Q4 - stroke support group on hold due to COVID-19; certification ongoing through 2021 | ONGOING | Q1 - stroke support group on hold due to COVID-19; certification ongoing through 2021; education campaign continues Q2 - stroke support group meeting virtually; scheduling potential event in May for stroke awareness Q3 - nothing to report, stroke awareness campaign scheduled for May Q4 - social media stroke awareness campaign in May 2021 | ONGOING | Q1 - renewal certification for "Get With the Guidelines" Q2 - nothing to report Q3 - nothing to report Q4 - nothing to report | |
| 5.D. BHSET will continue its contract with the Legacy Clinic to do all of their infant deliveries. | Director of Women's Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing, meeting with new administration to discuss additional services Q4 - ongoing; met with new administration | ONGOING | Q1 - ongoing; continued partnership Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 5.E. BHSET will continue to provide Telestroke services in partnership with UT Physicians in Houston. | Director of Emergency Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 5.F. BHSET will continue to offer inpatient Teleneurology services, and will explore increasing rotation coverage for neurological services. | Chief Nursing Officer, Director of Emergency Services | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 5.G. BHSET will explore the feasibility of providing telemedicine services for oncology patients within the secondary service area. | Chief Nursing Officer, Director of Emergency Services, Baptist Regional Cancer Network Chief Medical Officer | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - no progress at this time | ONGOING | Q1 - ongoing; back to in person visits Q2 - back to telemedicine visits due to COVID; no telemedicine for secondary service area Q3 - ongoing; back to in person visits Q4 - ongoing; in person visits only | |

| | Responsible | FY | 2020 | FY | 2021 | FY 2022 | |
|---|-----------------------------------|----------|--|----------|--|----------|---|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 5.H. BHSET recently opened a new infusion clinic in Tyler County at the Tyler County Hospital for rheumatic and cancer-related patients. | Director of Specialty Services | ONGOING | Q1 - ongoing; exploring other potential outpatient service opportunities Q2 - ongoing; pursuing potential outpatient service opportunities in Jasper Q3 - ongoing; pursuing potential outpatient services in Jasper and the Bellevue area Q4 - ongoing; pursuing potential outpatient services in Jasper, Mt. Bellevue and Lumberton | ONGOING | Q1 - ongoing; pursuing potential outpatient services in Jasper, Mt. Bellevue and Lumberton Q2 - process continues for Jasper and Lumberton clinics starting with buildout, but Mt. Bellevue efforts are on hold Q3 - Jasper and Lumberton clinics are still being renovated right now, pending opening in Q4. Mt. Bellevue efforts still on hold Q4 - Tyler County clinic is up and running, Jasper Clinic is open and first patient was seen in June 2021 | ONGOING | Q1 - Regional COVID- 19 Infusion Center implemented as a joint effort between 4 counties, including Tyler County Q2 - Regional COVID- 19 Infusion Center ongoing Q3 - Regional COVID- 19 Infusion Center and Tyler County clinic closed; Jasper Clinic is open; Lumberton Infusion Clinic is scheduled to open in June Q4 - Lumberton Infusion Clinic opened 6/15 and available to patients |
| 5.1. BHSET will continue to provide a list of referral specialty services in both English and Spanish on an as needed basis. | Director of Care Management | ONGOING | Q1 - ongoing Q2 - ongoing; lists updated to include Baptist Home Care Q3 - ongoing; developed new patients rights and financial assistance update Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing |
| 5.J. BHSET will continue its Baptist Hospital School of Radiological Technology, which has been accredited by the American Board of Health Education Services (ABHES), to provide accepted students with clinical rotation education over a span of 2 years. Students graduate with an Associate's degree. | Director of Imaging Services | ONGOING | Q1 - ongoing; successfully recertified for accreditation Q2 - ongoing; created recruitment video Q3 - ongoing; going to national competition Q4 - did not go to national competition due to COVID-19 but class will be graduating in August 2020 | ONGOING | Q1 - ongoing; another class will graduate in June 2021 Q2 - ongoing; another class will graduate in June 2021 Q3 - ongoing; another class will graduate in June 2021 Q4 - ongoing; graduated 23 graduates in Q4 | ONGOING | Q1 - ongoing; school currently in session and BHSET maintains accreditation Q2 - ongoing Q3 - ongoing Q4 - ongoing |

| | Responsible | FY | 2020 | FY | FY 2021 | | FY 2022 | | |
|--|---|----------|---|----------|--|----------|---|--|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | | |
| 5.K. BHSET will continue to serve as a teaching facility for Radiology, RN, Respiratory Therapy, and Dietetics students. BHSET will also continue to allow for students from Vista College to rotate through the facility for their Medical Assistant Certification course. | Director of Imaging Services, Director of Respiratory Therapy, Director of Food Service, Assisting Chief Nursing Officer | ONGOING | Q1 - ongoing Q2 - ongoing; Vista College students visited twice this quarter Q3 - ongoing; conducting clinicals online due to COVID- 19; new partnership with Texas Workforce to educate teachers on health care Q4 - student rotations on hold for a bit due to COVID-19, but starting to slowly bring them back | ONGOING | Q1 - student rotations on hold due to COVID- 19 Q2 - student rotations on hold due to COVID- 19 Q3 - student rotations begin again Q4 - student rotations ongoing again | ONGOING | Q1 - Vista College is closed as of Q2; sponsored Lamar Dishman Nursing Program nursing banquet Q2 - Vista College is closed; Lamar Dishman Nursing Program student rotations ongoing Q3 - Lamar Dishman Nursing Program student rotations ongoing Q4 - Lamar Dishman Nursing Program student rotations ongoing Q4 - Lamar Dishman Nursing Program student rotations ongoing | | |
| 5.L. BHSET will provide rotations for 3rd and 4th year medical students at Sam Houston State University, and rotations for 3rd and 4th year obstetric students at UTMB. | Medical Director of Behavioral Health | ONGOING | Q1 - ongoing; exploring potential DO residency program Q2 - ongoing; still exploring potential DO residency program Q3 - ongoing; received approval from board to pursue DO residency program Q4 - ongoing; residency program in early stages - website being built, residency will include IM and pharmacy | ONGOING | Q1 - Pharmacy and Internal Medicine residency program is live Q2 - Pharmacy program has been accredited; currently accepting applications Q3 - identified residents who will be through BBH program Q4 - ongoing partnership with SHSU; residency program began in June 2021 | ONGOING | Q1 - ongoing rotation and oversight of residency program Q2 - ongoing rotation and oversight of residency program; resident presented at Sam Houston School of Medicine with 25 participants Q3 - ongoing rotation and oversight of residency program Q4 - ongoing rotation and oversight of residency program | | |

| | Responsible | FY: | 2020 | FY 2 | 2021 | FY 2022 | | |
|---|---|---|--|---|---|---|--|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 5.M. BHSET will continue to provide experts on various topics, such as Phlebotomy and Case Management, to provide education to students at the Lamar Institute of Technology. | Director of Marketing | ONGOING | Q1 - ongoing Q2 - ongoing; hosted career fair to provide education to students wanting to pursue the Medical Assistant Certification at BISD career fair and Region 5 Career Fair Q3 - ongoing; working with Hamshire-Fannett regarding certification Q4 - on hold due to COVID-19 | ONGOING | Q1 - classes resumed September 2020; individuals hired as screeners are going through phlebotomy and unlicensed nurses aids classes to alleviate the shortage of those staff members Q2 - reaching out to local residents to be phlebotomists and UNAs Q3 - Hamshire-Fannett high school presentations (phlebotomy presentation, ER presentation, Radiology presentation, Radiology presentation and NICU nursing) to their nursing students interested in going into health care Q4 - no classes during summer time, enrollment is ongoing | ONGOING | Q1 - nothing to report Q2 - nothing to report Q3 - nothing to report Q4 - nothing to report | |
| 5.N. BHSET recently opened the Headache Treatment Center, a new headache center that specializes in migraines and is designed to be an outpatient facility to eliminate migraines. | Chief Nursing Officer | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing; new "PE thrombectomy clot procedure" introduced offered Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 5.0. BHSET recently began providing scoliosis screening and imaging services. | Chief Nursing Officer | May remove in 2022 implementation plan since this is something automatically done. | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | May remove in 2022 implementation plan since this is something automatically done. | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | May remove in 2022 implementation plan since this is something automatically done. | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 5.P. BHSET has added a new limb salvaging clinic and will continue to offer limb salvaging services one day per week. | Director of Imaging | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing; added new consult into the nursing assessment to pick up more patients Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | |
| 5.Q. BHSET will continue to offer cancer-related clinical trials in conjunction with UTMB. | Medical Director of Baptist Regional Cancer Network | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | ONGOING | Q1 - ongoing Q2 - ongoing Q3 - ongoing Q4 - ongoing | |

| | Responsible | FY 2020 | | FY 2021 | | FY 2022 | | |
|--|---|----------|--|----------|---|----------|--|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 5.R. BHSET recently purchased a new clinic in China, Texas, the China Community Clinic, which is now a part of the Baptist Physician Network. | Vice President of Business Development | ONGOING | Q1 - ongoing; exploring potential other clinics in the SSA Q2 - ongoing; exploring potential opportunities in Jasper Q3 - ongoing; working with telemedicine due to COVID-19 Q4 - ongoing; efforts to explore outpatient clinic in Jasper, Lumberton and/or Mt. Bellevue are underway. New OP Clinic opened up in July 2020 that currently offers space for patients doing imaging, presurgery, etc. and to serve as future office for residents to see patients | ONGOING | Q1 - ongoing services provided Q2 - infusion clinics in Lumberton and Jasper are in process Q3 - still remodeling to open in Q4 Q4 - China clinic remains open; Jasper infusion clinic opened June 2021, Tyler County infusion clinic is still open | ONGOING | Q1 - ongoing services provided; BHSET to take over clinic in Orange Q2 - nothing to report; China clinic remains open Q3 - Orange Clinic opened in January Q4 - nothing to report; Orange clinic remains open | |
| 5.S. BHSET is opening a metabolic clinic for bariatric and GERD patients. | Vice President of Business Development | N/A | N/A | ONGOING | Q1 - the BHSET metabolic office is established and allows for GERD and bariatric patients to do their labs, imaging, etc. Q2 - ongoing services provided Q3 - ongoing services provided Q4 - ongoing services provided | ONGOING | Q1 - Dr. Ordonez hosted a bariatric seminar on the link between obesity and COVID-19; two commercials on bariatric clinic Q2 - increased community advertising for clinic through commercial coverage, social media marketing, newspaper ads Q3 - community advertising for clinic through commercial coverage, social media marketing, newspaper ads Q4 - community advertising for clinic through commercial coverage, social media marketing, newspaper ads | |

| Implementation Activity | Responsible Leader(s) | FY 2020 | | FY 2021 | | FY 2022 | |
|---|---|----------|---------------------------------|------------|--|------------|---|
| | | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 5.T. BHSET has partnered with Pinnacle to open a Physical Therapy clinic in the West End neighborhood. | Vice President of Business Development | N/A | N/A | IN PROCESS | Q2 - clinic in process, scheduled to be operational in Q3 Q3 - clinic still in process (in contract negotiations) Q4 - pending | IN PROCESS | Q1 - clinic still in process/pending Q2 - nothing to report Q3 - project currently on hold Q4 - project terminated |

PREVIOUS CHNA PRIORITIZED HEALTH NEEDS



Previous Prioritized Needs

2016 Prioritized Needs

- Access to Mental and Behavioral Health Care
- Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 3. Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- 4. Need for Increased Emphasis on a Collaborative Continuum of Care
- 5. Access to Specialty Care Services

2019 Prioritized Needs

- Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- Access to Mental and Behavioral Health Care Services and Providers
- 4. Need for Increased Emphasis on Sex Education and Communicable Disease Prevention
- Access to Specialty Care Services and Providers



2022 CHNA PRELIMINARY HEALTH NEEDS



2022 Preliminary Health Needs

- Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- Access to Dental Care Services and Providers
- Access to Mental and Behavioral Health Care Services and Providers
- Access to Primary and Specialty Care Services and Providers
- Continued Focus on COVID-19 Prevention & Response
- Increased Emphasis on Education and Awareness of Existing Health Care Resources
- Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles



PRIORITIZATION



The Prioritization Process

- In December 2021 leadership from BHSET met with CHC to review findings and prioritize the community's health needs. Attendees from the hospital included:
 - Bryan Chandler, Chief Operations Officer
 - Stephanie Harris, Director of Marketing & Communications
 - Mary Poole, Consultant
 - Leadership ranked the health needs based on three factors:
 - Size and Prevalence of Issue
 - Effectiveness of Interventions
 - Hospital's Capacity
- See the following page for a more detailed description of the prioritization process.



The Prioritization Process

 The CHNA Team utilized the following factors to evaluate and prioritize the significant health needs.

1. Size and Prevalence of the Issue

- a. How many people does this affect?
- b. How does the prevalence of this issue in our communities compare with its prevalence in other counties or the state?
- c. How serious are the consequences? (urgency; severity; economic loss)

2. Effectiveness of Interventions

- a. How likely is it that actions taken will make a difference?
- b. How likely is it that actions will improve quality of life?
- c. How likely is it that progress can be made in both the short term and the long term?
- d. How likely is it that the community will experience reduction of long-term health cost?

3. Baptist Hospitals of Southeast Texas Capacity

- a. Are people at Baptist Hospitals of Southeast Texas likely to support actions around this issue? (ready)
- b. Will it be necessary to change behaviors and attitudes in relation to this issue? (willing)
- c. Are the necessary resources and leadership available to us now? (able)



Health Needs Ranking

- Hospital leadership participated in a roundtable discussion to rank the health needs in order of importance, resulting in the following order:
- Prevention, Education and Services to Address High Mortality Rates,
 Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2. Access to Mental and Behavioral Health Care Services and Providers
- 3. Access to Primary and Specialty Care Services and Providers
- 4. Increased Emphasis on Education and Awareness of Existing Health Care Resources
- 5. Continued Focus on COVID-19 Prevention & Response
- 6. Access to Dental Care Services and Providers



Final Priorities

- Hospital leadership decided to address five of the six ranked health needs. Through collaboration, engagement and partnership with the community, BHSET will address the following priorities with a specific focus on affordable care and reducing health disparities among specific populations.
- The final health priorities that BHSET will address through its Implementation Plan are, in descending order:
- Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2. Access to Mental and Behavioral Health Care Services and Providers
- 3. Access to Primary and Specialty Care Services and Providers
- Increased Emphasis on Education and Awareness of Existing Health Care Resources
- 5. Continued Focus on COVID-19 Prevention & Response



PRIORITIES THAT WILL NOT BE ADDRESSED



Needs That Will Not Be Addressed

- BHSET decided not to specifically address "Access to Dental Care Services" largely due to its position (last) on the prioritized list and the hospital's capacity to address that need.
- While BHSET acknowledges that this is a significant need in the community and will work with local community organizations to see how the facility can assist in these areas, the identified priority will not be addressed by the hospital since it is not a core business function of the hospital and the leadership team felt that resources and efforts would be better spent addressing the remaining prioritized needs.



RESOURCES IN THE COMMUNITY



Additional Resources in the Community

 In addition to the services provided by BHSET, other charity care services and health resources that are available in Orange and Jefferson Counties are included in this section.



JEFFERSON COUNTY

(Beaumont, Bevil Oaks, China, Cheek, Fannett, Groves, Hamshire, Meeker, Nederland, Nome, Port Acres, Port Arthur, Port Neches, Sabine Pass, Voth)

BEAUMONT

AccuCare Home Health

(409) 242-5860 FAX 409-347-8663

Advanced Patient Care (Pediatrics)

(409) 832-3304 FAX (409) 835-2799

Advantage Plus Home Care

(409) 899-1665 FAX (409) 899-1680

Altus Home Health

(409) 835-2828 FAX (409) 835-2129

Alpha Omega Home Health

(409) 899-3535 FAX (409) 899-3537

Angels Care Health Services

Office (936) 336-2224 FAX (936) 336-2231

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Consolidated Health Care

(409)861-3200 FAX (409)861-3205

Elara Caring Home Health Office – 713-780-2390 Fax-855-826-5123

Executive Assisted Living/Home Health

Ph.409-658-2139 Fax409-750-7256

Encompass Home Health

(409) 813-8109 FAX (409) 212-9079

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 409 835 1670 FA 888-700-8743

Home Care Select

Beaumont & G. Triangle Office (409)880-5190 Fax- (800)851-8267

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

Jefferson County Home Health Care

(409) 835-9909 FAX (409) 835-9949

Jordan Health Services

(409) 899-9053 FAX (409) 347-0993 INTAKE 855-455-3600 INTAKE FAX 855-826-5123 **Kindred Home Health** (409) 895-0009 FAX (409) 895-0006

IPR Healthcare Sys

(409) 466-4894 FAX (281) 358-5157 Barbara Morris RN

Maxim Healthcare (Pediatrics)

(409) 833-4004 FAX (409) 833-4050

Pathfinder Home Health

(409) 924-9906 FAX (409) 924-7338

Professionals Health Care

(409) 212-0205 FAX (409) 212-0208

Pulse Home Care

(409) 212-8880 FAX (409) 212-1508

Riceland Home Health

(409) 385-7744/1-888-385-7744 FAX (409) 385-7723

Senior Preferred Home Care

(409) 347-2500 Fax (409) 287-2565

Texas Home Health

(409) 899-9979 FAX (409) 899-9552 INTAKE 1-888-440-4321 INTAKE FAX 1-888-333-0632

Theracare Home Health

(409) 299-9741 FAX (409) 299-9739

Three M Home Health

(409) 767-8833 FAX (409) 767-9203

Total Home Health

(409) 835-3330 FAX 888-891-3697

Village Choice Home Health

(409) 838-5151 FAX (409) 838-6161

GROVES

Advantage Plus Home Care 1-866-999-1665

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Home Care Innovations

(409) 963-2775 FAX (409) 963-1872

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

365care Home Health

(409) 548-0036 FAX (409) 548-0071

NEDERLAND

A Med Home Health

(409) 719-0111 FAX (409) 719-0110 Cell (409) 466-1951

Advantage Plus Home Care

1-866-999-1665

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Homecare Elite

(409) 724-2533 FAX (409) 724-2624

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

FAX 1-888-622-4329

Omnibus Home Health

(409) 724-7000 FAX (409) 724-7066 **Southern Home Care** (409) 721-9075 FAX (409) 721-6206

PORT ARTHUR

Advantage Plus Home Care

1-866-999-1665

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

Prucare Home Health

(409) 722-9797 FAX (409) 729-7019

ORANGE COUNTY

(Bridge City, Mauriceville, Orange, Orangefield, Pineforest, Pinehurst, Rose City, Vidor, West Orange)

Orange

Advantage Plus Home Care (409) 883-9902

(409) 883-9963

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Carter Healthcare

(Services the Golden Triangle & Surrounding areas)
1-888-951-1112

Complete Homecare Services

(409) 384-3040 FAX (409) 384-3784

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

Prescribed Home Health

(409) 670-0026 FAX (409) 670-0047

Riceland Home Health

(409) 385-7744/1-888-385-7744 FAX (409) 385-7723

Bridge City

Advantage Plus Home Care

1-866-999-1665

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

Pulse Home Care

(409) 212-8880 FAX (409) 212-1508

Riceland Home Health

(409) 385-7744/1-888-385-7744 FAX (409) 385-7723

Southwest Texas Home Health

(409) 735-6100 FAX (409) 735-6773

Vidor

Advantage Plus Home Care

1-866-999-1665

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

Riceland Home Health

(409) 385-7744/1-888-385-7744 FAX (409) 385-7723 **Texas Total Care** (409) 769-3414 FAX (409) 769-1126

HARDIN COUNTY

(Batson, Bon Ami, Browndell, Buna, Kountze, Lumberton, Rose Hill Acres, Saratoga, Silsbee, Sour Lake, Votaw)

Advantage Plus Home Care

1-866-999-1665

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

MD's Choice Home Health

(409) 386-2273 FAX (409) 386-2459

Priority Methodist Home Health

Golden Triangle area (832) 850-7463 FAX (832) 850-7486 **Pulse Home Care** (409) 212-8880 FAX (409) 212-1508

Riceland Home Health

(409) 385-7744/1-888-385-7744 FAX (409) 385-7723

Texas Home Health

(409) 899-9979 FAX (409) 899-9552 INTAKE 1-888-440-4321 INTAKE FAX 1-888-333-0632

Singer Preferred Homecare

(409) 356-7834

JASPER COUNTY

(Bon Ami, Browndell, Buna, Evadale, Jasper, Kirbyville, Magnolia Springs, Roganville, Sam Rayburn)

Advantage Plus Homecare, Inc.

(409) 489-1496 FAX (409) 489-1153

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Complete Homecare Services

(409) 384-3040 FAX (409) 384-3784

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835 1670 FAX 888-700-8743

Home Care Innovations

(409) 423-6777 FAX (409) 423-2020

Home Care Solution

(409) 331-9492 FAX (409) 331-9490

Integrity Home Care of Texas

315 N Zavalla Jasper (409) 383-1400 FAX (409) 383-1401

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

Jordan Healthcare

(409) 489-0225 FAX (409) 489-0551

Pulse Home Care

(409) 212-8880 FAX (409) 212-1508

Riceland Home Health

(409) 385-7744/1-888-385-7744 FAX (409) 385-7723

Texas Home Health

(409) 899-9979 FAX (409) 899-9552 INTAKE 1-888-440-4321 INTAKE FAX 1-888-333-0632

Texas Total Care

(409) 423-6737 FAX (409) 423-6738

LIBERTY COUNTY

(Ames, Cleveland, Daisetta, Dayton, Devers, Hardin, Kenefick, Liberty, Mont Belview, North Cleveland, Plum Groves, Raywood, Romayor, Rye)

Advantage Plus Homecare, Inc.

1-866-999-1665

Angels Care HH

(936) 336-2224 FAX (936) 336-2231

Bayview Home Health Services

(281) 573-7000

FAX 888-522-3080

Carter Healthcare

1-888-951-1112 FAX 1-888-622-4329

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

Intrepid Home Health

Has Spanish Speaking nurses (409) 722-0515 FAX (409) 722-0633

Pulse Home Care

(409) 212-8880 FAX (409) 212-1508

NEWTON COUNTY

(Bon Wier, Burkeville, Call, Deweyville, Newton, Wiergate)

Advantage Plus Homecare, Inc.

1-866-999-1665

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Intrepid Home Health

(409) 722-0515 FAX (409) 722-0633

Pulse Home Care

(409) 212-8880 FAX (409) 212-1508

SABINE COUNTY

(Bronson, Brookland, Geneva, Hemphill, Milam, Pineland)

Advantage Plus Homecare, Inc.

1-866-999-1665

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

East Texas Home Health-Chester

1-800-407-0090 FAX (936) 969-2100

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

Pulse Home Care

(409) 212-8880 FAX (409) 212-1508

TYLER COUNTY

(Chester, Colmesneil, Dogwood, Doucet,

Fred, Hillister, Rockland, Spurger, Warren, Woodville)

Advantage Plus Homecare, Inc.

1-866-999-1665

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

Pulse Home Care

(409) 212-8880 FAX (409) 212-1508

HARRIS COUNTY

(Houston and surrounding area)

Advantage Plus Homecare, Inc.

1-866-999-1665

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Bayview Home Health Services

(281) 573-7000 FAX 888-522-3080

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

First In Care Home Health

(281) 940-7365 FAX 866-691-3981

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

Medcare Professional Group (Pediatrics)

(713) 995-9292 FAX (713) 779-9600

Traditions Home Health

800-238-9245 FAX (936) 539-2275

HOUSTON COUNTY

Advantage Plus Homecare, Inc.

1-866-999-1665

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Bayview Home Health Services

(281) 573-7000 FAX 888-522-3080

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Harbor Home Health

(409) 835-1670 FAX 888-700-8743

Traditions Home Health

1-800-238-9245 FAX (936) 539-2275

POLK COUNTY

(Ace, Barnhum, Camden, Corrigan, Dallardsville, Goodrich, Leggett, Livingston, Moscow, Onalaska, Segno, Seven Oaks)

Baptist Homecare

Baptist Beaumont Hospital has an indirect ownership interest in Baptist Homecare. (409) 994-0300 FAX (409)994-0400

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Harbor Home Health

3515 Fannin Suite 103 Beaumont, TX 77701 (409) 835-1670 FAX 888-700-8743

Home Care PRN

(936) 327-9822 FAX (936) 327-9825

ANAHUAC

Bayview Home Health Services

(281) 573-7000 FAX 888-522-3080

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Innovative Health Services

(409) 267-6194 (409) 267-6428

LUFKIN COUNTY

Carter Healthcare

(Services the Golden Triangle & Surrounding areas) 1-888-951-1112 FAX 1-888-622-4329

Harbor Home Health

(409)835-1670 FAX 888-700-8743

LOUISIANA

Lake Charles

Christus St. Patrick Hospital Home Health and Hospice

(337) 430-5498 FAX (337) 395-5780

Harbor Home Health

(409) 835-1670 FAX 888-700-8743

Dequincy

Harbor Home Health

(409) 835-1670 FAX 888-700-8743

Southern Home Health

(337) 786-8231 FAX (337) 786-8215

Baptist Regional Cancer Network www.baptistcancernetwork.org 409-212-5922

Sacred Circle – Baptist Regional Cancer Network patient and caregivers support group. Meetings held on the second Tuesday of each month in the Resource Room at the Baptist Regional Cancer Network Julie & Ben Rogers Cancer Institute located at 3555 Stagg Drive from noon to 1PM. It's a place to receive practical information, exchange information with others, and support one another for the mutual benefit of everyone touched by cancer.

Pink Power Network, Breast Cancer Support Group – A support group specifically for our breast cancer patients. This program is provided Baptist Regional Cancer Network and by the Julie Rogers "Gift of Life".

Program offered twice in one day on the 3rd Thursday of every month. 12:00pm Dauphin Women's Center Conference Room 740 Hospital Drive, Ste. 140 RSVP 409-212-7962

> 6:00pm Gift of Life 148 South Dowlen Rd. RSVP 409-833-3663

Look Good Feel Better – A skin care session by a trained licensed cosmetologist. The participants get tips on managing their appearance due to treatment side effects. They receive a kit of hypoallergenic makeup and lotions through our partnership with the National Cosmetology Association. This program is provided by the American Cancer Society and Baptist Regional Cancer Network.

1st Monday of every month 11:00am Dauphin Women's Center Conference Room RSVP 409-351-9788



American Cancer Society www.cancer.org 1-800-227-2345

Reach to Recovery – A one-on-one support program for newly diagnosed breast cancer patients, with trained mentors, providing information, bras, cover with fluff, etc.

Road to Recovery/Transportation – Volunteer drivers, who have been through training and a background check, drive patients to and from their treatments. We reimburse their mileage and/or parking. Our drivers are currently bringing patients to the Baptist Cancer Center. We also provide gas cards as needed.

Cancer Survivors Network – An online support system for patients and caregivers that provides an outlet for them to chat in groups or one-on-one with someone the same age and/or same diagnosis so that they can share their stories and cancer journey. Participants can set up their own individual page through www.cancer.org/csn.

Patient Service Center – A special group of patient navigators can be accessed for patient's special needs such as services we offer (as above) or for referral resources. These resources could be local, state-wide, or nationwide. They are available for any cancer related need. The PSC Navigators can be accessed by calling 1-800-227-2345.

Resource Books – These offer patients a resource on different types of cancer, chemo, radiation, nausea, etc. For more information call **1-800-227-2345**.

Supplies and Other Services – Wigs, turbans, and additional services are discussed with patients and are available at our local office. Patient Resource Information is available 24/7 at 1-800-227-2345.

Julie Rogers "Gift of Life" Program www.giftoflifebmt.org 409-833-3663

Man to Man, Prostate Cancer Support Group – a one-on-one support program for newly diagnosed prostate cancer patients partnered with the Julie Rogers "Gift of Life" Program.

Meets on the 2nd Tuesday of every month at 6:00 pm St. Mark's Episcopal Church Downtown Beaumont (680 Calder Avenue)

Free Prostate Cancer Screenings – Potentially lifesaving tests and exams that medically underserved clients would otherwise be unable to afford, equalizing access to early detection tools. Call for eligibility at 409-860-3369.

Free Mammograms – Potentially lifesaving tests and exams that medically underserved clients would otherwise be unable to afford, equalizing access to early detection tools. Call for eligibility at 409-860-3369.

Cancer Resource Library – Books and DVD's available about healthy living, breast cancer, and prostate cancer.

Don't Smoke Your Life Away – Preventing tobacco usage before it starts and encouraging current smoking adolescents and adults to quit smoking.

Educational Outreach – Aimed at raising awareness of the lifesaving benefits of early detection tests and exams which is key in reducing cancer mortality.

Programming is available on breast prostate, testicular, and ovarian cancers, as well as healthy living to reduce cancer risk.

Additional Resources

2-1-1 Texas – A program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Available in more than 90 languages 24/7; calls are answered by HHSC 2-1-1 – Texas Information and Referral Network.

Grief and Bereavement Support Group – Compassion Hospice offers group counseling at no cost to individuals who have suffered a loss. The group is led by a licensed professional counselor. Meetings are held the last Wednesday of each month, RSVP **409-835-8357**.

Nutrition and Services for Seniors – A local agency serving Jefferson and Hardin County senior citizens age 60 and older by providing transportation to and from appointments at a discounted rate. The nutritional supplement, Ensure, is available at a discounted rate of \$23 per case to the above population. Call 409-892-4455 for further details.

Department of Aging and Disability Services (DADS) – Provides assistance to those individuals who are elderly and disabled. Assistance includes home-based services such as a provider to help with light housekeeping and preparation of meals. For Provider Services call 1-866-449-1919 or 2-1-1 Texas.

Towers Elite Cleaning Service – A local maid service company that provides free housecleaning to women currently undergoing treatment for any type of cancer. For more information call **409-832-8444** or visit their website at www.towerselite.com.

Albert E. and Gena Reaud Guest House 3120 College Street Beaumont 212-6500

The Guest House is designed to house families facing a medical crisis and who have a loved one receiving care at any local Beaumont hospital. Eases the emotional and financial burden families carry by providing a home-away-from-home in close proximity to their loved ones receiving treatment. Offering first class accommodations at a very affordable price – just \$35.00 per night.



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Sun. 9 am - 1:30 pm
5700 Olde Wadsworth Blvd.

Golden Farmers Market Jun. 2 - Oct. 6 Sat. 8 am - 1 pm 1019 10th St.

Mountair Park Farm Stand Jun. 23 – Oct. 27 Sat. 11 am – 1 pm 5620 W. 14th Ave. Lakewood, CO

Four Seasons Farmers and Artisans Market Year Round, Sun. - Sat. 7043 W. 38th Ave. Wheat Ridge, CO Jefferson County

GoFarm
Go to www.gofarmcoop.org
or call 720-580-3276
to order a CSA box

Metro Denver Farmers Market @ Mile High Church Jun. 16 - Sep. 29 Sat. 10 am - 2 pm 9077 W Alameda Ave. Lakewood, CO

40 West Farmers Market Sat. 7 am - 1 pm 6759 W. Colfax Ave. Lakewood. CO Miller Farms @ Golden Street Farmers Market Jun. 2 - Oct. Sat. 10 am - 2 pm 1019 10th St. Golden, CO

Star Acre Farms May - October Wed. – Fri. 4:30 - 6:30 pm Sat./Sun. 9 am -1 pm 8412 Alkire Street Arvada, CO

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Family, Community & Civic Organizations

Q go All Categories... Keyword Results Found: 110 Young Men's Business League 7250 Wespark, 💿 Beaumont, TX 77705 Young Men's Business League (409) 832-9991 *3* **Workforce Solutions Southeast Texas** P. O. Box 3607, Beaumont, TX 77704 **Workforce Solutions Southeast Texas Westgate Memorial Baptist Church** Beaumont, TX 77706 **Westgate Memorial Baptist Church Wesley United Methodist Church** 3810 N. Major Dr., 💿 Beaumont, TX 77713 **Wesley United Methodist Church** <u>(409) 892-7733</u> W.H. Stark House 610 W. Main Avenue, 💿 Orange, TX 77630 W.H. Stark House (409) 883-0871 *3* **United Way of Beaumont and North Jefferson County** Beaumont, 77701 **United Way of Beaumont and North** (409) 835-4575 Jeff... **Ubi Caritas-A Healing Ministry** Beaumont, TX 77705-5205 **Ubi Caritas-A Healing Ministry** (409) 832-1924 *J* **U.S. Army Recruiting - Beaumont** 6755 Phelan Dr, 🔘 Beaumont, TX 77706 **U.S. Army Recruiting - Beaumont** 409-833-6841

| Triangle Area Network | Triangle Area Network | 1495 N. 7th , |
|--|--|---|
| The Salvation Army Thrift Store | The Salvation Army Thrift Store | 4295 College St, |
| The Salvation Army | The Salvation Army | 2350 IH-10 East, |
| The Habitat Restore | The Habitat Restore | 610 Trinity, ◎ Beaumont, TX 77701 (409) 832-5853 ৶ |
| The Children's Center, Inc. | The Children's Center, Inc. | 2410 Laurel Ave, |
| The Caroline Gilbert Henchee House Re | The Caroline Gilbert Henchee House Restoration, Maintanence, and Man | |
| The Best Year's Center | The Best Year's Center | 780 S. 4th Street, ◎ Beaumont, TX 77701 (409) 838-1902 ৶ |
| The Arc of Greater Beaumont | The Arc of Greater Beaumont | 4330 Westridge LN, |
| Texas Oncology-Mamie McFaddin Ward Ca | Texas Oncology-Mamie McFaddin Ward Cancer Treatment Center | 690 N. 14th St, ◎ Beaumont, TX 77702 (409) 899-7180 ৶ |

Beaumont, TX 77701 **Texas Energy Museum** (409) 833-5100 J **Symphony of Southeast Texas** 4345 Phelan Boulevard, Suite 105, Beaumont, TX 77707 **Symphony of Southeast Texas** (409) 892-2257 J **Surviving Parents Of SETX Organization** 3985 East Lucas Street, Beaumont, Texas 77703 Surviving Parents Of SETX Organizatio... <u>(409) 229-8687</u> $\sqrt{}$ **STARK Museum of Art** 601 Green Avenue, Orange, TX 77630 **STARK Museum of Art** <u>(409) 886-2787</u> *§* St. James United Methodist Church Beaumont, Texas 77701 St. James United Methodist Church <u>(409) 833-4867</u> *§* St. Anthony Cathedral School 850 Forsythe, 🛇 Beaumont, TX 77701-2890 St. Anthony Cathedral School <u>(409) 832-3486</u> *J* St. Anne Catholic School 375 North Eleventh Street, Beaumont, TX 77702 St. Anne Catholic School <u>(409) 832-5939</u> *J* 5550 Jimmy Simmons Blvd., Spindletop - Gladys City Boomtown Museum Beaumont, TX 77705 <u>Spindletop - Gladys City Boomtown</u> (409) 880-1750 *3* <u>Mus...</u> **Southeast Texas Soldier's Advocate** 87 North I-10, Suite 102, Beaumont, TX 77707 **Southeast Texas Soldier's Advocate** <u>(409) 239-5722</u> \varnothing

rexas ⊏nergy wuseum

Southeast Texas Nonprofit Development Center

700 North St, Suite O, Beaumont, TX 77701

<u>buu iviain Street,</u> ♥

Sea Rim Striders

(409) 673-7060

| Samaritan Counseling of Southeast Tex | Samaritan Counseling of Southeast Texas | 7980 Anchor Dr Bldg 500 , |
|--|--|--|
| Sales and Marketing Executives Club | Sales and Marketing Executives Club | 1025 IH 10 North, Ste. 109, Beaumont, TX 77706 (409) 962-2828 Ø |
| S.O.C. Save Our Children, Children In | S.O.C. Save Our Children, Children In Motion, Inc. | 5475 Landry Lane, |
| Rotary Club of Beaumont | Rotary Club of Beaumont | 2355 IH-10 South, Suite 213, |
| RISE Center for Independent Living | RISE Center for Independent Living | 755 So. 11th Street, Suite 101, ◎ Beaumont, TX 77701 (409) 832-2599 Ø |
| Recovery Council of Southeast Texas | Recovery Council of Southeast Texas | 4675 Washington Blvd, Suite C, |
| Plum Nearly Ranch | Plum Nearly Ranch | 2125 Hebert Road, ◎ Beaumont, TX 77705 (409) 722-1192 ৶ |
| One City Church | One City Church | 2350 Eastex Freeway, |
| Nutrition & Services for Seniors | Nutrition & Services for Seniors | 4590 Concord Road, |

| Monsignor Kelly Catholic High School | Monsignor Kelly Catholic High School | 5950 Kelly Drive, ◎ Beaumont, TX 77707-3599 (409) 866-2351 ৶ |
|--|--|---|
| Mental Health America of Southeast Te | Mental Health America of Southeast Texas | 700 N. Street, Suite 95, |
| Magnolia Cemetery Company | Magnolia Cemetery Company | 2291 Pine St., |
| Lutcher Theater | Lutcher Theater | 707 Main, ◎ Orange, TX 77630 (409) 886-5535 ৶ |
| LifeShare Blood Centers | LifeShare Blood Centers | 4305 Laurel Avenue, ◎ Beaumont, TX 77707 (409) 980-8214 ৶ |
| Leadership Southeast Texas | Leadership Southeast Texas | 3749 Hwy 69 N., |
| Land Manor, Inc-Adams House | Land Manor, Inc-Adams House | 4655 Collier, ◎ Beaumont, TX 77706 (409) 838-3946 ৶ |
| Lamar State College Port Arthur | Lamar State College Port Arthur | 1500 Proctor St, |
| KidsRKids Beaumont | KidsRKids Beaumont | 6410 Delaware, |

Harvest House

3395 Highland Ave, © Beaumont, TX 77705

(409) 898-4005 J

Hope Women's Resource Clinic

| Habitat for Humanity of Jefferson Cou | Habitat for Humanity of Jefferson County | 610 Trinity, © Beaumont, TX 77701 (409) 832-5853 |
|---|---|--|
| >EHAMBER | Greater Beaumont Chamber of Commerce | 1110 Park Street, |
| Goodwill Industries of Southeast Texa | Goodwill Industries of Southeast Texas, Inc. | 3445 Phelan, Suite 200, |
| Golden Triangle Chapter of the Links, | Golden Triangle Chapter of the Links, Incorporated | 8045 Palmetto Dunes Cir, |
| Golden Triangle Baptist Network | Golden Triangle Baptist Network | 555 N. 10th Street, ◎ Beaumont, TX 77702 (409) 832-1110 ৶ |
| <u>Girl's Haven, Inc.</u> | Girl's Haven, Inc. | 3380 Fannin Street, |
| Garth House, Mickey Mehaffy Children' | Garth House, Mickey Mehaffy Children's Advocacy Program Inc. | 1895 McFaddin, |
| First Baptist Church | First Baptist Church | 3739 North Major Drive, |
| Formilly Compliance of Courth agent Tours | Family Services of Southeast Texas | <u>3550 Fannin,</u> |

Family Services of Southeast Texas

<u>(409) 833-2668</u> *§*

| Discovery Learning Center, LLC | Discovery Learning Center, LLC | 6130 Muela Creek Drive, |
|--|--|---|
| Digital Workforce Academy | Digital Workforce Academy | 5091 Rolfe Christopher Dr, Suite #117, |
| Delta Sigma Theta Sorority, Beaumont | Delta Sigma Theta Sorority, Beaumont Alumnae Chapter | P. O. Box 20599, ◎ Beaumont, TX 77720 (409) 291-9114 ৶ |
| Crisis Center of Southeast Texas, Inc | Crisis Center of Southeast Texas, Inc. | 700 North St., Suite 18, |
| Crime Stoppers of Southeast Texas 409 | Crime Stoppers of Southeast Texas 409-833-TIPS | 700 North, ◎ Beaumont, Texas 77704 (409) 333-4088 ৶ |
| Creative Corrections Education Founda | Creative Corrections Education Foundation | 6545 Calder Ave., ◎ Beaumont, TX 77706 (409) 861-2536 ৶ |
| Creative Corrections | Creative Corrections | 6675 Calder, |
| Communities In Schools, Southeast Tex | Communities In Schools, Southeast Texas, Inc. | 350 Pine St., Ste 418, |
| College Street Health Care Center | College Street Health Care Center | 4150 College Street, © Beaumont, TX 77707 (409) 842-2244 Visit Website (#) |

<u>Visit Website</u>

| | Christus Southeast Texas Foundation | <u>2830 Calder,</u> |
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| Christus Southeast Texas Foundation | | <u>Beaumont, TX 77702</u> (409) 899-7555 ∂ |
| Christus Southeast Texas Foundation | | Visit Website |
| | CHRISTUS Preventive Medicine | 5875 North Major Drive, © Beaumont, TX 77713 |
| CHRISTUS Preventive Medicine | | (409) 236-8678 <i>J</i> |
| | Cheddar's Casual Cafe | 3815 IH-10 South, |
| Cheddar's Casual Cafe | | <u>Beaumont, TX 77705</u> (409) 840-5333 ৶ |
| | Catholic Charities of Southeast Texas | 2780 Eastex Freeway, © Beaumont, TX 77703 |
| Catholic Charities of Southeast Texas | | (409) 924-4400 S |
| | CASA of Southeast Texas | 2449 Calder Avenue, © |
| CASA of Southeast Texas | | <u>Beaumont, TX 77702-1919</u> (409) 832-2272 夕 |
| | Cajun Country Cookers Inc. | 902 Bowie St., |
| Cajun Country Cookers Inc. | | (409) 832-4170 D |
| | Buckner Children & Family Services | 9055 Manion Drive, © |
| Buckner Children & Family Services | | <u>Beaumont, TX 77706</u> (409) 866-0976 ∂ |
| | Boys Haven of America, Inc | 3655 North Major Drive, © |
| Boys Haven of America, Inc | | <u>Beaumont, TX 77713</u> (409) 866-2400 X 124 ৶ |
| Bob Hope School | Bob Hope School | <u>4545 Hwy 73,</u> |
| | | (409) 983-3244 <i>S</i> |

Big Thicket Association/Neches River Adventures 700 North Street , Sutie 79, Beaumont, TX 77701 Big Thicket Association/Neches River ... (409) 790-5399 *J* **Better Business Bureau Serving Southeast Texas** 550 Fannin Street, Suite 100, Beaumont, TX 77701-3101 **Better Business Bureau Serving** (409) 835-5348 *J* Southe... Benign Essential Blepharospasm Research Foundation, 755 South 11th Street, Suite 211, Inc. Beaumont, TX 77702 **Benign Essential Blepharospasm** <u>(409) 832-0788</u> *③* Resear... Ben Rogers I Have A Dream Program Beaumont, TX 77726 Ben Rogers I Have A Dream Program <u>(409) 832-1999</u> $\sqrt{}$ **Beaumont Products & Services** Beaumont, TX 77705 **Beaumont Products & Services** (409) 832-8849 *3* **Beaumont Main Street** 505 Orleans , Suite 103, Beaumont, TX 77701 **Beaumont Main Street** <u>(409) 838-2202</u> *§* **Beaumont Housing Authority** Beaumont, TX 77701 **Beaumont Housing Authority** <u>(409) 951-7200</u> **Beaumont Heritage Society** 2240 Calder Ave, 💿 Beaumont, TX 77701 **Beaumont Heritage Society** 409-832-4010 **Beaumont Founders Lions Club** 4265 Cooledge, 💿 Beaumont, TX 77706 **Beaumont Founders Lions Club** <u>(409) 504-1572</u> \varnothing **Beaumont Elks Lodge 311**

| Beaumont Community Players | Beaumont Community Players | 4155 Laurel St., |
|---------------------------------------|---|---|
| Beaumont Children's Museum | Beaumont Children's Museum | Beaumont Civic Center 701 Main St. , |
| Babe Didrikson Zaharias Foundation | Babe Didrikson Zaharias Foundation | 2135 Brewton Circle, |
| Associated General Contractors of Sou | Associated General Contractors of Southeast Texas | 5458 Avenue A, |
| Art Museum of Southeast Texas | Art Museum of Southeast Texas | 500 Main Street, ◎ Beaumont, TX 77701 (409) 832-3432 ৶ |
| Apartment Association of Southeast Te | Apartment Association of Southeast Texas | 7770 Gladys Ste B, |
| Anayat House, Inc. | Anayat House, Inc. | 1025 N. 14th Street, ◎ Beaumont, TX 77702 (409) 833-0649 ৶ |
| American Red Cross of Southeast and D | American Red Cross of Southeast and Deep East Texas | 505 Milam, |
| | | |

Alcohol & Drug Abuse Council of Deep East Texas

Baptist Hospitals of Southeast Texas Community Health Needs Assessment and Implementation Plan Community Hospital Corporation

Alcohol & Drug Abuse Council of Deep

<u>(409) 600-2427</u> *§*

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Health Care

Q go All Categories... Keyword ↑<u>2</u> ⊕ ⊚ ⊞ Results Found: 77 3720 Corley, 🛇 **Acadian Ambulance Service** Beaumont, TX 77701 **Acadian Ambulance Service** <u>(409) 833-3800</u> *§* **Advanced Cardiovascular Specialists** 755 N. 11th Street, Suite P2200, Beaumont, TX 77702 **Advanced Cardiovascular Specialists** (409) 892-1192 *J* **Affinity Hospice** 755 S. 11th Street, Suite 205, Beaumont, TX 77701 **Affinity Hospice** <u>(409) 299-4626</u> *J* <u>Visit Website</u> **Altus Homecare** Beaumont, TX 77701 **Altus Homecare** <u>(409) 835-2828</u> *J* 755 North 11th Street, Suite P3600, **Anesthesia Associates** Beaumont, TX 77702 **Anesthesia Associates** <u>(409) 838-5214</u> <u>Visit Website</u> **Arden Place of Beaumont** 4195 Milam, 💿 Beaumont, TX 77707 **Arden Place of Beaumont** <u>(409) 842-4550</u> *§* <u>Visit Website</u> **Arola Chiropractic & Acupuncture, PLLC** Beaumont, Texas 77706 Arola Chiropractic & Acupuncture, PLL... (409) 866-4325 J **Audibel Hearing Aid Center** 5475 Highway 105, 💿 Beaumont, TX 77708 **Audibel Hearing Aid Center** (409) 892-8840

| Baptist Hospitals of Southeast Texas | Baptist Hospitals of Southeast Texas | 3080 College, ◎ Beaumont, TX 77701 (409) 212-5000 ৶ |
|---------------------------------------|---|---|
| Baptist Rheumatology Center | Baptist Rheumatology Center | 740 Hospital Drive #150, |
| Beaumont Emergency Center | Beaumont Emergency Center Beaumont Emergency Center is a freestanding, full-service Emergency Department open 24/7 to treat all of your emergencies without the wait. We serve all communities | 4004 College St., |
| Beaumont ISD Career & Technical Educa | Beaumont ISD Career & Technical Education (CTE) Education, Industry-Based Certifications, Work-Based Learning, Practicums/Internships | 2330 North Street, |
| Beaumont Nursing and Rehab | Beaumont Nursing and Rehab | 1175 Denton Street, |
| Beaumont Pediatric Center, PLLC | Beaumont Pediatric Center, PLLC | 3127 College Street, |
| Best Hospice Care of Texas | Best Hospice Care of Texas | 3120 Fannin Street, |
| Beyond Words, PLLC | Beyond Words, PLLC | 6755 Phelan Blvd , #38, |
| Blood and Plasma Research, Inc. | Blood and Plasma Research, Inc. | 85 North 23rd Street, ◎ Beaumont, TX 77707-2469 (409) 835-7268 ৶ |

| Blue Cross and Blue Shield of Texas, | Blue Cross and Blue Shield of Texas, Inc. | 2615 Calder, Suite 700, |
|---|--|---|
| Bonne Vie | Bonne Vie | 8595 Medical Center Blvd., |
| Brookdale Dowlen Oaks | Brookdale Dowlen Oaks | 2250 N Dowlen Rd, |
| Business Health Partners | Business Health Partners | 3749 Hwy 69, |
| Christus Hospital - St Elizabeth's Ou | Christus Hospital - St Elizabeth's Outpatient Pavilion | 755 North 11th St Beaumont, TX 77702 (409) 899-8549 Visit Website |
| Christus Minor Care- Beaumont | Christus Minor Care- Beaumont | 3939 Dowlen Rd Ste. 19, |
| Christus Orthopedic Specialty Center | Christus Orthopedic Specialty Center-Beaumont Bone & Joint | 3650 Laurel Street, |
| Christus Southeast Texas Bariatric Ce | Christus Southeast Texas Bariatric Center | 3030 North Street Ste. 340, |
| CHRISTLS. SOUTHEAST TEXAS Health System | CHRISTUS Southeast Texas Health System | 2830 Calder Avenue, |

| CHRISTUS Wilton P. Hebert Health & We | CHRISTUS Wilton P. Hebert Health & Wellness Center | 3030 North St., © Beaumont, TX 77702 (409) 899-7777 |
|---------------------------------------|--|--|
| | | <u>Visit Website</u> |
| | Cobb Family Chiropractic | 3965 Phelan Blvd., Ste 109, |
| Cobb Family Chiropractic | | <u>(409) 835-7676</u> <i>J</i> |
| | Compassion Healthcare | 3442 Eastex Freeway, © Beaumont , TX 77703 |
| Compassion Healthcare | | (409) 835-8357 J |
| | | <u>Visit Website</u> |
| | Dauphin Women's Center | 740 Hospital Dr. #140, |
| Dauphin Women's Center | | (409) 212-7950 S |
| | DiscoveResearch, Inc | <u>3515 Fannin, Suite 102,</u> |
| DiscoveResearch, Inc | | <u>Beaumont, TX 77701</u> (409) 813-1190 ৶ |
| | Dowlen Medical Center | <u>2342 Dowlen</u> , |
| Dowlen Medical Center | | (409) 861-0000 J |
| | | <u>Visit Website</u> \bigoplus |
| | Endoscopy Center of Southeast Texas | 950 North 14th Street, © Beaumont, TX 77702 |
| Endoscopy Center of Southeast Texas | | (409) 833-5555 <i>S</i> |
| | Enhance Wellness | <u>3515 Fannin Ste 105,</u> |
| Enhance Wellness | | <u>Beaumont, TX 77701</u> (409) 853-1000 ≥ |
| | Exceptional Emergency Center - Beaumont | 4755 Eastex Fwy, ◎ Beaumont, Texas 77706 |
| Exceptional Emergency Center - | | |
| Beaumo | | <u>(409) 924-0055</u> 🔌 |

| <u>Beaumont, TX 77707</u> (409) 833-0444 <i>싱</i> |
|---|
| 3129 College Street, |
| 2965 Harrison Street, Suite 111, |
| 3190 North Street, |
| 3130 Stagg <u>Drive</u> , |
| 2450 N. Major Drive, ◎ Beaumont, TX 77713 (409) 840-5640 ② |
| 550 Fannin Street, Suite 1200, ◎ Beaumont, TX 77701 (409) 813-1028 ৶ |
| 6450 Folsom Drive, ◎ Beaumont, TX 77706 (409) 835-0524 ৶ |
| <u>Homebased,</u> |
| |

| Leffe ween Neuroine and Debahilitation | | Beaumont, TX 77708 |
|--|--|---|
| Jefferson Nursing and Rehabilitation | | <u>(409) 892-6811</u> |
| | Jerry L. Burd, D.D.S., Inc. | <u>3555 Delaware Street,</u> |
| Jerry L. Burd, D.D.S., Inc. | | <u>(409) 898-3388</u> <i>Э</i> |
| | Joel Lane Smith, D.D.S. | 4330 Calder Avenue, © |
| Joel Lane Smith, D.D.S. | | <u>Beaumont, TX 77706-4631</u> <u>(409) 895-0089</u> <i>ਹੈ</i> |
| | Kindred Hospice | 8050 Eastex Fwy, Pagement TV 77708 |
| <u>Kindred Hospice</u> | | <u>Beaumont, TX 77708</u> <u>(409) 924-0085</u> <i>∂</i> |
| | | <u>Visit Website</u> |
| | King's Pharmacy of Beaumont | <u>3610 N. Major Drive,</u> |
| King's Pharmacy of Beaumont | | <u>(409) 860-0040</u> <i>J</i> |
| | | <u>Visit Website</u> |
| | Legacy Community Health | <u>450 N. 11th St.,</u> |
| <u>Legacy Community Health</u> | | <u>(409) 242-2577</u> <u>Visit Website</u> ⊕ |
| | Legacy Dental of Beaumont | 6480 Eastex Fwy., Ste. A, Beaumont, TX 77708 |
| <u>Legacy Dental of Beaumont</u> | | (409) 241-8383 J |
| | | <u>Visit Website</u> |
| | Lovoi & Sons Pharmacy, Inc. | <u>3480 Fannin Street,</u> |
| Lovoi & Sons Pharmacy, Inc. | | <u>(409) 833-7538</u> ఎ |
| | Magnolia Manor - Cantex Health Care Center | <u>4400 Gulf,</u> |
| Magnolia Manor - Cantex Health Care | | <u>Groves, TX 77619</u> <u>(409) 962-5785</u> ∂ |
| <u>C</u> | | Visit Website |
| | | |

Promptu Immediate Care

Profile by Sanford

(409) 600-8901 *J*

Profile by Sanford

Urgent Care centers located in Beaumont and Port Arthur. Accepting most insurances as well as Medicare, Tricare and Workers Compensation

<u>(409) 225-5924</u> *§*

| Revivify Medical Spa | Revivify Medical Spa | 3560 Delaware Street, Suite 107, |
|--|---|---|
| Riceland Healthcare | Riceland Healthcare | 85 IH 10 North, Suite 111, |
| Southeast Texas Air Rescue | Southeast Texas Air Rescue | 2900 North Street, Suite 408, |
| Southeast Texas Gastroenterology Asso | Southeast Texas Gastroenterology Associates, P.A. | 950 North 14th Street, Suite 100, |
| <u>Spindletop Center</u> | Spindletop Center | 655 South 8th Street, © Beaumont, TX 77701 (409) 784-5400 Visit Website |
| Spindletop Hill Nursing and Rehabilit | Spindletop Hill Nursing and Rehabilitation | 1020 S. 23rd Street, |
| Sunrise Rehab and Recovery for Vetera | Sunrise Rehab and Recovery for Veterans | 1106 N Interstate 35, |
| Texas State Optical | Texas State Optical | 5910 Muela Creek Dr. Suite A, |

| | environment. With two locations serving the Southeast | <u>Visit Website</u> |
|--|---|--|
| The Medical Center of Southeast <u>Texas</u> | The Medical Center of Southeast Texas - Beaumont Campus The Medical Center of Southeast Texas Beaumont Campus is dedicated to providing leading-edge, exceptional emergency, surgical and diagnostic services to the Southeast Texas | 6025 Metropolitan Drive, © Beaumont, TX 77706 (409) 617-7700 \mathcal{J} Visit Website \oplus |
| Triangle Area Network | Triangle Area Network | 1495 N. 7th , |
| TSO of Beaumont | TSO of Beaumont | 138 Gateway, ◎ Beaumont, TX 77701 (409) 835-2041 ৶ |
| Victory Medical Equipment, Inc. | Victory Medical Equipment, Inc. | 3442 Eastex Fwy., Ste. A, |
| WEAVER AND JAYNES DENTISTRY PLLC | WEAVER AND JAYNES DENTISTRY PLLC | 3590 Blackmon Lane, Suite 1, |

The Medical Center of Southeast Texas

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2555 Jimmy Johnson Blvd, © Port Arthur, TX 77640

(409) 724-7389 *J*

Hospice

| Beaumont | Location | Phone No. | Fax No. | Insurance |
|---|--|------------------------------|------------------|---|
| Affinity Hospice | 755 S. 11 th St. Ste. 205 Bmt. TX 77701 | 409-299-4626 | | |
| Amedisys Hospice | 350 Pine St. Suite 755 Beaumont, TX 77701 | 409-239-0022 | 409-540- 2584 | |
| Altus Hospice | 3821 Stagg Dr. Beaumont, TX 77701 | 409-832-4582 | 409-832- 6345 | All |
| Best Hospice | 3800 Highway 365, Suite 137, Port Arthur, TX | 409-356-9271 | 409-299- 3409 | All |
| Harbor Hospice | 2450 North Major Drive, Beaumont, TX | 409-840-5640 409-981-1800 | 409-840- 5643 | |
| Buckner Hospice | 7080 Calder Avenue, Beaumont Tx 77706 | 409-866-0400 | 409-866- 0461 | Contact is Wendy |
| Compassion Care Hospice (Allen Ayers) | 2528 Calder Ave. Beaumont, TX 77702 | 409-835-8357 | 409-835- 8327 | On file |
| Gentiva (formerly Odyssey Healthcare)-Dr Fowler med dir | 8050 E. TX. Freeway Beaumont, TX | 409-924-0085 | 409-924- 0448 | All |
| Heart to Heart Hospice | 550 Fannin Street Beaumont, TX 77701 | 409-813-1028 | | |
| Hospice Plus | 2615 Calder Suite 660, Beaumont, TX, 77702 | 409-832-6700 | 409-832- 6703 | All (in network w/ BCBS, United, Medicare & Medicaid) |
| Intrepid USA Hospice @ Home | 87 I-10 N. suite101 Bmt. TX | 409-373-5001 | 409-291- 5492 | |
| Professional Healthcare | 2533 Calder Ave. Beaumont, TX 77701 | 409-212-0205 | 409-212- 0208 | |
| Riceland Hospice | 1420 West | 409-842-1112 | 409-840- | Medicare77707, BCBS & |

| | Cardinal Drive Beaumont, TX 77705 | | 4104 | any priv. |
|---|---|--|--|--|
| Heart of Texas | 2688 Calder | 409-832-3311 | 409-832- | All insurance |
| | Ave. | | 3312 | Non funded |
| | Beaumont, TX | | | |
| | 77702 | | | |
| Southeast Texas | 912 W. Cherry | 409 886 0622 | 409 886 | |
| Hospice | Orange, TX | | 0623 | |
| | 77631 | | | |
| Texas Home | 5683 Eastex | 409-899-1152 | 409-898- | All (some ins. Don't refer |
| Health Hospice | Frwy | | 0155 | in networks) |
| | Beaumont, TX | | 1-888-400- | |
| T : ' II : | 77706 | 7D1 | 5092 (main) | |
| Trinity Hospice | Edison Plaza | Theresa | | |
| | Suite 711 | Nolan | | |
| Texas Total Care | 940 West | 409-504-8197 409-769-3414 | 409-769- | Madiagra Cara Plus |
| | | 1-888-226- | 409-769- 3769 | Medicare, Care Plus, |
| Hospice | Freeway Vidor, TX 77662 | 1849 | 3709 | Care Improvement, VA- Tricare |
| Orange | Location | Phone No. | Fax No. | Insurance |
| Southeast Texas | 912 W. Cherry | 409-886-0622 | 409-886- | Contracts w/ all |
| Hospice | Orange, TX | 109 000 0022 | 0623 | |
| Woodville | Location | Phone No. | Fax No. | Insurance |
| 1 st Quality | 716 West Bluff | 409-331-9909 | 409-331- | 12.2.2.2.2 |
| Hospice, LLC | Woodville, TX | | 9913 | |
| | 75979 | | | |
| Hemphill | Location | Phone No. | Fax No. | Insurance |
| River City | 170 Main | 409-787-1500 | 409-787- | Medicare/Medicaid |
| Hospice | Street, Ste B | | 1501 | private insurances |
| | II1. 111 TX | | | 1 |
| | Hemphill, TX | | | 1 |
| | 75948 | | | - |
| Jasper | 75948 Location | Phone No. | Fax No. | Insurance |
| Jasper Affinity Hospice | 75948 | Phone No. 409-384-5995 | 936-639- | - |
| Affinity Hospice | 75948 Location Jasper | 409-384-5995 | 936-639- 2629 | Insurance |
| Affinity Hospice River City | 75948 Location Jasper 2014 S. | | 936-639- 2629 409-383- | Insurance Medicare/Medicaid |
| Affinity Hospice | 75948 Location Jasper 2014 S. Wheeler | 409-384-5995 | 936-639- 2629 | Insurance |
| Affinity Hospice River City Hospice | 75948 Location Jasper 2014 S. Wheeler Jasper, Tx | 409-384-5995 409 383 0788 | 936-639- 2629 409-383- 0780 | Insurance Medicare/Medicaid private insurances |
| Affinity Hospice River City Hospice Chambers | 75948 Location Jasper 2014 S. Wheeler | 409-384-5995 | 936-639- 2629 409-383- | Insurance Medicare/Medicaid |
| Affinity Hospice River City Hospice Chambers County | 75948 Location Jasper 2014 S. Wheeler Jasper, Tx Location | 409-384-5995 409 383 0788 Phone No. | 936-639- 2629 409-383- 0780 Fax No. | Insurance Medicare/Medicaid private insurances Insurance |
| Affinity Hospice River City Hospice Chambers County A-Med Comm. | 75948 Location Jasper 2014 S. Wheeler Jasper, Tx Location Out of Texas | 409-384-5995 409 383 0788 | 936-639- 2629 409-383- 0780 Fax No. 409-933- | Insurance Medicare/Medicaid private insurances |
| Affinity Hospice River City Hospice Chambers County A-Med Comm. Hospice | 75948 Location Jasper 2014 S. Wheeler Jasper, Tx Location Out of Texas City | 409-384-5995 409 383 0788 Phone No. 409-935-0169 | 936-639- 2629 409-383- 0780 Fax No. 409-933- 1770 | Insurance Medicare/Medicaid private insurances Insurance All |
| Affinity Hospice River City Hospice Chambers County A-Med Comm. Hospice Baytown | 75948 Location Jasper 2014 S. Wheeler Jasper, Tx Location Out of Texas City Location | 409-384-5995 409 383 0788 Phone No. 409-935-0169 Phone No. | 936-639- 2629 409-383- 0780 Fax No. 409-933- 1770 Fax No. | Insurance Medicare/Medicaid private insurances Insurance All Insurance |
| Affinity Hospice River City Hospice Chambers County A-Med Comm. Hospice | 75948 Location Jasper 2014 S. Wheeler Jasper, Tx Location Out of Texas City | 409-384-5995 409 383 0788 Phone No. 409-935-0169 | 936-639- 2629 409-383- 0780 Fax No. 409-933- 1770 | Insurance Medicare/Medicaid private insurances Insurance All |

| Friendswood | Location | Phone No. | Fax No. | Insurance |
|--------------------------------|------------------------------|---------------|---------|-----------|
| Vitas Healthcare | 211 E. | 713-663-7777 | | |
| of TX | Parkwood Ste. | | | |
| | 108 | | | |
| Houston | Location | Phone No. | Fax No. | Insurance |
| A-Med Comm | 3535 Briarpark | 1-800-377- | | |
| Hospice | Dr. | 7260 | | |
| American | 7322 Southwest | 713-995-5929 | | |
| Hospice | Frwy. Ste. 570 | | | |
| American | 8401 | 713-339-3577 | | |
| Hospice | Westheimer | | | |
| Christus St. | 1404 St. Joseph | 713-655-7284 | | |
| Joseph | Pkwy | | | |
| Compassionate | 2020 N. Loop | 713-667-3247 | | |
| Care Hospice of | W. Ste. 140 | | | |
| Houston, LLC | | | | |
| East Harris | 1313 Holland | 713-450-4500 | | |
| County Hospice | Ave. Ste. 2 | | | |
| Services, LLC | | | | |
| Heartland Home | 13310 Beamer | 281-484-9696 | | |
| Health (Care and | Ste. E | | | |
| Hospice) | | | | |
| Hospice Alpha | 3505 Sage Rd. | 713-899-6083 | | |
| | Ste. 160 | | | |
| Hospice Care | 540 Normandy | 713-453-8862 | | |
| Team | St. | | | |
| Hospice | 427 W. 20 th Ste. | 713-864-2626 | | |
| Preferred Choice | 603 | | | |
| Houston Hospice | 5206 FM 1960 | 281-587-2218 | | |
| IIt. II | W | 712 467 7422 | | |
| Houston Hospice | 1905 Holcombe Blvd | 713-467-7423 | | |
| Houston Hospica | | 713-468-2441 | | |
| Houston Hospice and Palliative | 8811 Gaylord Ste. 100 | /13-408-2441 | | |
| Care | Sie. 100 | | | |
| Life's Solutions | 8989 | 713-821-3000 | | |
| Hospice Care | Westheimer | /13-021-3000 | | |
| Odyssey | 2636 S. Loop | 713-592-5600 | | |
| Healthcare of | W. Ste. 210 | , 13 372-3000 | | |
| Houston | 11. Stc. 210 | | | |
| Prayer of Jabez | 9800 Northwest | 713-290-1746 | | |
| Hospice | Frwy | ,15 250 1710 | | |
| Vitas Care | 701 N. Post Oak | 713-290-1746 | | |
| Family Hospice | Road | ,15 250 1710 | | |
| Vitas Healthcare | 4828 Loop | 713-663-7777 | | |
| . Ital Hammonio | Central Dr | . 10 000 1111 | | |
| | | | | |

| Vitas Healthcare | 3845 FM 1960 | 281-895-6351 | | |
|------------------|-----------------|--------------|---------|-----------|
| of TX | Ste. 390 | | | |
| Vitas Healthcare | 303 Lantern | 832-249-6977 | | |
| of TX | Bend Dr. | | | |
| Vitas Healthcare | 777 N. Post Oak | 713-263-9493 | | |
| of TX | Rd. | | | |
| Humble | Location | Phone No. | Fax No. | Insurance |
| Northeast | 9813 Memorial | 281-540-7852 | | |
| Hospice Service | Blvd | | | |
| Katy | Location | Phone No. | Fax No. | Insurance |
| Katy Hospice | 810 S. Mason | 281-347-5690 | | |
| | Rd. Ste. 303 | | | |
| Kingwood | Location | Phone No. | Fax No. | Insurance |
| Grace Hospice of | 2807 King | 281-361-6032 | | |
| Texas | Crossing Dr. | | | |
| | Ste. 342 | | | |
| Lake Jackson | Location | Phone No. | Fax No. | Insurance |
| Helping Hands & | 418 Plantation | 979-297-3775 | | |
| Hearts Hospice | Dr. | | | |
| Hospice Care | 107 West Wat | 979-297-6043 | | |
| Team | Ste. 29 | | | |
| League City | Location | Phone No. | Fax No. | Insurance |
| Regency Hospice | 2800 W. Main | 281-557-7429 | | |
| | St. Ste. C | | | |
| Texas City | Location | Phone No. | Fax No. | Insurance |
| A-Med | 8901 Emmett F. | 409-935-0169 | | |
| Community | Lawry | | | |
| Hospice | | | | |
| Hospice Care | 1708 Amburn | 409-938-0070 | | |
| Team | Rd. Ste. C | | | |
| Tomball | Location | Phone No. | Fax No. | Insurance |
| Lighthouse | 14011 Park Dr. | 281-290-7727 | | |
| Hospice | Ste. 201 | | | |

You have the right to choose your provider for your hospice needs. The following list of providers may include licensed and/or non-licensed facilities/providers in our surrounding area. Our hospital and its employees do not approve or recommend any of the listed providers, but only issue this list of providers who have requested to be on this list in order to help patients and families thoroughly examine and investigate any facilities or providers before use or placement. We will assist patients and their families at discharge with the decisions that they make for their further care and treatment by making referrals to the provider of your choice when possible. If you live outside the local area, we may be able to assist in finding a provider in an area per your request. In addition, there may be other providers that are recommended to you through your insurance carrier. If you need more information before making a decision please ask your Case Manager or Social Worker to assist you.



Long Term Acute Care Hospital (LTACH)

| LTACH | Location | Phone No. | Fax No. |
|---------------------------------|---|--------------------|--------------|
| Dubuis Hospital | 2830 Calder Ave. | 409-899-7680 | 409-899-8158 |
| | Beaumont, TX. 77702 | CM:7276 | |
| | | Nell:409-720-7210 | |
| | | | |
| | 524 Dr. Micheael E. Debakey | 337-491-7752 | 337-491-7586 |
| | Drive | | |
| | Lake Charles, LA 70605 | | |
| Mid Jefferson LTACH | 2600 HWY 365 Nederland, TX | 409-726-8800 | 409-726-8878 |
| | 77627 | Nikki:409-554-5480 | |
| | 860 South 8 th Street, Beaumont, | 409-347-8227 | |
| | TX, 77701 | | |
| Meadow Brook Specialty House | Lafayette, LA | 337-232-1905 | 337-261-1601 |
| Triumph Hospital | Central Line | 713-691-6556 | 713-884-3154 |
| | Baytown | 281-420-7800 | 281-420-7835 |
| | Channelview | 832-200-5500 | 832-200-1030 |
| | | | 832-200-1031 |
| | North Houston | 832-200-6000 | 832-200-3140 |
| | N.W. Houston | 832-249-2700 | 281-583-0890 |
| | S.W. Houston | 281-275-6000 | 281-491-7255 |
| Texas Specialty Hospital | Houston, TX | 713-640-2400 | 713-644-7514 |
| Select Specialty Hospital | Houston Heights | 713-802-8182 | 713-802-8626 |
| | Medical Center | 713-520-9595 | 713-520-7394 |
| Nexus Specialty Hospital | Woodlands, TX | 281-364-0317 | 713-482-3217 |
| | | 713-482-3385 | |
| Kindred Hospital | Pasedena | 713-473-9700 | 713-473-0990 |
| | Houston | 713-790-0500 | 713-790-1457 |
| | N.W. Houston | 281-517-1002 | 281-517-1005 |
| Health Bridge (Age 21 & | Houston | 713-724-3344 | 281-293-8117 |
| younger) | | 281-293-7774 | |
| Cornerstone | Bellaire | 713-295-5300 | 713-295-2862 |
| | Clear Lake | 281-332-3322 | 281-338-1095 |
| | Austin | 512-706-1904 | 512-706-1912 |
| | Sulphur, LA | 800-559-1999 | 337-310-6049 |

Baptist Hospitals of Southeast Texas honors and respects patient and family preferences when they are expressed, and when possible, gives patients the freedom to choose among participating Medicare providers of post hospital care services.

| Beaumont | Location | | Phone No. | Fax No. | Insurance | Hospice |
|--|------------------------------------|--|------------------------------|--|---|--|
| Calderwoods (Doesn't take Medicaid) | 7080 Calder 77706 | | SNF 409- 861-1123 | 409-861- 1002 409-861- 8469 | Medicare & Priv. Pay | On site (Buckner) & Harbor (1x contracts w/ Altus & New Century) |
| Beaumont Healthcare Center | 795 Lindbergh 77707 | | SNF 409- 842-2228 | 409-842- 2874 | On file Medicare, Medicaid, TXHS & most priv., Humana, Tricare,usfhp | Harbor & Altus |
| Beaumont Nursing and Rehabilitation | 1175 Denton Drive 77707 | | SNF 409- 842-3120 | 409-840- 5698 Ins.accepted Aetna Amerigroup Health Smt. Texan Plus | MCR,MCD Care Improv.+, NPX, CIGNA, Humana, Sterling, Superior HP groups, Tricare for life, BCBS | Afinity Altus Amed Best Compassion Heart of TX Heart to Heart Hospice Plus Kindred |
| Spindletop Hill (Formerly Clairmont) | 1020 South 23rd 77707 | | SNF 409- 842-9700 | 409-842- 1829 | On file Medicare, TXHS | Harbor, Altus, Odyssey, River City, New Century |
| College Healthcare Center | 4150 College St. 77707 | | SNF 409- 842-2244 | 409-842- 3399 | Medicare, Medicaid, Tx plus, Humana, Tricare,usfhp | River City, Harbor & Altus |
| Arden Place (Formerly The Oaks of Beaumont) | 4195 Milam 77707 | Dr Quraishi, Dr Blahey, Dr Levine follows his hospice | SNF 409- 842-4550 | E-Fax 682-268- 4608 | On file | Altus & Harbor Best Hospice Hospice Plus Kindred |
| Spring Creek Nursing and Rehabilitation | 2660 Brickyard Road 77703 | | SNF 409- 892-1533 | 409-892- 1405 | By case | Altus, Compassion, Harbor, Cosmos |
| Summer Place Nursing & Rehab | 2485 S. Major Drive 77707 | | 409-861- 4611 409-673- | 409-861- 4632 | Medicare, Medicaid, AETNA, TXHS, | |

| Jefferson | 3840 Pointe | 8234 Venus White Cell | 409-896- | Humana, USFHP & Care Improv+ Most BC plans Care | Girling, Harbor & River City (1x contracts) Harbor & New |
|--|-----------------------------------|--|--------------------------|---|---|
| Nursing and Rehabilitation Center | Parkway 77706 | 6811 | 5025 409-347- 0965 | Improv.+, Humana, BCBS, AETNA & TX+ | Century |
| Groves | Location | Phone No. | Fax No. | Insurance | Hospice |
| Magnolia Manor | 4400 Gulf 77619 | 409-962- 5785 | 409-962- 2944 | All Ins. But Cigna | Altus, Odyssey & River City (1x contracts) |
| Oak Grove Nursing Home | 6230 Warren 77619 | 409-963- 1266 | 409-962- 9622 | Work w/ most | Harbor, Odyssey & Altus |
| Port Arthur | Location | Phone No. | Fax No. | Insurance | Hospice |
| Bonne Vie | 8595 Medical Center Blvd | 409-721- 8600 Melanie Cell 409-365- 4036 | 866-436- 6895 | | |
| Cascades at Port Arthur (formerly Gulf Healthcare) | 6600 9 th Ave 77642 | 409-962- 5541 | 409-962- 4550 | On file | Contract w/ any |
| Senior Rehabilitation & Skilled Nursing Center | 8825 Lamplighter 77642 | 409-727- 1651 | 409-727- 2767 | Most Can do 1x contract (i.e United) | New Century, Altus |
| Orange | Location | Phone No. | Fax No. | Insurance | Hospice |
| Pinehurst Nursing & Rehabilitation | 3000 Cardinal Drive 77630 | 409-886- 8677 Joel Watts, Administrator / Admissions contact (cell # 988-6504) | 409-883- 9844 | On file | On file |
| The Meadows of Orange | 4201 FM 105 77630 | 409-745- 8085 Venus 409- 673-8234 | 409-883- 9203 | By case Medicare, TXHS | Indiv. contracts w/ all |

| Vidor | Location | Phone No. | Fax No. | Insurance | Hospice |
|---------------------------|--------------------|------------------|------------------|----------------------------|-------------------------------|
| Oakwood Manor | 225 S. Main | 409-769- | 409-769- | All Ins. | River City, TX |
| Nursing Home | 77662 | 3692 | 1390 | But Cigna | Total Care, |
| | | 409-769- | | | Harbor & |
| | | 5697 | | | Odyssey |
| Vidor Health & | 470 Moore | 409-769- | 409-769- | On file | Altus & |
| Rehab | Street | 2454 | 9324 | | Odyssey |
| ** | 77662 | DI N | T N | _ | *** |
| Kountze | Location | Phone No. | Fax No. | Insurance | Hospice |
| Kountze Nursing Center | Hwy. 1293 77625 | 409-246- 3418 | 409-246- 2129 | TXHS, TX+, USFHP & | Altus, Harbor, Professional & |
| Center | 77023 | Natasha | 2129 | BCBS (all | Odyssey |
| | | Brown (adm | | insurances | Odyssey |
| | | coord.) 409- | | w/ approval) | |
| | | 790-5122 | | wiappiovali | |
| Lumberton | Location | Phone No. | Fax No. | Insurance | Hospice |
| Village Creek | 705 N. Main | 409-755- | 409-755- | Medicare, | Altus, |
| Rehabilitation & | 77657 | 0100 | 4200 | Medicaid & | Odyssey, |
| Nursing Center | | | | Humana contracted | Harbor, |
| | | | | provider, Molina | Compassion, |
| | | | | and United | Compassionate |
| | | | | Medicaid Star, Medicare | Care, TX |
| | | | | Advantage and | Home Health |
| | | | | Medicaid Star | Hospice, River |
| | | | | Plus PAS. | City & Lakes Area |
| Silsbee | Location | Phone No. | Fax No. | Insurance | Hospice |
| Sissee | Location | i none ivo: | I da i vo. | Insurance | Позрісс |
| Pine Arbor | 705 FM 418 | 409-385- | 409-385- | TXHS, TX+, | All (same as |
| | W | 0033 | 8116 | USFHP & | Kountze) |
| | 77656 | Natasha | | BCBS (all | |
| | | Brown (adm | | insurances | |
| | | coord.) 409- | | w/ approval) | |
| | | 790-5122 | | | |
| | | | | | |
| Silsbee | 1105 FM 418 | 409-385- | 409-385- | Same as | Odyssey, |
| Convalescent | 77656 | 3784 | 0808 | Magnolia | Harbor, Altus |
| Center | | | | Manor & | & |
| | | | | Oakwood | Compassionate |
| | | | | | Care (1x |
| | | | | | contracts) |
| Silsbee Oaks | 920 East | 409-385- | 409-385- | No network- | TX Home |
| Health Care | Ave. L | 5571 | 3285 | run ins. | Health |
| | 77656 | | | Benefit | Hospice & |
| | | | | profile | Odyssey (1x |
| Υ | Location | Di N | E N | T | contracts) Hospice |
| Jasper | Location | Phone No. | Fax No. | Insurance | HOCKICA |
| Rayburn | 144 Bulldog | 409-381- | 409-381- | Medicare-no | Lakes Area, |

| Healthcare and Rehabilitation | Ave. 75951 | 8500 | 8515 | supplements | Affinity, Odyssey & Harbor |
|---|----------------------------------|------------------|--------------------------------------|---|--|
| Timber lake Health Care Center | 315 W. Gibson 75951 | 409-384- 5768 | 409-381- 8774 | Humana, BCBS, MCR, MCD | Harbor, River City, Odyssey & Lakes Area |
| Kirbyville | Location | Phone No. | Fax No. | Insurance | Hospice |
| Avalon Place | 700 N. Herndon 75956 | 409-423- 6111 | 409-423- 5807 409-423- 6355 | Humana, BCBS, TXHS (in process) & contracts out of network | River City, TX Home Health Hospice, Lakes Area, Odyssey, Harbor & Affinity (LT/1x contracts) |
| Winnie | Location | Phone No. | Fax No. | Insurance | Hospice |
| Arboretum Nursing & Rehabilitation Center of Winnie | 1215 Hwy 124 77665 | 409-296- 8200 | 409-296- 8212 | Humana, Care Improv.+, BCBS, Physicians Mutual, MCR,MCD | Odyssey & Harbor |
| Newton | Location | Phone No. | Fax No. | Insurance | Hospice |
| Shady Acres Nursing Home | 405 Shady Acres Lane 75966 | 409-379- 8912 | 409-379- 2851 | By case | Lakes Area, Odyssey & Harbor |
| Woodville | Location | Phone No. | Fax No. | Insurance | Hospice |
| Dogwood Trail Manor | 76 Hwy 190 W 75979 | 409-283- 8147 | 409-283- 3919 | On file | On file |
| Woodville Health & Rehab | 102 N. Beach Street 75979 | 409-283- 2555 | 409-283- 8446 | On file | Odyssey, Affinity, Lakes Area & Harbor (1x contracts) |
| Cleveland | Location | Phone No. | Fax No. | Insurance | Hospice |
| Cleveland Healthcare (Trach & Dialysis pts & in house dialysis as needed) | 903 East Houston 77327 | 281-593- 3737 | 281-593- 3762 | On file | Rose of TX Hospice, TriCare & Odyssey |
| Liberty | Location | Phone No. | Fax No. | Insurance | Hospice |
| Magnolia Place Nursing Home | 1620 Magnolia 77575 | 936-336- 8844 | 936-336- 5316 | By case | Embracing Hospice, Contreres, New Century, Odyssey, |

| | | | | | Professional, Faith & Family & Harbor |
|----------------|---------|----------|----------|---------|--|
| Liberty Health | 1206 N. | 936-336- | 888-965- | On file | Odyssey, |
| Care | Travis | 7247 | 6034 | | Profession, |
| | 77575 | | | | Compassionate |
| | | | | | Care, Altus & |
| | | | | | AMed |

Rehab Units & O/P Therapy and Wound Care

| Inpatient Rehab | Location | Phone No. | Fax No. |
|--------------------|-------------------------------|--------------|--------------|
| Baptist Rehab | 3080 College St. | 409-212-7530 | 409-212-7531 |
| | Beaumont, TX | | |
| | 77701 | | |
| Post-Acute Medical | 3395 Plaza 10 Dr. | 409-835-0835 | 866-533-0630 |
| | #A Beaumont, TX | | |
| | 77707 | | |
| Kate Dishman | | 409-899-8380 | 409-899-8381 |
| SETX Medical Rehab | 2555 Jimmy | 409-853-5737 | 888-839-6646 |
| | Johnson Blvd. 5 th | 409-853-5732 | 409-853-5731 |
| | Floor Port Arthur, | | |
| | TX 77640 | | |
| Baton Rouge Rehab | Baton Rouge, LA | 225-927-0567 | 225-231-3003 |
| | | 225-231-3008 | |
| | | (IP Admit) | |

| Outpatient Rehab | Location | Phone No. | Fax No. |
|----------------------------------|--------------|--------------|--------------|
| Baptist Rehab | Beaumont, TX | 409-212-7530 | 409-212-7531 |
| Bayside Community | Anahuac, TX | 409-267-4126 | |
| Golden Triangle Physical Therapy | Beaumont, TX | 409-813-1920 | 409-813-1486 |
| Moorman & Associates O/P | Beaumont, TX | 409-835-0033 | 409-835-0213 |
| Therapy | | | |
| Thera Specialist O/P Therapy | Jasper, TX | 409-384-7041 | 409-384-7064 |
| Outpatient Wound Care | Location | Phone No. | Fax No. |
| Wound Healing Center | Beaumont, TX | 409-212-6121 | 409-838-6779 |

Transportation

Q go All Categories... Keyword ↑ ⊕ ♥ ⊞ Results Found: 15 **Beaumont Business Music, Inc.** 2484 West Cardinal Drive, Suite 3, Beaumont, TX 77705-4721 **Beaumont Business Music, Inc.** (409) 842-5982 J Cat5 Resources, LLC 3004 Nederland Avenue, Nederland, TX 77627 Cat5 Resources, LLC (409) 241-8071 *3* **Corvette Specialists** 12359 Hwy 90, Beaumont, TX 77713 **Corvette Specialists** <u>(409) 866-7506</u> *J* **Cowboy Harley-Davidson** 1150 IH-10 South, 💿 Beaumont, TX 77701 **Cowboy Harley-Davidson** <u>(409) 840-6969</u> *J* **Deep South Productions** Sulphur, LA 70665 **Deep South Productions** (337) 626-2235 Visit Website **Grease Monkey Midwest, LLC** 3610 W. Lucas, 💿 Beaumont, TX 77706 **Grease Monkey Midwest, LLC** <u>(409) 892-4747</u> \Im **Gulf Coast Audio** 1265 I-10 South, 🔘 Beaumont, TX 77701 **Gulf Coast Audio** (409) 838-5522 J <u>Visit Website</u> Infinity Connections, Inc. 11085 Eastex Fwy, Ste. B, Beaumont, TX 77701 **Infinity Connections, Inc.** <u>(409) 860-0333</u> <u>Visit Website</u>

| LSJ Trucking, Inc. | LSJ Trucking, Inc. | 5020 Fannett Rd., |
|-------------------------------------|------------------------------------|---|
| Moran-Gulf Shipping Agencies, Inc. | Moran-Gulf Shipping Agencies, Inc. | 2615 Calder, |
| <u>PV Rentals</u> | PV Rentals | 1210 N Memorial Fwy., |
| Sabine Pilots Service, Inc. | Sabine Pilots Service, Inc. | 5148 West Parkway, ◎ Groves, TX 77619 (409) 722-3126 ৶ |
| Southwest Building Systems | Southwest Building Systems | 809 Hwy 327 East, |
| The Belt Source | The Belt Source | 875 Dixie Drive, |
| <u>Trans-Global Solutions, Inc.</u> | Trans-Global Solutions, Inc. | <u>1735 W. Cardinal Dr.,</u> |

 $\underline{\text{Business Directory}} \, / \, \, \underline{\text{Events Calendar}} \, / \, \, \underline{\text{Hot Deals}} \, / \, \, \underline{\text{Job Postings}} \, / \, \, \underline{\text{Contact Us}} \, / \, \, \underline{\text{Weather}}$



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INFORMATION GAPS



Information Gaps

- While the following information gaps exist in the health data section of this report, please note that every effort was made to compensate for these gaps in the interviews conducted by Community Hospital Corporation.
 - This assessment seeks to address the community's health needs by evaluating the most current data available. However, published data inevitably lags behind due to publication and analysis logistics.
 - Due to smaller population numbers and the general rural nature of Jefferson and Orange Counties, 1-year estimates for the majority of data indicators are statistically unreliable. Therefore, sets of years were combined to increase the reliability of the data while maintaining the county-level perspective.

ABOUT COMMUNITY HOSPITAL CORPORATION



About CHC

- Community Hospital Corporation owns, manages and consults with hospitals through three distinct organizations – CHC Hospitals, CHC Consulting and CHC ContinueCare, which share a common purpose of preserving and protecting community hospitals.
- Based in Plano, Texas, CHC provides the resources and experience community hospitals need to improve quality outcomes, patient satisfaction and financial performance. For more information about CHC, please visit the website

at: www.communityhospitalcorp.com

APPENDIX

- SUMMARY OF DATA SOURCES
- DATA REFERENCES
- HPSA AND MUA/P INFORMATION
- INTERVIEWEE INFORMATION



SUMMARY OF DATA SOURCES



Summary of Data Sources

Demographics

- This study utilized demographic data from **Stratasan**.
- The United States Census Bureau, provides foreign-born population statistics by county and state;
 https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02.
- This study utilizes data from the **Economic Innovation Group**, which provides distressed community index scores by county and state: https://eig.org/dci/interactive-map?path=state/.
- Data USA provides access to industry workforce categories at the county and state level: https://datausa.io/.
- Food insecurity information is pulled from **Feeding America's Map the Meal Gap**, which provides food insecurity data by county, congressional district and state: http://map.feedingamerica.org/.
- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at https://engagementnetwork.org/.
- The United States Bureau of Labor Statistics, Local Area Unemployment Statistics provides unemployment statistics by county and state;
 http://www.bls.gov/lau/#tables.
- The **United States Census Bureau** provides access to transportation data at the county and state level: https://censusreporter.org/search/.
- This study also used data collected by the Small Area Income and Poverty Estimates (SAIPE), that provides Supplemental Nutrition Assistance Program
 (SNAP) Benefits as well as poverty estimates by county and state: https://www.census.gov/data/datasets/time-series/demo/saipe/model-tables.html.
- The Texas Realtors provides Texas Quarterly Housing Report that include housing prices and trends by market service areas: https://www.texasrealestate.com/market-research/quarterly-housing-report/.

Health Data

- The **County Health Rankings** are made available by the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. The Rankings measure the health of nearly all counties in the nation and rank them within states. The Rankings are compiled using county-level measures from a variety of national and state data sources. These measures are standardized and combined using scientifically-informed weights. The Rankings are based on a model of population health that emphasizes the many factors that, if improved, can help make communities healthier places to live, learn, work and play. Building on the work of America's Health Rankings, the University of Wisconsin Population Health Institute has used this model to rank the health of Wisconsin's counties every year since 2003; http://www.countyhealthrankings.org/.
- The Centers for Disease Control and Prevention National Center for Health Statistics WONDER Tool provides access to public health statistics and community health data including, but not limited to, mortality, chronic conditions, and communicable diseases; http://wonder.cdc.gov/ucd-icd10.html.
- This study utilizes a 2-county level data from the **Behavioral Risk Factor Surveillance System (BRFSS)**, provided by the Texas Department of Health and Human Services; https://www.dshs.texas.gov/chs/brfss/.

Summary of Data Sources

Health Data (continued)

- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at https://engagementnetwork.org/.
- The U.S. Census Bureau's Small Area Health Insurance Estimates program produces the only source of data for single-year estimates of health insurance coverage status for all counties in the U.S. by selected economic and demographic characteristics. Data can be accessed at https://www.census.gov/data-tools/demo/sahie/index.html.
- The U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA) provides Medically Underserved Area /
 Population and Health Professional Shortage Area scores, and can be accessed at: https://datawarehouse.hrsa.gov/tools/analyzers.aspx.
- The **Texas Cancer Registry** is a statewide, population-based registry that serves as the foundation for measuring the cancer burden in Texas. Data can be accessed at: https://www.cancer-rates.info/tx/.
- The Texas Health and Human Services produces a COVID-19 dashboard about vaccinations in Texas. Data can be accessed at: https://tabexternal.dshs.texas.gov/t/THD/views/COVID-19/accineinTexasDashboard/Summary?:origin=card_share_link&:embed=y&:isGuestRedirectFromVizportal=y.
- The **Texas Health and Human Services** produces county-level vulnerability in combination with COVID-19 occurrence. Data can be accessed at: https://hhs.texas.gov/data/county-level-vulnerability-covid-19-measures.
- The Annie E. Casey Foundation is a private charitable organization, dedicated to helping build better futures for disadvantaged children in the United States. One of their initiatives is the Kids Count Data Center, which provides access to hundreds of measures of child well-being by county and state; http://datacenter.kidscount.org/.
- The Texas Department of State Health Services provides HIV/STD surveillance for year by year estimates. Data can be accessed at: https://dshs.texas.gov/hivstd/reports/.
- The **Centers for Medicare & Medicaid Services, Office of Minority Health** provides public tools to better understand disparities in chronic diseases. Data can be accessed at: https://data.cms.gov/mapping-medicare-disparities.

Phone Interviews

- CHC conducted interviews on behalf of BHSET from June 11, 2021 July 2, 2021.
- Interviews were conducted and summarized by Valerie Hayes, Planning Manager.



DATA REFERENCES



Distressed Communities Index

The seven components of the index are:



No High School Diploma

Percent of the 25-year-old+ population without a high school diploma or equivalent



Housing Vacancy Rate

Percent of habitable housing that is unoccupied, excluding properties that are for seasonal, recreational, or occasional use



Adults Not Working

Percent of the prime-age (25-54) population not currently employed



Poverty Rate

Percent of the population living under the poverty line



Median Income Ratio

Median household income as a percent of metro area median household income (or state, for non-metro areas)



Change in Employment

Percent change in the number of jobs from 2014 to 2018



Change in Establishments

Percent change in the number of business establishments from 2014 to 2018



2021 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA

Search in table for...

| ↓ PERSONS IN FAMILY/HOUSEHOLD | ↓ POVERTY GUIDELINE |
|-------------------------------|---------------------|
| 1 | \$12,880 |
| 2 | \$17,420 |
| 3 | \$21,960 |
| 4 | \$26,500 |
| 5 | \$31,040 |
| 6 | \$35,580 |
| 7 | \$40,120 |
| 8 | \$44,660 |
| | |

For families/households with more than 8 persons, add \$4,540 for each additional person.

HPSA AND MUA/P INFORMATION



Medically Underserved Areas/Populations

Background

- Medically Underserved Areas (MUAs) and Medically Underserved Populations (MUPs) are areas or populations designated by HRSA as having too few primary care providers, high infant mortality, high poverty or a high elderly population.
- MUAs have a shortage of primary care services for residents within a geographic area such as:
 - A whole county
 - A group of neighboring counties
 - A group or urban census tracts
 - A group of county or civil divisions
- MUPs are specific sub-groups of people living in a defined geographic area with a shortage of primary care services. These groups may face economic, cultural, or linguistic barriers to health care. Examples include, but are not limited to:
 - Homeless
 - Low income
 - Medicaid eligible
 - Native American
 - Migrant farmworkers



Medically Underserved Areas/Populations

Background (continued)

- The Index of Medical Underservice (IMU) is applied to data on a service area to obtain a score for the area. IMU is calculated based on four criteria:
 - 1. Population to provider ratio
 - 2. Percent of the population below the federal poverty level
 - 3. Percent of the population over age 65
 - 4. Infant mortality rate
- The IMU scale is from 1 to 100, where 0 represents 'completely underserved' and 100 represents 'best served' or 'least underserved.'
- Each service area or population group found to have an IMU of 62.0 or less qualifies for designation as a Medically Underserved Area or Medically Underserved Population.



data.HRSA.gov

| Discipline | MUA/P ID | Servi | ce Area Name | Design | nation Type | Primary State N | | , | Index of Medical Underser ce Score | | Status | Rural Status | Designation Date | Update Date |
|--------------|---------------|---------|------------------|--------------------|----------------------|--------------------|-------|-------------------------|---|-----|------------|-----------------|---------------------|----------------|
| Primary Care | 1485694769 | Orang | ge City | Medical | lly Underserved Area | Texas | | Orange County, TX | 60 | .6 | Designated | Non-Rural | 07/01/2019 | 07/01/2019 |
| Compor | nent State Na | me | Component County | Name | Component Name | | Com | ponent Type | | Со | mponent GE | OID | Component R | ural Status |
| Texas | | | Orange | | 202 | | Cens | us Tract | | 483 | 61020200 | | Non-Rural | |
| Texas | | | Orange | | 203 | | Cens | us Tract | | 483 | 61020300 | | Non-Rural | |
| Texas | | | Orange | | 205 | | Cens | us Tract | | 483 | 61020500 | | Non-Rural | |
| Texas | | | Orange | | 207 | | Cens | us Tract | | 483 | 61020700 | | Non-Rural | |
| Texas | | | Orange | | 208 | | Cens | us Tract | | 483 | 61020800 | | Non-Rural | |
| Texas | | | Orange | | 209 | | Cens | us Tract | | 483 | 61020900 | | Non-Rural | |
| Texas | | | Orange | | 210 | | Cens | us Tract | | 483 | 61021000 | | Non-Rural | |
| Texas | | | Orange | | 213 | | Cens | us Tract | | 483 | 61021300 | | Non-Rural | |
| Primary Care | 1486907649 | LI - Je | fferson County | Medical Populat | lly Underserved | Texas | | Jefferson County, TX | 60 | .0 | Designated | Non-Rural | 11/29/2019 | 11/29/2019 |
| Compor | nent State Na | me | Component County | Name | Component Name | | Com | ponent Type | | Со | mponent GE | OID | Component R | ural Status |
| Texas | | | Jefferson | | Jefferson | | Singl | e County | | 482 | 45 | | Partially Rural | |

Health Professional Shortage Areas

Background

- Health Professional Shortage Areas (HPSAs) are designations that indicate health care provider shortages in:
 - Primary care
 - Dental health
 - Mental health
- These shortages may be geographic-, population-, or facility-based:
 - Geographic Area: A shortage of providers for the entire population within a defined geographic area.
 - Population Groups: A shortage of providers for a specific population group(s) within a defined geographic area (e.g., low income, migrant farmworkers, and other groups)
 - <u>Facilities</u>:
 - Other Facility (OFAC)
 - Correctional Facility
 - State Mental Hospitals
 - Automatic Facility HPSAs (FQHCs, FQHC Look-A-Likes, Indian Health Facilities, HIS and Tribal Hospitals, Dual-funded Community Health Centers/Tribal Clinics, CMS-Certified Rural Health Clinics (RHCs) that meet National Health Service Corps (NHSC) site requirements)



Health Professional Shortage Areas

Background (continued)

- HRSA reviews these applications to determine if they meet the eligibility criteria for designation. The main eligibility criterion is that the proposed designation meets a threshold ratio for population to providers.
- Once designated, HRSA scores HPSAs on a scale of 0-25 for primary care and mental health, and 0-26 for dental health, with higher scores indicating greater need.



data.HRSA.gov

| Discipline | HPSA ID | HPS | A Name | Desig | nation Type | | Primary State Nam | | ounty | HPSA FTE Short | HPSA Score | | Rural Status | Designati on Date | Update Date |
|---------------|-------------------------|---------|-----------------------------------|-----------|-------------------|------|----------------------|---------|----------------------|----------------------|---------------|------------|-----------------|----------------------|----------------|
| Mental Health | 7483817330 | | ral Correctional Complex umont | Correc | tional Facility | | Texas | | fferson ounty, TX | 6.92 | 12 | Designated | Non-Rura | 11/18/2009 | 12/20/2018 |
| Site Nar | ne | Site | e Address | Site City | у | Site | State | | Site ZIP | Code | | County | | Rural Status | S |
| | Correctional - Beaumont | 620 | 0 Knauth Rd | Beaumor | nt | TX | | | 77705 | _ | _ | Jefferson | | Non-Rural | |
| Primary Care | 1489492952 | | ral Correctional Complex umont | Correc | tional Facility | | Texas | | fferson ounty, TX | 3.40 | 6 | Designated | Non-Rura | 12/31/2018 | 12/31/2018 |
| Site Nar | me | Site | e Address | Site City | у | Site | State | | Site ZIP | Code | | County | | Rural Status | S |
| | Correctional - Beaumont | 620 | 0 Knauth Rd | Beaumor | nt | TX | | | 77705 | | _ | Jefferson | | Non-Rural | |
| Dental Health | 6482606496 | | ral Correctional Complex umont | Correc | tional Facility | | Texas | | fferson ounty, TX | 7.53 | 6 | Designated | Non-Rura | 12/31/2018 | 12/31/2018 |
| Site Nar | ne | Site | e Address | Site City | у | Site | State | | Site ZIP | Code | | County | | Rural Status | S |
| | Correctional - Beaumont | 620 | 0 Knauth Rd | Beaumor | nt | TX | | | 77705 | | | Jefferson | | Non-Rural | |
| Primary Care | 1487609159 | LI - Je | efferson County | Low In | come Population I | HPSA | Texas | | fferson ounty, TX | 16.193 | 17 | Designated | Non-Rura | I 10/26/2018 | 08/06/2021 |
| Compor | nent State Na | me | Component County | Name | Component Na | me | Cor | mpone | ent Type | | Compo | nent GEOID | C | omponent Ru | ral Status |
| Texas | | _ | Jefferson | | Jefferson | | Sing | gle Cou | nty | | 48245 | | No | on-Rural | |
| Mental Health | 7487345123 | Oran | ge County | Geogra | aphic HPSA | | Texas | | ange ounty, TX | 4.14 | 18 | Designated | Non-Rura | I 10/26/2018 | 08/06/2021 |
| Compor | nent State Na | me | Component County | Name | Component Na | me | Cor | mpone | ent Type | | Compo | nent GEOID | C | omponent Ru | ral Status |
| Texas | | | Orange | | Orange | | Sing | gle Cou | nty | | 48361 | | No | on-Rural | |
| Mental Health | 7481404641 | LI-Jef | ferson County | Low In | come Population I | HPSA | Texas | | fferson ounty, TX | 3.06 | 13 | Designated | Non-Rura | I 09/20/2018 | 09/10/2021 |

| Discipline | HPSA ID | HPS | A Name | Desig | gnation Type | | Prima State | nry Name | Coun | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|------------------------------------|-------------------------|--------|-------------------------|-----------------|----------------------------|------|----------------|-------------|--------------------|----------|----------------------|---------------|------------|-----------------|----------------------|----------------|
| Compor | nent State Nai | ne | Component County | Name | Component Na | me | | Compo | onent ⁻ | Туре | | Compor | ent GEOID | С | omponent Ru | ral Status |
| Texas | | _ | Jefferson | | Jefferson | | | Single (| County | | _ | 48245 | | N | on-Rural | |
| Primary Care | 1483949786 | Oranç | ge County | Geogr | aphic HPSA | | Texas | | Orang | | 10.65 | 12 | Designated | Non-Rura | al 09/23/2013 | 09/10/2021 |
| Compor | nent State Nai | ne | Component County | Name | Component Na | me | | Compo | onent ⁻ | Туре | | Compor | nent GEOID | С | omponent Ru | ral Status |
| Texas | | | Orange | | Orange | | | Single (| County | | | 48361 | | N | on-Rural | |
| Primary Care | 14899948PU | Trian | gle Area Network, Inc. | Federa Cente | ally Qualified Health r | า | Texas | | Jeffers County | | | 22 | Designated | Non-Rura | 08/01/2015 | 09/11/2021 |
| Site Nan | ne | Site | e Address | Site Cit | у | Site | State | | s | Site ZIP | Code | | County | | Rural Status | S |
| The Leste Behaviora at TAN H | al Health Center | | 5 Interstate 10 E Ste 1 | Beaumo | nt | TX | | | 7 | 7702-13 | 44 | | Jefferson | | Non-Rural | |
| Triangle A | Area Network | 149 | 5 N 7th St | Beaumo | nt | TX | | | 7 | 7702-13 | 45 | | Jefferson | | Non-Rural | |
| Triangle A | Area Network - | 373 | 7 N 16th St | Orange | | TX | | | 7 | 7632-46 | 30 | | Orange | | Non-Rural | |
| Triangle A | Area Network - ation | 236 | 5 Interstate 10 E Ste 3 | Beaumo | nt | TX | | | 7 | 7702-13 | 44 | | Jefferson | | Non-Rural | |
| Triangle A | Area Network ealthcare | 149 | 5 N 7th St | Beaumo | nt | TX | | | 7 | 7702-13 | 45 | | Jefferson | | Non-Rural | |
| Mental Health | 74899948NU | Trianç | gle Area Network, Inc. | Federa | ally Qualified Health r | า | Texas | | Jeffers County | | | 17 | Designated | Non-Rura | al 08/01/2015 | 09/11/2021 |

| Discipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cou | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|--------------------|---|-------------------------------|------------------------------------|------|-----------------------|---------------|-----------------|----------------------|---------------|------------|-----------------|----------------------|----------------|
| Site Nar | me | Site Address | Site City | Site | State | | Site ZIP | Code | | County | | Rural Status | S |
| | er Daigle al Health Center lealthcare | | Beaumont | TX | | | 77702-13 | 44 | , | Jefferson | | Non-Rural | |
| Triangle / | Area Network | 1495 N 7th St | Beaumont | TX | | | 77702-13 | 45 | , | Jefferson | | Non-Rural | |
| Triangle / | Area Network - | 3737 N 16th St | Orange | TX | | | 77632-46 | 30 | | Orange | | Non-Rural | |
| Triangle Administr | Area Network - ration | 2365 Interstate 10 E Ste 3 | Beaumont | TX | | | 77702-13 | 44 | , | Jefferson | | Non-Rural | |
| Triangle / | Area Network ealthcare | 1495 N 7th St | Beaumont | TX | | | 77702-13 | 45 | , | Jefferson | | Non-Rural | |
| ental Health | 64899948NQ | Triangle Area Network, Inc. | Federally Qualified Heal Center | th | Texas | Jeffe Cour | rson nty, TX | | 25 | Designated | Non-Rural | 08/01/2015 | 09/11/202 |
| Site Nar | me | Site Address | Site City | Site | State | | Site ZIP | Code | | County | | Rural Status | S |
| | er Daigle al Health Center lealthcare | 2365 Interstate 10 E Ste 1 | Beaumont | TX | | | 77702-13 | 44 | , | Jefferson | | Non-Rural | |
| Triangle / | Area Network | 1495 N 7th St | Beaumont | TX | | | 77702-13 | 45 | , | Jefferson | | Non-Rural | |
| Triangle / | Area Network - | 3737 N 16th St | Orange | TX | | | 77632-46 | 30 | | Orange | | Non-Rural | |
| Triangle Administr | Area Network - ration | 2365 Interstate 10 E Ste 3 | Beaumont | TX | | | 77702-13 | 44 | , | Jefferson | | Non-Rural | |
| Triangle / | Area Network ealthcare | 1495 N 7th St | Beaumont | TX | | | 77702-13 | 45 | , | Jefferson | | Non-Rural | |
| Primary Care | 148999485N | Gulf Coast Health Center, Inc | . Federally Qualified Heal Center | th | Texas | Jeffe Cour | rson nty, TX | | 20 | Designated | Non-Rural | 12/02/2003 | 09/11/202 |

| Discipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cou | - | | HPSA Score | | Rural Status | Designati on Date | Update Date |
|---------------|--------------------------------------|-------------------------------|---------------------------|--------|-----------------------|---------------|-----------------|------|---------------|------------|-----------------|----------------------|----------------|
| Site Nan | ne | Site Address | Site City | Site S | State | | Site ZIP | Code | | County | | Rural Status | S |
| Gulf Coas | st Health Center | - 2548 Memorial Blvd | Port Arthur | TX | | | 77640-28 | 25 | | Jefferson | | Non-Rural | |
| | st Health Center per State Street | 561 State St | Jasper | TX | | | 75951-51 | 34 | | Jasper | | Rural | |
| Gulf Coas | st Health Center ge | 610 Strickland Dr Ste 380 | Orange | TX | | | 77630-47 | 87 | | Orange | | Non-Rural | |
| | DAST HEALTH , INC PORT | 2548 Memorial Blvd | Port Arthur | TX | | | 77640-28 | 25 | | Jefferson | | Non-Rural | |
| | DAST HEALTH , INC SILSBEE | | Silsbee | TX | | | 77656-38 | 02 | | Hardin | | Non-Rural | |
| | DAST HEALTH , INC WEST | 601 Rev Ransom Howard | Port Arthur | TX | | | 77640 | | | Jefferson | | Non-Rural | |
| Gulf Coas | st Health Center, le Unit | 561 | Jasper | TX | | | 75951 | | | Jasper | | Rural | |
| Mental Health | 748999482F | Gulf Coast Health Center, Inc | Federally Qualified Healt | h | Texas | Jeffe Cour | rson nty, TX | | 19 | Designated | Non-Rural | 12/02/2003 | 09/11/202 |

| Discipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cou | • | | HPSA Score | | Rural Status | Designati on Date | Update Date |
|---------------|--------------------------------------|-------------------------------|----------------------------------|--------|-----------------------|---------------|-----------------|------|---------------|------------|-----------------|----------------------|----------------|
| Site Nan | ne | Site Address | Site City | Site S | State | | Site ZIP | Code | | County | | Rural Status | 5 |
| Gulf Coas | st Health Center | - 2548 Memorial Blvd | Port Arthur | TX | | | 77640-282 | 25 | | Jefferson | | Non-Rural | |
| | st Health Center per State Street | 561 State St | Jasper | TX | | | 75951-51 | 34 | | Jasper | | Rural | |
| Gulf Coas | st Health Center ge | 610 Strickland Dr Ste 380 | Orange | TX | | | 77630-478 | 87 | | Orange | | Non-Rural | |
| | DAST HEALTH , INC PORT | 2548 Memorial Blvd | Port Arthur | TX | | | 77640-282 | 25 | | Jefferson | | Non-Rural | |
| | OAST HEALTH , INC SILSBEE | | Silsbee | TX | | | 77656-380 | 02 | | Hardin | | Non-Rural | |
| | DAST HEALTH , INC WEST | 601 Rev Ransom Howard | Port Arthur | TX | | | 77640 | | | Jefferson | | Non-Rural | |
| Gulf Coas | st Health Center, le Unit | 561 | Jasper | TX | | | 75951 | | | Jasper | | Rural | |
| Dental Health | 64899948A7 | Gulf Coast Health Center, Inc | Federally Qualified Healt Center | h | Texas | Jeffe Coun | rson ity, TX | | 25 | Designated | Non-Rural | 12/02/2003 | 09/11/202 |

| Discipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cou | • | HPSA FTE Short | HPSA Score | | Rural Status | Designati on Date | Update Date |
|--------------|--------------------------------------|--|-------------------------------------|------|-----------------------|-------------|-----------|----------------------|---------------|------------|-----------------|----------------------|----------------|
| Site Nar | ne | Site Address | Site City | Site | State | | Site ZIP | Code | | County | | Rural Statu | S |
| Gulf Coas | st Health Center | - 2548 Memorial Blvd | Port Arthur | TX | | | 77640-28 | 25 | | Jefferson | | Non-Rural | |
| | st Health Center per State Street | 561 State St | Jasper | TX | | | 75951-51 | 34 | | Jasper | | Rural | |
| Gulf Coas | st Health Center ge | 610 Strickland Dr Ste 380 | Orange | TX | | | 77630-47 | 87 | | Orange | | Non-Rural | |
| | DAST HEALTH , INC PORT | 2548 Memorial Blvd | Port Arthur | TX | | | 77640-28 | 25 | | Jefferson | | Non-Rural | |
| | DAST HEALTH , INC SILSBEE | | Silsbee | TX | | | 77656-38 | 02 | | Hardin | | Non-Rural | |
| | DAST HEALTH , INC WEST | 601 Rev Ransom Howard | Port Arthur | TX | | | 77640 | | | Jefferson | | Non-Rural | |
| Gulf Coas | st Health Center, le Unit | 561 | Jasper | TX | | | 75951 | | | Jasper | | Rural | |
| Primary Care | 14899948C2 | Legacy Community Health Services, Inc. | Federally Qualified Healt Center | th | Texas | Harri TX | s County, | | 21 | Designated | Non-Rural | 09/30/2005 | 09/11/2021 |

| cipline HPSA ID | HPSA Name | Designation Type | | Primary State Name | Coun | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|--------------------------------------|---------------------------------|------------------|------|-----------------------|------|---------|----------------------|---------------|-----------|-----------------|----------------------|----------------|
| Site Name | Site Address | Site City | Site | State | s | ite ZIP | Code | (| County | | Rural Statu | s |
| Galena Park Middle School | 400 Keene St | Galena Park | TX | | 7 | 7547-32 | 00 | 1 | Harris | | Non-Rural | |
| Green Valley Elementary | 13350 Woodforest Blvd | Houston | TX | | 7 | 7015-28 | 26 | 1 | Harris | | Non-Rural | |
| KIPP - Climb | 8805 Ferndale | Houston | TX | | 7 | 7017-65 | 15 | | Harris | | Non-Rural | |
| KIPP CONNECT | 6700 Bellaire Blvd | Houston | TX | | 7 | 7074-49 | 06 | ı | Harris | | Non-Rural | |
| KIPP East End Campus | 5402 Lawndale St | Houston | TX | | 7 | 7023-37 | 43 | | Harris | | Non-Rural | |
| KIPP Journey | 14030 Florence Rd | Sugar Land | TX | | 7 | 7498-33 | 55 | Į. | Fort Bend | | Non-Rural | |
| KIPP Legacy Preparatory School | 9606 Mesa Dr | Houston | TX | | 7 | 7078-30 | 24 | 1 | Harris | | Non-Rural | |
| KIPP Nexus | 4211 Watonga Blvd | Houston | TX | | 7 | 7092-53 | 24 | ı | Harris | | Non-Rural | |
| KIPP North Campus | 500 Tidwell Rd | Houston | TX | | 7 | 7022-21 | 22 | I | Harris | | Non-Rural | |
| KIPP SHARP | 8430 Westglen Dr | Houston | TX | | 7 | 7063-63 | 12 | ı | Harris | | Non-Rural | |
| KIPP Sharpstown | 8440 Westpark Dr | Houston | TX | | 7 | 7063-58 | 08 | ı | Harris | | Non-Rural | |
| KIPP Southwest Campus | 10711 Kipp Way Dr | Houston | TX | | 7 | 7099-26 | 75 | ı | Harris | | Non-Rural | |
| KIPP Sunnyside Campus | 11000 Scott St | Houston | TX | | 7 | 7047-15 | 00 | | Harris | | Non-Rural | |
| KIPP Third Ward Campus | 5400 Martin Luther King Blvd | Houston | TX | | 7 | 7021-30 | 10 | 1 | Harris | | Non-Rural | |
| KIPP West - Unity | 8500 Highway 6 S | Houston | TX | | 7 | 7083-57 | 09 | ı | Fort Bend | | Non-Rural | |
| Legacy - Allen Parkway | 2929 Allen Pkwy Ste 2700 | Houston | TX | | 7 | 7019-71 | 02 | Į. | Harris | | Non-Rural | |
| Legacy Baker Ripley | 6500 Rookin St | Houston | TX | | 7 | 7074-50 | 19 | 1 | Harris | | Non-Rural | |
| Legacy Bissonnet Street | 12667 Bissonnet St | Houston | TX | | 7 | 7099-13 | 31 | 1 | Harris | | Non-Rural | |
| Legacy Caroline - Administrative | 2808 Caroline St Ste 210 | Houston | TX | | 7 | 7004-27 | 59 | 1 | Harris | | Non-Rural | |
| Legacy Central Beaumont | 450 N 11th St | Beaumont | TX | | 7 | 7702-18 | 04 | | Jefferson | | Non-Rural | |
| Legacy Central Beaumont Stagg Dr. | 3455 Stagg Dr | Beaumont | TX | | 7 | 7701-45 | 21 | | Jefferson | | Non-Rural | |
| Legacy Deer Park | 3430 Center St | Deer Park | TX | | 7 | 7536-50 | 56 | | Harris | | Non-Rural | |

| scipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cour Nam | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|----------------------------------|-------------------------|-------------------------------|------------------|----|-----------------------|-------------|----------|----------------------|---------------|--------|-----------------|----------------------|----------------|
| Legacy F | Fifth Ward Lyons | 3811 Lyons Ave | Houston | TX | | | 77020-83 | 06 | | Harris | | Non-Rural | |
| Legacy G Ward Cle | Greater Third eburne | 2222 Cleburne St # 108 | Houston | TX | | | 77004-51 | 77 | | Harris | | Non-Rural | |
| Legacy M | /lapleridge Clinic | 6550 Mapleridge St Ste 106 | Houston | TX | | | 77081-46 | 29 | | Harris | | Non-Rural | |
| Legacy M | Montrose Clinic | 1415 California St | Houston | TX | | | 77006-26 | 02 | | Harris | | Non-Rural | |
| Legacy Northside North Fre | e/Northline – eeway | 5598 North Fwy # A1 | Houston | TX | | | 77076-47 | 02 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto | 4301 Garth Rd Ste 400 | Baytown | TX | | | 77521-31 | 59 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto | 4301 Garth Rd Ste 306 | Baytown | TX | | | 77521-31 | 58 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto Denta | 4301 Garth Rd Ste 302 | Baytown | TX | | | 77521-31 | 58 | | Harris | | Non-Rural | |
| Legacy S | Santa Clara Clinic | 5616 Lawndale St Ste A108 | Houston | TX | | | 77023-38 | 21 | | Harris | | Non-Rural | |
| Legacy S Rookin | Sharpstown | 6677 Rookin St | Houston | TX | | | 77074-50 | 15 | | Harris | | Non-Rural | |
| Legacy S | Southwest Clinic | 6441 High Star Dr | Houston | TX | | | 77074-50 | 05 | | Harris | | Non-Rural | |
| Legacy V | Vellness Bar | 120 Westheimer Rd Ste F | Houston | TX | | | 77006-33 | 32 | | Harris | | Non-Rural | |
| Montrose | e Center Clinic | 401 Branard St Rm 300- 302 | Houston | TX | | | 77006-50 | 15 | | Harris | | Non-Rural | |
| North Sho | ore Senior High | 353 N Castlegory Rd | Houston | TX | | | 77049-17 | 39 | | Harris | | Non-Rural | |
| YES Prep | p - Brays Oaks | 9000 W Bellfort Ave | Houston | TX | | | 77031-24 | 10 | | Harris | | Non-Rural | |
| YES Prep | p - East End | 8329 Lawndale St | Houston | TX | | | 77012-37 | 07 | | Harris | | Non-Rural | |
| Yes Prep Campus) | • | 8401 Lawndale St | Houston | TX | | | 77012-37 | 09 | | Harris | | Non-Rural | |
| YES Prep | p - North Forest | 6602 Winfield Rd | Houston | TX | | | 77050-47 | 04 | | Harris | | Non-Rural | |
| Yes Prep | - Northside | 5215 Jensen Dr | Houston | TX | | | 77026-25 | 14 | | Harris | | Non-Rural | |
| Yes Prep | - Southeast | 353 Crenshaw Rd | Houston | TX | | | 77034-15 | 43 | | Harris | | Non-Rural | |

| Discipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | County Name | | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|----------------------|---------------|--|-------------------------------------|----|-----------------------|----------------|---------|----------------------|---------------|------------|-----------------|----------------------|----------------|
| YES Prep | - Southwest | 4411 Anderson Rd | Houston | TX | | 770 | 053-230 | 7 | I | Harris | | Non-Rural | |
| YES Prep | - White Oak | 5620 W Tidwell Rd | Houston | TX | | 770 | 091-463 | 8 | ı | Harris | | Non-Rural | |
| YES Prep | Fifth Ward | 1305 Benson St | Houston | TX | | 770 | 020-404 | .4 | ı | Harris | | Non-Rural | |
| YES Prep | Gulfton | 6565 De Moss Dr | Houston | TX | | 770 | 074-509 | 9 | ı | Harris | | Non-Rural | |
| YES Prep | North Central | 13703 Aldine Westfield Rd | Houston | TX | | 770 | 039-200 | 1 | ı | Harris | | Non-Rural | |
| YES Prep Elementa | North Central | 1900 Strawn Rd # 77039 | Houston | TX | | 770 | 039-201 | 7 | I | Harris | | Non-Rural | |
| YES Prep | Northline | 5815 Airline Dr | Houston | TX | | 770 | 076-492 | 2 | I | Harris | | Non-Rural | |
| YES Prep Elementa | Southeast | 507 Crenshaw Rd | Pasadena | TX | | 775 | 504-372 | 9 | ŀ | Harris | | Non-Rural | |
| YES Prep | Southside | 5515 South Loop E | Houston | TX | | 770 | 033-160 | 3 | ı | Harris | | Non-Rural | |
| YES Prep Elementa | Southside | 5515 South Loop E Ste B | Houston | TX | | 770 | 033-160 | 3 | ł | Harris | | Non-Rural | |
| YES Prep | West | 10535 Harwin Dr | Houston | TX | | 770 | 036-150 | 5 | | Harris | | Non-Rural | |
| Mental Health | 748999483U | Legacy Community Health Services, Inc. | Federally Qualified Healt Center | h | Texas | Harris Co | ounty, | | 17 | Designated | Non-Rural | 05/01/2006 | 09/11/202 |

| cipline HPSA ID I | HPSA Name | Designation Type | | Primary State Name | Coun | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|--------------------------------------|---------------------------------|------------------|------|-----------------------|------|----------|----------------------|---------------|-----------|-----------------|----------------------|----------------|
| Site Name | Site Address | Site City | Site | State | 5 | Site ZIP | Code | | County | | Rural Statu | S |
| Galena Park Middle School | 400 Keene St | Galena Park | TX | | 7 | 77547-32 | 00 | | Harris | | Non-Rural | |
| Green Valley Elementary | 13350 Woodforest Blvd | Houston | TX | | 7 | 77015-28 | 26 | | Harris | | Non-Rural | |
| KIPP - Climb | 8805 Ferndale | Houston | TX | | 7 | 77017-65 | 15 | | Harris | | Non-Rural | |
| KIPP CONNECT | 6700 Bellaire Blvd | Houston | TX | | 7 | 77074-49 | 06 | | Harris | | Non-Rural | |
| KIPP East End Campus | 5402 Lawndale St | Houston | TX | | 7 | 77023-37 | 43 | | Harris | | Non-Rural | |
| KIPP Journey | 14030 Florence Rd | Sugar Land | TX | | 7 | 77498-33 | 55 | | Fort Bend | | Non-Rural | |
| KIPP Legacy Preparatory School | 9606 Mesa Dr | Houston | TX | | 7 | 77078-30 | 24 | | Harris | | Non-Rural | |
| KIPP Nexus | 4211 Watonga Blvd | Houston | TX | | 7 | 7092-53 | 24 | | Harris | | Non-Rural | |
| KIPP North Campus | 500 Tidwell Rd | Houston | TX | | 7 | 7022-21 | 22 | | Harris | | Non-Rural | |
| KIPP SHARP | 8430 Westglen Dr | Houston | TX | | 7 | 7063-63 | 12 | | Harris | | Non-Rural | |
| KIPP Sharpstown | 8440 Westpark Dr | Houston | TX | | 7 | 77063-58 | 08 | | Harris | | Non-Rural | |
| KIPP Southwest Campus | 10711 Kipp Way Dr | Houston | TX | | 7 | 7099-26 | 75 | | Harris | | Non-Rural | |
| KIPP Sunnyside Campus | 11000 Scott St | Houston | TX | | 7 | 77047-15 | 00 | | Harris | | Non-Rural | |
| KIPP Third Ward Campus | 5400 Martin Luther King Blvd | Houston | TX | | 7 | 77021-30 | 10 | | Harris | | Non-Rural | |
| KIPP West - Unity | 8500 Highway 6 S | Houston | TX | | 7 | 77083-57 | 09 | | Fort Bend | | Non-Rural | |
| Legacy - Allen Parkway | 2929 Allen Pkwy Ste 2700 | Houston | TX | | 7 | 77019-71 | 02 | | Harris | | Non-Rural | |
| Legacy Baker Ripley | 6500 Rookin St | Houston | TX | | 7 | 77074-50 | 19 | | Harris | | Non-Rural | |
| Legacy Bissonnet Street | 12667 Bissonnet St | Houston | TX | | 7 | 77099-13 | 31 | | Harris | | Non-Rural | |
| Legacy Caroline - Administrative | 2808 Caroline St Ste 210 | Houston | TX | | 7 | 77004-27 | 59 | | Harris | | Non-Rural | |
| Legacy Central Beaumont | 450 N 11th St | Beaumont | TX | | 7 | 77702-18 | 04 | | Jefferson | | Non-Rural | |
| Legacy Central Beaumont Stagg Dr. | 3455 Stagg Dr | Beaumont | TX | | 7 | 77701-45 | 21 | | Jefferson | | Non-Rural | |
| Legacy Deer Park | 3430 Center St | Deer Park | TX | | 7 | 7536-50 | 56 | | Harris | | Non-Rural | |

| scipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cour Nam | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|----------------------------------|-------------------------|-------------------------------|------------------|----|-----------------------|-------------|----------|----------------------|---------------|--------|-----------------|----------------------|----------------|
| Legacy F | Fifth Ward Lyons | 3811 Lyons Ave | Houston | TX | | | 77020-83 | 06 | | Harris | | Non-Rural | |
| Legacy G Ward Cle | Greater Third eburne | 2222 Cleburne St # 108 | Houston | TX | | | 77004-51 | 77 | | Harris | | Non-Rural | |
| Legacy M | /lapleridge Clinic | 6550 Mapleridge St Ste 106 | Houston | TX | | | 77081-46 | 29 | | Harris | | Non-Rural | |
| Legacy M | Montrose Clinic | 1415 California St | Houston | TX | | | 77006-26 | 02 | | Harris | | Non-Rural | |
| Legacy Northside North Fre | e/Northline – eeway | 5598 North Fwy # A1 | Houston | TX | | | 77076-47 | 02 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto | 4301 Garth Rd Ste 400 | Baytown | TX | | | 77521-31 | 59 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto | 4301 Garth Rd Ste 306 | Baytown | TX | | | 77521-31 | 58 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto Denta | 4301 Garth Rd Ste 302 | Baytown | TX | | | 77521-31 | 58 | | Harris | | Non-Rural | |
| Legacy S | Santa Clara Clinic | 5616 Lawndale St Ste A108 | Houston | TX | | | 77023-38 | 21 | | Harris | | Non-Rural | |
| Legacy S Rookin | Sharpstown | 6677 Rookin St | Houston | TX | | | 77074-50 | 15 | | Harris | | Non-Rural | |
| Legacy S | Southwest Clinic | 6441 High Star Dr | Houston | TX | | | 77074-50 | 05 | | Harris | | Non-Rural | |
| Legacy V | Vellness Bar | 120 Westheimer Rd Ste F | Houston | TX | | | 77006-33 | 32 | | Harris | | Non-Rural | |
| Montrose | e Center Clinic | 401 Branard St Rm 300- 302 | Houston | TX | | | 77006-50 | 15 | | Harris | | Non-Rural | |
| North Sho | ore Senior High | 353 N Castlegory Rd | Houston | TX | | | 77049-17 | 39 | | Harris | | Non-Rural | |
| YES Prep | p - Brays Oaks | 9000 W Bellfort Ave | Houston | TX | | | 77031-24 | 10 | | Harris | | Non-Rural | |
| YES Prep | p - East End | 8329 Lawndale St | Houston | TX | | | 77012-37 | 07 | | Harris | | Non-Rural | |
| Yes Prep Campus) | • | 8401 Lawndale St | Houston | TX | | | 77012-37 | 09 | | Harris | | Non-Rural | |
| YES Prep | p - North Forest | 6602 Winfield Rd | Houston | TX | | | 77050-47 | 04 | | Harris | | Non-Rural | |
| Yes Prep | - Northside | 5215 Jensen Dr | Houston | TX | | | 77026-25 | 14 | | Harris | | Non-Rural | |
| Yes Prep | - Southeast | 353 Crenshaw Rd | Houston | TX | | | 77034-15 | 43 | | Harris | | Non-Rural | |

| Discipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cour | • | HPSA FTE Short | HPSA Score | | Rural Status | Designati on Date | Update Date |
|-----------------------|---------------|--|-------------------------------------|----|-----------------------|--------------|----------|----------------------|---------------|------------|-----------------|----------------------|----------------|
| YES Prep | - Southwest | 4411 Anderson Rd | Houston | TX | | | 77053-23 | | | | | Non-Rural | |
| YES Prep | - White Oak | 5620 W Tidwell Rd | Houston | TX | | - | 77091-46 | 38 | | Harris | | Non-Rural | |
| YES Prep | Fifth Ward | 1305 Benson St | Houston | TX | | - | 77020-40 | 44 | | Harris | | Non-Rural | |
| YES Prep | Gulfton | 6565 De Moss Dr | Houston | TX | | - | 77074-50 | 99 | | Harris | | Non-Rural | |
| YES Prep | North Central | 13703 Aldine Westfield Rd | Houston | TX | | | 77039-20 | 01 | | Harris | | Non-Rural | |
| YES Prep Elementar | North Central | 1900 Strawn Rd # 77039 | Houston | TX | | - | 77039-20 | 17 | | Harris | | Non-Rural | |
| YES Prep | Northline | 5815 Airline Dr | Houston | TX | | - | 77076-49 | 22 | | Harris | | Non-Rural | |
| YES Prep Elementar | Southeast | 507 Crenshaw Rd | Pasadena | TX | | - | 77504-37 | 29 | | Harris | | Non-Rural | |
| YES Prep | Southside | 5515 South Loop E | Houston | TX | | - | 77033-16 | 03 | | Harris | | Non-Rural | |
| YES Prep Elementar | Southside | 5515 South Loop E Ste B | Houston | TX | | - | 77033-16 | 03 | | Harris | | Non-Rural | |
| YES Prep | West | 10535 Harwin Dr | Houston | TX | _ | | 77036-15 | 05 | | Harris | | Non-Rural | |
| Dental Health | 64899948L1 | Legacy Community Health Services, Inc. | Federally Qualified Healt Center | h | Texas | Harris TX | County, | | 25 | Designated | Non-Rural | 01/09/2006 | 09/11/202 |

| cipline HPSA ID I | HPSA Name | Designation Type | | Primary State Name | Coun | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|--------------------------------------|---------------------------------|------------------|------|-----------------------|------|----------|----------------------|---------------|-----------|-----------------|----------------------|----------------|
| Site Name | Site Address | Site City | Site | State | 5 | Site ZIP | Code | | County | | Rural Statu | S |
| Galena Park Middle School | 400 Keene St | Galena Park | TX | | 7 | 77547-32 | 00 | | Harris | | Non-Rural | |
| Green Valley Elementary | 13350 Woodforest Blvd | Houston | TX | | 7 | 77015-28 | 26 | | Harris | | Non-Rural | |
| KIPP - Climb | 8805 Ferndale | Houston | TX | | 7 | 77017-65 | 15 | | Harris | | Non-Rural | |
| KIPP CONNECT | 6700 Bellaire Blvd | Houston | TX | | 7 | 77074-49 | 06 | | Harris | | Non-Rural | |
| KIPP East End Campus | 5402 Lawndale St | Houston | TX | | 7 | 77023-37 | 43 | | Harris | | Non-Rural | |
| KIPP Journey | 14030 Florence Rd | Sugar Land | TX | | 7 | 77498-33 | 55 | | Fort Bend | | Non-Rural | |
| KIPP Legacy Preparatory School | 9606 Mesa Dr | Houston | TX | | 7 | 77078-30 | 24 | | Harris | | Non-Rural | |
| KIPP Nexus | 4211 Watonga Blvd | Houston | TX | | 7 | 7092-53 | 24 | | Harris | | Non-Rural | |
| KIPP North Campus | 500 Tidwell Rd | Houston | TX | | 7 | 7022-21 | 22 | | Harris | | Non-Rural | |
| KIPP SHARP | 8430 Westglen Dr | Houston | TX | | 7 | 7063-63 | 12 | | Harris | | Non-Rural | |
| KIPP Sharpstown | 8440 Westpark Dr | Houston | TX | | 7 | 77063-58 | 08 | | Harris | | Non-Rural | |
| KIPP Southwest Campus | 10711 Kipp Way Dr | Houston | TX | | 7 | 7099-26 | 75 | | Harris | | Non-Rural | |
| KIPP Sunnyside Campus | 11000 Scott St | Houston | TX | | 7 | 77047-15 | 00 | | Harris | | Non-Rural | |
| KIPP Third Ward Campus | 5400 Martin Luther King Blvd | Houston | TX | | 7 | 77021-30 | 10 | | Harris | | Non-Rural | |
| KIPP West - Unity | 8500 Highway 6 S | Houston | TX | | 7 | 77083-57 | 09 | | Fort Bend | | Non-Rural | |
| Legacy - Allen Parkway | 2929 Allen Pkwy Ste 2700 | Houston | TX | | 7 | 77019-71 | 02 | | Harris | | Non-Rural | |
| Legacy Baker Ripley | 6500 Rookin St | Houston | TX | | 7 | 77074-50 | 19 | | Harris | | Non-Rural | |
| Legacy Bissonnet Street | 12667 Bissonnet St | Houston | TX | | 7 | 77099-13 | 31 | | Harris | | Non-Rural | |
| Legacy Caroline - Administrative | 2808 Caroline St Ste 210 | Houston | TX | | 7 | 77004-27 | 59 | | Harris | | Non-Rural | |
| Legacy Central Beaumont | 450 N 11th St | Beaumont | TX | | 7 | 77702-18 | 04 | | Jefferson | | Non-Rural | |
| Legacy Central Beaumont Stagg Dr. | 3455 Stagg Dr | Beaumont | TX | | 7 | 77701-45 | 21 | | Jefferson | | Non-Rural | |
| Legacy Deer Park | 3430 Center St | Deer Park | TX | | 7 | 7536-50 | 56 | | Harris | | Non-Rural | |

| scipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cou Nam | • | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|----------------------------------|------------------------|-------------------------------|------------------|----|-----------------------|------------|-----------------------|----------------------|---------------|--------|-----------------|----------------------|----------------|
| Legacy F | ifth Ward Lyons | 3811 Lyons Ave | Houston | TX | | | 77020-830 | 06 | | Harris | | Non-Rural | |
| Legacy G Ward Cle | Greater Third burne | 2222 Cleburne St # 108 | Houston | TX | | | 77004-51 | 77 | | Harris | | Non-Rural | |
| Legacy M | lapleridge Clinic | 6550 Mapleridge St Ste 106 | Houston | TX | | | 77081-462 | 29 | | Harris | | Non-Rural | |
| Legacy M | Montrose Clinic | 1415 California St | Houston | TX | | | 77006-260 | 02 | | Harris | | Non-Rural | |
| Legacy Northside North Fre | e/Northline – eeway | 5598 North Fwy # A1 | Houston | TX | | | 77076-470 | 02 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto | 4301 Garth Rd Ste 400 | Baytown | TX | | | 77521-31 | 59 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto | 4301 Garth Rd Ste 306 | Baytown | TX | | | 77521-31 | 58 | | Harris | | Non-Rural | |
| Legacy S | San Jacinto Dental | 4301 Garth Rd Ste 302 | Baytown | TX | | | 77521-31 | 58 | | Harris | | Non-Rural | |
| Legacy S | Santa Clara Clinic | 5616 Lawndale St Ste A108 | Houston | TX | | | 77023-382 | 21 | | Harris | | Non-Rural | |
| Legacy S Rookin | Sharpstown | 6677 Rookin St | Houston | TX | | | 77074-50 ⁻ | 15 | | Harris | | Non-Rural | |
| Legacy S | Southwest Clinic | 6441 High Star Dr | Houston | TX | | | 77074-50 | 05 | | Harris | | Non-Rural | |
| Legacy V | Vellness Bar | 120 Westheimer Rd Ste F | Houston | TX | | | 77006-33 | 32 | | Harris | | Non-Rural | |
| Montrose | Center Clinic | 401 Branard St Rm 300- 302 | Houston | TX | | | 77006-50 | 15 | | Harris | | Non-Rural | |
| North Sho School | ore Senior High | 353 N Castlegory Rd | Houston | TX | | | 77049-17 | 39 | | Harris | | Non-Rural | |
| YES Prep | o - Brays Oaks | 9000 W Bellfort Ave | Houston | TX | | | 77031-24 | 10 | | Harris | | Non-Rural | |
| YES Prep | o - East End | 8329 Lawndale St | Houston | TX | | | 77012-370 | 07 | | Harris | | Non-Rural | |
| Yes Prep Campus) | · · | 8401 Lawndale St | Houston | TX | | | 77012-370 | 09 | | Harris | | Non-Rural | |
| YES Prep | o - North Forest | 6602 Winfield Rd | Houston | TX | | | 77050-470 | 04 | | Harris | | Non-Rural | |
| Yes Prep | - Northside | 5215 Jensen Dr | Houston | TX | | | 77026-25 | 14 | | Harris | | Non-Rural | |
| Yes Prep | - Southeast | 353 Crenshaw Rd | Houston | TX | | | 77034-154 | 43 | | Harris | | Non-Rural | |

| Discipline | HPSA ID | HPSA Name | Designation Type | | Primary State Name | Cou Nam | • | HPSA FTE Short | HPSA Score | | Rural Status | Designati on Date | Update Date |
|----------------------|-----------------|---------------------------|-----------------------|------|-----------------------|---------------|-----------------|----------------------|---------------|------------|-----------------|----------------------|----------------|
| YES Prep | - Southwest | 4411 Anderson Rd | Houston | TX | | | 77053-23 | 07 | | Harris | | Non-Rural | |
| YES Prep | - White Oak | 5620 W Tidwell Rd | Houston | TX | | | 77091-46 | 38 | | Harris | | Non-Rural | |
| YES Prep | Fifth Ward | 1305 Benson St | Houston | TX | | | 77020-40 | 44 | | Harris | | Non-Rural | |
| YES Prep | Gulfton | 6565 De Moss Dr | Houston | TX | | | 77074-50 | 99 | | Harris | | Non-Rural | |
| YES Prep | North Central | 13703 Aldine Westfield Rd | Houston | TX | | | 77039-20 | 01 | | Harris | | Non-Rural | |
| YES Prep Elementa | North Central | 1900 Strawn Rd # 77039 | Houston | TX | | | 77039-20 | 17 | | Harris | | Non-Rural | |
| YES Prep | Northline | 5815 Airline Dr | Houston | TX | | | 77076-49 | 22 | | Harris | | Non-Rural | |
| YES Prep Elementa | Southeast ry | 507 Crenshaw Rd | Pasadena | TX | | | 77504-37 | 29 | | Harris | | Non-Rural | |
| YES Prep | Southside | 5515 South Loop E | Houston | TX | | | 77033-16 | 03 | | Harris | | Non-Rural | |
| YES Prep Elementa | Southside ry | 5515 South Loop E Ste B | Houston | TX | | | 77033-16 | 03 | | Harris | | Non-Rural | |
| YES Prep | West | 10535 Harwin Dr | Houston | TX | _ | | 77036-15 | 05 | | Harris | | Non-Rural | |
| Primary Care | 1481864050 | CF-Larry Gist State Jail | Correctional Facility | | Texas | Jeffe Cour | rson nty, TX | 1.74 | 6 | Designated | Non-Rural | 05/26/2017 | 05/26/2017 |
| Site Nar | ne | Site Address | Site City | Site | State | | Site ZIP | Code | | County | | Rural Statu | S |
| CF-Larry | Gist State Jail | 3295 Fm 3514 | Beaumont | TX | | | 77705-76 | 55 | | Jefferson | | Non-Rural | 1 |
| Mental Health | 7486265119 | CF-Larry Gist State Jail | Correctional Facility | 1 | Texas | Jeffe Cour | rson nty, TX | 2.12 | 12 | Designated | Non-Rural | 05/26/2017 | 05/26/2017 |
| Site Nar | me | Site Address | Site City | Site | State | | Site ZIP | Code | | County | | Rural Statu | S |
| CF-Larry | Gist State Jail | 3295 Fm 3514 | Beaumont | TX | | | 77705-76 | 55 | | Jefferson | | Non-Rural | |
| Primary Care | 1484631859 | CF-Mark W. Stiles | Correctional Facility | | Texas | Jeffe Cour | rson nty, TX | 2.91 | 12 | Designated | Non-Rural | 08/24/2018 | 08/24/2018 |
| Site Nar | ne | Site Address | Site City | Site | State | | Site ZIP | Code | | County | | Rural Statu | S |
| CF-Mark | W. Stiles | 3060 Fm 3514 | Beaumont | TX | | | 77705-76 | 35 | | Jefferson | | Non-Rural | |
| Mental Health | 7487216850 | CF-Mark W. Stiles | Correctional Facility | | Texas | | rson nty, TX | 1.45 | 12 | Designated | Non-Rural | 07/12/2016 | 08/24/2018 |

| Discipline | HPSA ID | HPSA Name | Designation Ty | · • | Primary State Name | County Name | HPSA FTE Short | HPSA Score | Status | Rural Status | Designati on Date | Update Date |
|------------|-----------|--------------|----------------|------|-----------------------|----------------|----------------------|---------------|-----------|-----------------|----------------------|----------------|
| Site Nar | ne | Site Address | Site City | Site | State | Site ZIP | Code | (| County | | Rural Status | S |
| CF-Mark | W. Stiles | 3060 Fm 3514 | Beaumont | TX | | 77705-76 | 35 | | lefferson | | Non-Rural | |

INTERVIEWEE INFORMATION



Baptist Hospitals of Southeast Texas Community Health Needs Assessment Interviewee Information

| | | | Interview | County | | IRS | Categ | gory | |
|------------------|--|--|-----------|---|---------------|-----|-------|------|--------------------------------------|
| Name | Title | Organization | Date | Served | Interviewer | Α | В | С | Population Served |
| Thomas Aardahl | Chief Executive Officer/Executive Director | Recovery Council of Southeast Texas | 6/18/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public, Behavioral Health |
| John Adolph | Pastor Board Member | Antioch Baptist Church Baptist Hospitals of Southeast Texas | 6/15/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | General Public |
| Virtue Alexander | Grant Writer/Manager | Community in Schools of Southeast Texas | 6/16/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | Youth |
| Holly Borel | Director | Spindletop | 6/22/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | Mental Health, Behavioral Health |
| Debbie Bridgeman | Community Relations | Beaumont Independent School District | 6/25/2021 | Jefferson County | Valerie Hayes | | х | | Youth |
| Bonnie Brooks | Community Services Outreach Coordinator | Southeast Texas Regional Planning | 6/23/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public |
| Kathy Chessher | Sr. Community Development Manager | American Cancer Society | 6/21/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | Vulnerable, Medically Complex |
| Kenneth Coleman | Executive Director | Beaumont Public Health | 6/17/2021 | Jefferson County | Valerie Hayes | Х | | | General Public |
| Garrett Craver | Director of Psychological Services | Baptist Hospitals of Southeast Texas | 6/30/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | Mental Health, Behavioral Health |
| Deborah Drago | Executive Director | Southeast Texas Nonprofit | 6/21/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | General Public |
| Jeff Dyson | Director MBA and Graduate Certificate Programs and Instructor of Management Board Member | Lamar University Baptist Hospitals of Southeast Texas | 6/17/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public, Young Adults |
| Carol Fernandez | Executive Director | Catholic Charities of Southeast Texas | 7/2/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | General Public, Underserved |

Baptist Hospitals of Southeast Texas Community Health Needs Assessment Interviewee Information

| | | , | | | | IRS | Cate | orv | |
|--------------------|---------------------------------------|--|-------------------|---|---------------|-----|------|-----|--|
| Name | Title | Organization | Interview Date | County Served | Interviewer | | | | Population Served |
| | | | Date | Served | | Α | В | С | |
| Stephanie Garsea | Community Relations | Acadian Ambulance | 6/16/2021 | Jefferson and Hardin Counties | Valerie Hayes | | х | | General Public |
| Michael Gillespie | Medical Director of Behavioral Health | Baptist Hospitals of Southeast Texas | 6/30/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public, Mental Health, Behavioral Health |
| Jennifer Haney | Director | Orange County Social Services | 6/30/2021 | Orange County | Valerie Hayes | | X | | Youth |
| Brandon Hebert | Vice President | Acadian Ambulance | 6/16/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public |
| Jessica Hill | Executive Director | Orange County Economic Development | 6/29/2021 | Orange County | Valerie Hayes | | х | | General Public |
| Karyn Husbands | Executive Director | United Way of Jefferson County | 6/21/2021 | Jefferson County | Valerie Hayes | | х | | General Public, Underserved |
| Chester Jourdan | Executive Director | American Red Cross of Southeast and Deep East Texas | 7/2/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public, Underserved, Crisis Victims |
| Carrie Kennedy | Director of Business Operations | Recovery Council of Southeast Texas | 6/18/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | General Public, Behavioral Health |
| Cordella Lyons | Program Coordinator HIV Screening | Baptist Hospitals of Southeast Texas | 6/14/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public, Medically Complex |
| GiGi Mazzola | Executive Director | Cardiovascular Foundation of Southeast Texas | 6/23/2021 | Jefferson County | Valerie Hayes | | х | | General Public |
| Maureen McAlister | Chief Executive Officer | United Way of Orange County | 6/28/2021 | Orange County | Valerie Hayes | | х | | General Public, Underserved |
| Ann Marie McDonald | Chief Program Officer | Alzheimer's Association | 6/15/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | x | | Seniors, Elderly |
| Mary Poole | Consultant | Baptist Hospitals of Southeast Texas 6/ | | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public |
| Kristi Premeaux | Chief Financial Officer | Recovery Council of Southeast Texas 6/2 | | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public, Behavioral Health |

Baptist Hospitals of Southeast Texas Community Health Needs Assessment Interviewee Information

| | • | • | | | | | | | |
|-----------------|-----------------------------------|--|-----------|---|---------------|-----|------|------|--|
| None | with. | | Interview | County | | IRS | Cate | gory | Bara Jarra Garand |
| Name | Title | Organization | Date | Served | Interviewer | Α | В | С | Population Served |
| Mikn Simon | Regional Director | Walgreens Pharmacy | 6/24/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | General Public |
| Vernetta Spivey | Community Relations Coordinator | Legacy Healthcare | 6/30/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | Underserved, Low Income, Un/Underinsured |
| Sharon Whitley | Director | Hardin/Orange County Health Department | 6/14/2021 | Hardin and Orange Counties | Valerie Hayes | х | | | General Public |
| Byron Young | Director of the SmartHeath Clinic | Baptist Hospitals of Southeast Texas | 6/24/2021 | Multi-county area, including Jefferson and Orange Counties | Valerie Hayes | | х | | Underserved, Medically Complex |

A: Work for a State, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

Source: Baptist Hospitals of Southeast Texas Community Health Needs Assessment Interviews conducted by Community Hospital Corporation; June 11, 2021 – July 2, 2021.

B: Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

C: Community Leaders

Section 2: Implementation Plan

Baptist Hospitals of Southeast Texas FY 2023 - FY 2025 Implementation Plan

A comprehensive, six-step community health needs assessment ("CHNA") was conducted for Baptist Hospitals of Southeast Texas (BHSET) by Community Hospital Corporation (CHC). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Jefferson and Orange Counties in Texas.

The CHNA Team, consisting of leadership from BHSET, met with staff from CHC on December 2, 2021 to review the research findings and prioritize the community health needs. Six significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

Baptist Hospitals of Southeast Texas participated in a roundtable discussion to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and the hospital's capacity to address the need. Through collaboration, engagement and partnership with the community, BHSET will address the following priorities with a specific focus on affordable care and reducing health disparities among specific populations.

The six most significant needs, as ranked during the December 2nd prioritization meeting, are listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Access to Mental and Behavioral Health Care Services and Providers
- 3.) Access to Primary and Specialty Care Services and Providers
- 4.) Increased Emphasis on Education and Awareness of Existing Health Care Resources
- 5.) Continued Focus on COVID-19 Prevention & Response
- 6.) Access to Dental Care Services and Providers

Once this prioritization process was complete, the hospital leadership discussed the results and decided to address five of the prioritized needs in various capacities through a hospital specific implementation plan. This implementation plan addresses the top five of the six needs. "Access to Dental Care Services and Providers" is not addressed largely due to the fact that it is not a core business function of the hospital and the limited capacity of the hospital to address this need.

BHSET leadership has developed the following implementation plan to identify specific activities and services which directly address the top five priorities. The objectives were identified by studying the prioritized health needs, within the context of the hospital's overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, progress, and key results (as appropriate).

The BHSET Board reviewed and adopted the 2022 Community Health Needs Assessment and Implementation Plan on March 28, 2022.

Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Rationale:

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrants a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Jefferson and Orange Counties. Jefferson and Orange Counties have higher mortality rates than Texas for the following causes of death: heart disease; cancer; Alzheimer's disease; chronic lower respiratory diseases; cerebrovascular disease; accidents (unintentional injuries); diabetes mellitus; nephrotic syndrome and nephrosis; intentional self harm (suicide); lung and bronchus cancer; and colon & rectum cancer. Additionally, Jefferson County has a higher prostate cancer mortality rate than the state and Orange County has a higher rate of chronic liver disease and cirrhosis than the state.

Both Jefferson and Orange Counties have higher prevalence rates of chronic conditions such as adult diabetes, obesity, arthritis, adult asthma, diabetes for Medicare beneficiaries and high blood pressure for Medicare beneficiaries than the state. Jefferson County has higher prevalence rates of communicable diseases such as chlamydia, gonorrhea, syphilis and HIV than the state. Both counties have higher percentages of residents participating in unhealthy lifestyle behaviors such as smoking and physical inactivity than the state. With regards to maternal and child health, specifically, Jefferson and Orange Counties have higher low birth weight births and higher teen (age 0-19 years) birth rates than the state.

Data suggests that Jefferson and Orange County residents are not appropriately seeking preventive care services, such as timely pap tests and adults (age 18-64) who did not receive their flu vaccine in the past year. Orange County has a lower rate of individuals who received a mammogram when compared to the state. Additionally, both counties have a lower rate of primary care providers per 100,000 persons as compared to the state, and Orange County has a lower rate of dentists per 100,000 persons than the state as well.

Several interviewees noted that there are emerging chronic conditions like obesity, diabetes, heart disease and hypertension in the community. Interviewees expressed concern surrounding the increasing need to address chronic conditions in the area. One interviewee stated: "There are nonprofits in the community attempting to service as many of our residents as they can, but the need is greater than our capacity to serve." Additionally, interviewees discussed limited availability of the built environment as well as wellness opportunities in the area, particularly in Orange County. One interviewee stated: "...the first thing Orange County needs is a hospital, and then we just need education to make sure everyone knows what's available and could get regular health checks that are preventive that would help alleviate more serious problems down the road."

Interviewees also discussed the impact of COVID-19 on prevalence of lung issues like asthma and COPD as well as HIV infections. One interviewee stated: "...we're going to have a higher case rate of HIV and that is because of the interruption with HIV testing over the past year. Right now we are seeing more new cases of HIV and I fear we are going to see more in the younger population." It was mentioned that there is limited awareness and understanding of health care resources and benefits available in minority populations, particularly the Hispanic population. One interviewee stated: "Our Hispanic population doesn't know about the different health care benefits that are available. It's about getting them to be aware and checking on everything and taking those preventive steps."

Interviewees also emphasized the disparate rates of chronic conditions in the African American population. One interviewee stated: "We still have an inordinate number of our black community suffering from diabetes, high blood pressure and that's a disparity that's ongoing and we see it. We need to be active in educating where we can."

Objective:

Implement programs and provide educational opportunities that seek to address unhealthy lifestyles and behaviors in the community

| mipromore programo ana promoca a accessor | Responsible | FY 2 | 2023 | • | 2024 | FY 2 | 2025 |
|--|-----------------------|--|---------------------------------|----------|---------------------------------|----------|---------------------------------|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.A. BHSET will continue to reach out to the community by offering numerous classes, speakers and other informative activities. Hospital personnel are made available as speakers for civic groups, industrial partners, media appearances, public service announcements and health fairs to address health topics of particular concern to the public. | Director of Marketing | Current Examples include: physician presentation, quarterly community seminars (ex. Bariatrics), Public Service Announcements (PSA) on emergency health issues, Tobacco Awareness programs | | | | | |

| | Responsible | FY 2 | 2023 | FY | 2024 | FY | 2025 |
|---|-----------------------------------|---|---------------------------------|----------|---------------------------------|----------|---------------------------------|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.B. BHSET provides varying support groups and classes to encourage follow-up and continued education for patients during and after an illness. BHSET initiates support groups and educational classes for patients and family members based on demand for the programs. | Director of Marketing | Current Examples include: Stroke Wise Support Group, Bariatrics, Sacred Circle for cancer survivors, Cancer Support Group, Journaling to Health, and Diabetes Education | | | | | |
| 1.C. BHSET partners with community organizations to host a variety of free health screenings which can include blood pressure, weight, glucose, pulmonary function, diabetes and heart disease on an as needed basis. | Director of Marketing | | | | | | |
| 1.D. BHSET will continue to host educational wellness programs with partners in education at respective school campuses on a variety of topics. The programs are provided to both school staff as well as students. | Director of Marketing | | | | | | |
| 1.E. BHSET will continue to partner with the Health and Occupational Safety Association (HOSA) organization to provide education and supplies as needed. | Director of Volunteer Services | | | | | | |
| 1.F. BHSET will continue to partner with EMS to promote better health in the community, including regular lunch and learns surrounding trauma and emergency education. | Director of Emergency Services | | | | | | |
| 1.G. In conjunction with Acadian Emergency Services, BHSET will lead a recently-developed local Emergency Medicine Council to improve emergency medicine services for the community. Meetings are held periodically to collaborate and address issues in accessing emergency care within the community. | Director of Emergency Services | | | | | | |

| | Responsible | FY | 2023 | FY | 2024 | FY | 2025 |
|--|--|----------|---------------------------------|----------|---------------------------------|----------|---------------------------------|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 1.H. BHSET will continue to engage in a variety of employee wellness initiatives, including: promoting employee and family wellness via Asset Health and the Hospital Wellness Committee; offering need specific special programs; CHIP (Coronary Health Improvement Plan); smoking cessation; weight management; collaborating with hospital cafeteria providers to highlight healthy food options; promoting fitness opportunities and exercise classes on campus, as well as discounted gym membership offerings; charitable fitness events; and providing mental health education through the Employee Assistance Program via Beacon Health Options. | Director of Human Resources | | | | | | |
| 1.1. BHSET offers low pricing for imaging and lab services for employees, and has contracted with Emergency Room physicians to lower pricing on services for employees as well. Additionally, urgent care services are innetwork for employees. | Vice President of Revenue Cycle Management | | | | | | |
| 1.J. BHSET will continue to host outside professionals to provide education on medical research and therapy. | Director of Marketing | | | | | | |
| 1.K. BHSET will strive to maintain designation as a Texas Ten Step Facility by the Department of State Health Services and the Texas Hospital Association. | Director of Women's Services | | | | | | |
| 1.L. BHSET will continue to partner with Best Fed Beginnings to provide Breast Milk Depot services. This program involves healthy, lactating women to donate their extra breast milk to preterm and ill infants in need when a mother cannot provide her own breast milk. Partnering with the Breast Milk Bank of Austin, potential donors are evaluated and screened. Once approved, they will be allowed to donate breast milk on site at Baptist Beaumont Hospital and the breast milk will be sent to Austin to be used by all Texas hospitals. | Director of Women's Services | | | | | | |

| | Responsible | FY: | 2023 | FY: | 2024 | FY 2 | 2025 |
|--|-----------------------------------|----------|------------------|----------|------------------|----------|------------------|
| Implementation Activity | Leader(s) | Progress | Key Results | Progress | Key Results | Progress | Key Results |
| 1.M. BHSET will continue to partner with the Congregational Health Ministry (Parish Nursing) to provide a Faith Community Nursing program designed to promote the ministry of the nurse in local congregations, training and certifying nurses to become Faith Community Nurses (FCN). This program provides unreimbursed services and training to educate faith-based nurses to function in their respective congregations and assist them with the implementation of their congregational programming. BHSET, Faith Community Nurses, partnering with Congregational Health Ministry, will work together with other health professionals to provide assessment through screening and consultations (i.e., health education as appropriate for identified needs, referral for care and follow-up, coordination of health ministries' activities). | Director of Chaplain Services | | (As Appropriate) | | (As Appropriate) | | (As Appropriate) |
| BHSET will continue to participate in the annual Women's Conference to provide education to women in the community. | Director of Marketing | | | | | | |
| 1.0. BHSET will continue to provide free immunizations to local private and public school faculty members, including influenza, shingles, pertussis and pneumonia vaccinations, as well as TB skin tests. | Director of Marketing | | | | | | |
| 1.P. BHSET and the SmartHealth Clinic will continue to follow up on chronic disease management of higher risk patients in order to provide high quality, follow up care with guidance if necessary. Benefits will be improved quality of care, increased attention to patient safety, smoother care transitions, decreased healthcare costs and improved time savings for referring providers. | Director of SmartHealth Clinic | | | | | | |
| 1.Q. BHSET will continue to participate in the Community Nursing Home Consortium, which includes all local nursing homes, Skilled Nursing Facilities, and Home Health Care Agencies, to meet on a quarterly basis and comprehensively discuss and address any emerging issues in the area and how to address such issues to improve quality and efficiency of care for patients needing home health, nursing home and palliative care. Biannual educational programs are offered. | Director of Care Management | | | | | | |
| 1.R. BHSET personnel serve in leadership roles and as volunteers with many agencies and committees in the community. | Director of Marketing | | | | | | |

| | Responsible | FY 2 | 2023 FY 2 | | FY 2024 | | FY 2025 | |
|--|--------------------------------------|---|---------------------------------|----------|---------------------------------|----------|---------------------------------|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 1.S. BHSET will continue to provide HIV Education in partnership with a grant from Texas Department of State Health Services to provide free HIV screening and linkage to care for HIV positive patients. | HIV Screening Program Coordinator | | | | | | | |
| 1.T. BHSET will support communicable disease prevention and education in the community including a focus on World AIDS Day and educational speakers. | HIV Screening Program Coordinator | Current Examples include: free STI testing (HepC, HIV and Syphillis) | | | | | | |
| 1.U. The SmartHealth Clinic will continue to partner with the Beaumont Health Department to provide screenings for their patients who access services for STI care. | HIV Screening Program Coordinator | | | | | | | |
| 1.V. The Julie & Ben Rogers Cancer Institute offers free prostate screenings in the month of September to promote early detection of the disease. A team of the Cancer Institute employees generously contribute their time and expertise to the Gift of Life educational programs. BHSET staff will participate as volunteers in any prostate screening events offered through the Gift of Life Program. | Director of Cancer Services | | | | | | | |
| 1.W. During the holiday season, BHSET employees collect gifts for children within the Child Protective Service Agency of Southeast Texas, and distribute gifts to senior adults as well, in conjunction with Home Instead Homecare. The "Angel Tree" and employee participants provide children and senior adults with a joyous Christmas delivery. BHSET also adopts several cancer patients and their families to provide them with resources. | Director of Marketing | | | | | | | |

Priority #2: Access to Mental and Behavioral Health Care Services and Providers

Rationale:

Data suggests that residents in Jefferson and Orange Counties do not have adequate access to mental and behavioral health care services and providers. Jefferson and Orange Counties have a lower rate of mental health care providers per 100,000 than the state. Additionally, both counties have higher rates of adult (age 18+) depression and those individuals who reported having 14+ days of poor mental health.

Many interviewees mentioned the significant impact of natural disasters and the COVID-19 pandemic on residents' mental health. Several interviewees discussed the difficulty in recruiting mental and behavioral health providers and how the shortage of providers and resources is leading to long wait times for all payer types and outmigration to Houston. One interviewee stated: "The name of the game is long wait times for mental health, regardless of payment source. Even if you're cash, Medicare, low income, sliding scale, it's very hard to get in as a new patient." Another interviewee stated: "People who need psychological counseling go to Houston. They'll find Houston counseling centers with certified therapists, licensed counselors to go to."

Interviewees also discussed the need for affordable outpatient services and the concern surrounding how mental and behavioral health patients are landing in the Emergency Room, judicial system or using ambulances. One interviewee stated: "Post pandemic, there's an increase in mental health patients. We could double what we've put out there. A lot of people with mental health problems just end up in the back of an ambulance or the back of a police car." Another interviewee stated: "Mental and behavioral health is an issue, especially as it pertains to individuals placed in the judicial system inaccurately that really are more a mental or behavioral health issue."

Several people discussed the need for substance abuse treatment for women in the community and concerns about the impact of COVID-19 on remote access of services. One interviewee stated: "The need for substance abuse treatment is dire. Substance abuse disorder clogs our jails and prisons and also clogs our hospital ERs. Substance use disorders have been mainly focused on men however we're seeing a huge growth in a need of services for women." Another interviewee stated: "There's an enormous change since COVID-19 came around. Almost all mental health providers are remote now, psychiatrists as well as counselors. There are a few who have gone back to face to face, but very few. Most are very remote."

Objective:

Provide a point of access for mental health services in the community

| Implementation Activity | Responsible | FY 2023 | | FY | 2024 | FY 2025 | | |
|---|--|----------|---------------------------------|----------|---------------------------------|----------|---------------------------------|--|
| | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 2.A. BHSET partners with the local mental health authority, Spindletop Center, to offer inpatient psychiatric services for unfunded patients, as well as State Hospital beds. | Director of Psychiatric Services | | | | | | | |
| 2.B. Through grant funding, BHSET offers behavioral health services for children age 6 to 12 years through its Behavioral Health Center. The inpatient care program is provided for those children with mental illness who are in need of 24-hour hospitalization, and is designed to increase problem solving and communication skills and enhance self-esteem. BHSET also offers a transition to outpatient treatment for those who are ready as well. | Director of Psychiatric Services | | | | | | | |
| 2.C. BHSET discharge planners will continue to work with patients to refer them to appropriate facilities for their needed care, such as Spindletop and the Sprint Team, the Wood Group, the Dream Center, and community boarding homes and halfway homes. | Director of Psychiatric Services | | | | | | | |
| 2.D. In addition to recruited psychiatrists, BHSET offers UTMB resident services on weekends and is exploring establishing a psychiatric residency program. | Director of Psychiatric Services, Vice President of Operations | | | | | | | |

| | Responsible | FY 2023 | | FY | 2024 | FY 2025 | | |
|--|---|----------|---------------------------------|----------|---------------------------------|----------|---------------------------------|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 2.E. BHSET will continue to be available to speak at local middle and high schools with regard to promoting mental or behavioral health on an as needed basis. BHSET personnel have presented to local middle and high schools on emerging issues such as bullying, self harm, and recreational drug abuse. | Director of Marketing, Director of Psychiatric Services | | | | | | | |
| 2.F. BHSET is an active member of the Community Mental Health Consortium, including all 3 hospitals in the area as well as law enforcement and EMS services, that meets periodically to discuss how to better address mental health services in the community. | Director of Marketing | | | | | | | |
| 2.G. BHSET will continue to provide transportation for mental health patients to get to their necessary therapy through the mobile vans. | Director of Psychiatric Services | | | | | | | |
| 2.H. BHSET will continue to provide geriatric psychiatry services through its Senior Care Unit. | Director of Behavioral Health Services | | | | | | | |
| 2.1. Upon discharge from the Behavioral Health Center, patients may seek available services through the Intensive Outpatient Program to continue their care as needed. | Director of Psychiatric Services | | | | | | | |
| 2.J. BHSET offers electroconvulsive therapy (ECT) services, as the only facility to offer such services between Houston, TX and New Orleans, LA. | Director of Psychiatric Services | | | | | | | |
| 2.K. Under grant funding, BHSET offers art and music therapy services for patients that may benefit from such services. | Director of Psychiatric Services | | | | | | | |

Priority #3: Access to Primary and Specialty Care Services and Providers

Rationale:

Both counties have higher preventable hospitalization rates than the state. Additionally, Jefferson and Orange Counties have several Health Professional Shortage Area and Medically Underserved Area/Population designations as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

With regards to primary care access, interviewees noted difficulty accessing primary care in Southeast Texas, particularly for the low income, un/underinsured and Medicare/Medicaid residents in the area. Interviewees discussed the limited supply of resources accepting underserved residents and how that is leading to long wait times. One interviewee stated: "...There's not a huge amount of PCPs who are taking Medicare, Medicaid, and/or un/underinsured patients. There are a few resources in town and the wait times for those resources are very long."

Interviewees discussed long wait times for appointments in the community and that is leading to patients inappropriately using the Emergency Room, individuals foregoing care and worsened health outcomes. In conjunction to that, interviewees mentioned how the urgent care services are used by individuals because they perceive it to be lower in cost and having a shorter wait time than their provider. One interviewee stated: "I seek out one of the urgent care facilities when I'm sick because I know it's a shorter wait time and what my copay will be, so I very seldom use my PCP when I'm ill."

It was noted that residents who were impacted by disasters are utilizing urgent care facilities as a stop-gap measure. Several people mentioned the difficulty in accessing primary care in Orange County and the need for greater diversity in providers who can relate to minority populations in the community. One interviewee stated: "We need to have more diversity in primary care providers. We have an emerging Spanish speaking population. They may understand English but they're more comfortable expressing themselves in Spanish. There's also a shortage of black female providers and more requests for black female providers."

Access to specialty care was brought up by several interviewees as a need because there has been historical outmigration to Houston due to a "bigger is better" perception of services. Additionally, several people noted the long wait times in the area for specialty care services and that is leading to individuals foregoing care, particularly the un/underinsured and Medicaid patients. One interviewee stated: "They do have wait times, there are many who do not accept Medicaid or un/underinsured so it takes a longer time for people to get into care. That's actually causing a lot of people to forego care."

Interviewees also discussed the difficulty in finding providers with similar cultural backgrounds and how this issue is leading to some individuals foregoing care. In Jefferson County specifically, interviewees mentioned the limited supply of certain specialties causing patients to travel to nearby communities and these services include: OB/GYN, Neurology, Rheumatology, Endocrinology, Pain management, Ortho/Spine, Female Cancer, and inpatient Pediatric surgery. For Orange County, it was mentioned that there was a greater shortage of specialty services due to lack of a hospital. One interviewee stated: "In Orange County, we've lost a lot of our specialty doctors because there's not a hospital so they don't want to be in a smaller area without a hospital."

Objective:

Implement and offer programs that aim to address access to primary and specialty care services in the community through recruitment and retention efforts

| | Responsible | FY 2 | 2023 | FY 2024 | | FY 2025 | |
|---|---|--|---------------------------------|----------|---------------------------------|----------|---------------------------------|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 3.A. BHSET recently completed its Medical Staff Development Plan to outline a physician/provider recruitment plan for the next few years, and will use this report as a roadmap for its recruitment efforts. | Director of Business Development | | | | | | |
| 3.B. BHSET will continue to provide emergency coverage for uninsured patients for primary and specialty care services. | Director of Emergency Services | | | | | | |
| 3.C. BHSET will continue implementation of the CIHQ Stroke Certified Program and grow the Stroke Education Program targeting the following counties: Hardin, Orange, Jasper, Jefferson, and Tyler Counties. This will include educational programs on the prevention of vascular diseases related to strokes, monthly stroke meetings and community and employee educational events. | Chief Nursing Officer | | | | | | |
| 3.D. BHSET will continue to increase access to care through the provision of telehealth services to applicable patients. | Chief Nursing Officer, Director of Emergency Services | Current Examples include: telestroke, teleneurology | | | | | |

| | B | FY 2 | 2023 | FY | ⁷ 2024 | FY 2025 | | |
|---|---|---|---------------------------------|----------|---------------------------------|----------|---------------------------------|--|
| Implementation Activity | Responsible Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 3.E. BHSET offers the infusion clinic in Jasper County for rheumatic and cancer-related patients. | Vice President of Operations | | | | | | | |
| 3.F. BHSET will continue its Baptist Hospital School of Radiological Technology, which has been accredited by the American Board of Health Education Services (ABHES), to provide accepted students with clinical rotation education over a span of 2 years. Students graduate with an Associate's degree. | Director of the Radiology School | | | | | | | |
| 3.G. BHSET will continue to serve as a teaching facility for Radiology, RN, Respiratory Therapy, Pharmacy and Dietetics students. | Departmental Directors | | | | | | | |
| 3.H. BHSET will provide rotations for 3rd and 4th year medical students at Sam Houston State University, and rotations for 3rd and 4th year obstetric students at UTMB. | Medical Director of Behavioral Health | | | | | | | |
| 3.1. BHSET will continue to offer cancer-related clinical trials in conjunction with UTMB. | Medical Director of Baptist Regional Cancer Network | | | | | | | |
| 3.J. BHSET will continue to explore opportunities to expand access to providers and services in the primary and secondary service areas. | Chief Operating Officer | Current Examples include: Orange Clinic, metabolic clinic for bariatric and GERD patients, partnership with Pinnacle to open a physical therapy clinic in the West End neighborhood, Concierge Breast Program at the Dauphin Center, Structural Heart Program, exploring a freestanding imaging/infusion and primary care office in Lumberton, TX | | | | | | |
| 3.K. BHSET will continue its partnership with the Legacy Clinic and local OB/GYNs to coordinate deliveries at the hospital for the underserved populations. | Director of Women's Services | | | | | | | |

Priority #4: Increased Emphasis on Education and Awareness of Existing Health Care Resources

Rationale:

Interviewees raised concern surrounding the limited awareness of local opportunities to access health resources and the difference between health care access points. One interviewee stated: "People just don't know where to go. The community in general is not very visible about where people can go just for health care. It doesn't matter if it's a pregnancy test or surgery, there doesn't seem to be a hub where everyone goes to. People do not know where to go. There's just no navigator - this is not just uninsured people, it's all different kinds of people and payer types."

Several interviewees discussed health literacy, connectivity/social media and cost barriers to care as factors inhibiting awareness of health care resources in the community. Concern was raised surrounding lack of awareness of available primary care services for the underserved residents in the community. Several people discussed the difficulty in accessing/utilizing appropriate healthcare resources for the underserved population and how that is leading to delaying or foregoing care. One interviewee stated: "I don't think people are aware of everything they can get that may be low cost. There's a lot of people that may not go seek out medical help when they have an issue for fear of not having the money to pay for it."

It was mentioned that in Orange County, there is a lack of resources and that is leading to a limited number of residents seeking appropriate care. Lastly, challenges were discussed in finding methods of communication and education for the homeless population in the community. One interviewee stated: "There is not a single shelter in Orange County for homeless people and that makes it hard to communicate with them, educate them, even let them know what is available to help them. When they don't have shelter, it also means they're going to the doctor and getting medications they have nowhere to store."

Objective:

Participate in initiatives and create opportunities to emphasize and educate community members on existing health care resources

| | Responsible FY 20 | | 2023 FY 20 | | 2024 F | | Y 2025 | |
|--|--------------------------------------|----------|---------------------------------|----------|---------------------------------|----------|---------------------------------|--|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | |
| 4.A. The on-site SmartHealth Clinic at BHSET is designed to follow up with high-risk, recently discharged emergency room patients who have chronic diseases such as acute heart failure, COPD, Diabetes and/or hypertension. Patient demographics include uninsured, indigent, Medicaid and underserved. Navigators at the clinic make sure that all of the patients' transportation needs are met and assist them in finding low-cost or free health resources that they might qualify for in the community. | HIV Screening Program Coordinator | | | | | | | |
| 4.B. BHSET will continue its contract with Savista to assist patients in getting them signed up for any health coverage that they may qualify for. Savista also assists in helping mothers and their babies sign up for Medicaid and CHIP. | Director of Patient Access | | | | | | | |
| 4.C. BHSET will continue to coordinate events during designated months, such as stroke awareness in May, prostate cancer in September, breast cancer awareness in October, and lung cancer awareness in November that may include the provision of low cost or free related screening services. | Director of Marketing | | | | | | | |
| 4.D. BHSET will continue to support and/or participate in round table events (ministry, physicians, etc.) to better educate various community members on services available locally. | Director of Marketing | | | | | | | |

| Implementation Activity | Responsible | FY 2023 | | FY 2024 | | FY 2025 | |
|--|--------------------------------|----------|---------------------------------|----------|---------------------------------|----------|---------------------------------|
| | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 4.E. BHSET will continue to increase awareness of its primary and specialty care service offerings in the community through various media outlets and advertisements. | Director of Care Management | | | | | | |

Priority #5: Continued Focus on COVID-19 Prevention and Response

Rationale:

Both counties have a lower percent of their population (age 5+) vaccinated with the COVID-19 vaccine as compared to the state (information as of November 30, 2021).

Interviewees expressed appreciation for the hospital and the community's quick response to the COVID-19 pandemic as well as the distribution of vaccines and appropriate communication regarding information about the pandemic. However, concerns were brought up about the impact of the pandemic including: vaccine administration; new virus strains; long term health effects of the COVID-19 virus as well as the vaccine, availability of vaccines and the limited supply of associated specialists; and the financial impact on health care systems. One interviewee stated: "We don't know what's going to happen with people who have had COVID-19, and we don't have a lot of either one of those specialists in this town. It's going to have a lot of lasting effects, we just don't know yet." Another interviewee stated: "The concern around the COVID-19 vaccine - what will this look like moving forward? Will it be available every year? What are the long term effects? The long term effects of vaccinations and availability is my biggest concern and think it'll be the biggest concern of a lot of people."

It was also mentioned that there is an increasing rate of mental health concerns due to COVID-19 and the pandemic, including youth substance abuse and isolation and fear in the elderly population. One interviewee specifically stated: "With COVID-19, people have been home with nothing to do and are so bored that they're turning to substances. Substance abuse seems to be everywhere in the schools, and now it seems to be in the middle schools."

Objective:

Implement and offer programs that aim to reduce the impact of the COVID-19 pandemic

| | Responsible | FY 2023 | | FY | 2024 | FY 2025 | |
|---|-------------------------------------|----------|---------------------------------|----------|---------------------------------|----------|---------------------------------|
| Implementation Activity | Leader(s) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) | Progress | Key Results (As Appropriate) |
| 5.A. BHSET will continue to provide education on COVID-19 as opportunities arise. | Director of Marketing | | | | | | |
| 5.B. BHSET continues following CDC guidelines and community standards to control the spread and reduce risk of COVID-19 infection when discharging patients to a lower level of care and their home environment. | Director of Marketing | | | | | | |
| 5.C. BHSET continues to report COVID-19 test and patient admissions data to the state and Centers for Disease Control (CDC) in an ongoing effort to share timely information and research regarding the pandemic. Vaccination rates at the hospital are also provided. | Director of Infection Prevention | | | | | | |

Section 3: Feedback, Comments and Paper Copies

INPUT REGARDING THE HOSPITAL'S CURRENT CHNA



CHNA Feedback Invitation

- Baptist Hospitals of Southeast Texas invites all community members to provide feedback on its existing CHNA and Implementation Plan.
- To provide input on this CHNA, please see details at the end of this report or respond directly to the hospital online at the site of this download.

Feedback, Questions or Comments?

Please address any written comments on the CHNA and Implementation Plan and/or requests for a copy of the CHNA and Implementation Plan to:

Stephanie Harris, Director of Communications and Marketing

Baptist Hospitals of Southeast Texas 3080 College Street Beaumont, TX 77701

Phone: (409) 212-6030

Email: stephanie.harris@bhset.net

Please find the most up to date contact information on the Baptist Hospitals of Southeast Texas website under "Community Health Needs Assessment":

https://www.bhset.net/about-us/community-needs-assessments/



Thank you!

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